

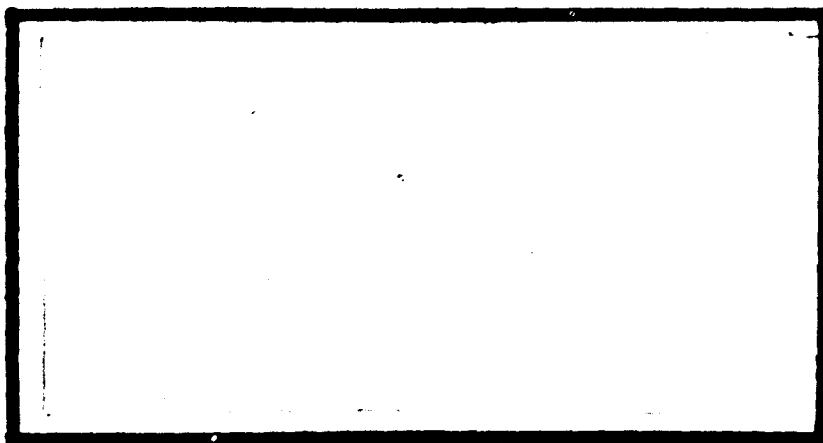
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**PRODUCTION ORIENTED MAINTENANCE  
ORGANIZATION: A CRITICAL ANALYSIS OF  
SORTIE-GENERATION CAPABILITY AND  
MAINTENANCE QUALITY**

**David A. Diener, Captain, USAF  
Barry L. Hood, Captain, USAF**

**LSSR 52-80**

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The Production Oriented Maintenance Organization (POMO) represents an Air Force initiative directed at improving sortie-generation capability. Although POMO is currently in use within TAC, PACAF, USAFE, and AAC, its impact has not been fully evaluated. This research was directed at determining what effect, if any, POMO has had on sortie-generation capability and aircraft quality. Six research hypothesis variables relating to sortie-generation capability and three relating to aircraft quality were evaluated to make this determination. Data were obtained from HQ ADCOM and six active duty ADCOM FISS. Performance data covered each FIS before and after POMO implementation. Research findings reflected both positive and negative results. Improvement was found in four sortie-generation variables of which three were strongly related to POMO. Degradation occurred in all three of the aircraft quality variables in the post-POMO period. Within the scope of this research, the authors conclude that, within ADCOM, POMO has had some positive effects on sortie-generation capability and some negative effects on aircraft quality. ↑

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**PRODUCTION ORIENTED MAINTENANCE ORGANIZATION:  
A CRITICAL ANALYSIS OF SORTIE-GENERATION  
CAPABILITY AND MAINTENANCE QUALITY**

**A Thesis**

**Presented to the Faculty of the School of Systems and Logistics  
of the Air Force Institute of Technology  
Air University**

**In Partial Fulfillment of the Requirements for the  
Degree of Master of Science in Logistics Management**

**By**

**David A. Diener, BS  
Captain, USAF**

**Barry L. Hood, BS  
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**June 1980**

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distribution unlimited**



This thesis, written by

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and

Captain Barry L. Hood

has been accepted by the undersigned on behalf of the faculty of the School of Systems and Logistics in partial fulfillment of the requirements for the degree of

MASTER OF SCIENCE IN LOGISTICS MANAGEMENT

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Finally, we wish to dedicate this research to the enlisted maintenance force whose daily efforts and expertise create and maintain the capability to keep our tactical aircraft fleet at the ready position.

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## CHAPTER I

### INTRODUCTION

For many years, the Soviets have been increasing the capability of their standing forces for short notice combat--a reflection of their doctrinal emphasis on shock and surprise. In the past, we have never been ready when war came, relying on a large acceleration lane to build up after an attack. In modern warfare we do not have that luxury. The analogy I use is that we must view readiness not through binoculars--planning to get well at the end of a constantly receding Five Year Defense Program (FYDP) period--but through bifocals--attention to long term fixes but concentrating on maximizing our capacity to fight with what we have today [9:28].

- General David C. Jones

As we move into the 1980s the Soviet Union has been investing in defense at a far greater pace than the United States. For the past few years their military investment has exceeded ours by 70 percent (1:1). The increased Soviet expenditure has been reflected in a sustained growth in their strategic, naval, and general force capabilities. Conversely, in terms of a percentage of GNP, the defense investment of the United States has continued to decline for the last four years. Further, total active U.S. Air Force personnel strength has faced reductions for ten consecutive years. The current USAF active duty strength stands at only 63 percent of the 1968 strength (2:161). Reductions in personnel and material assets have not been



matched by similar reductions in the scope of required missions. To counter Soviet advantages, U.S. defense priorities have addressed technical superiority and improved readiness (13:2).

One key to readiness is effective maintenance on existing military hardware. The U.S. Air Force has over 150,000 military personnel directly involved in maintaining over 7,100 airframes and aircraft components (2:154). For each flying hour, aircraft maintenance personnel devote many hours toward repairing and maintaining the aircraft on the ground. For the past five years, the expense of maintaining and operating airframes has consumed over 26 percent of the Air Force budget (2:159). Thus, aircraft maintenance offers a continuum of opportunities to improve the effectiveness of the maintenance and the efficient use of available resources while reducing total costs. Improved maintenance performance at reduced costs, however, must not and cannot overshadow readiness (7:9). In keeping with the strategy of readiness at the lowest cost, the Air Force Chief of Staff established the Maintenance Posture Improvement Program (MPIP) in 1974 with the object of developing improved and cost effective methods of accomplishing aircraft maintenance. As a direct result of MPIP, many new or revised maintenance procedures evolved. For tactical fighter and interceptor units, the MPIP-generated program which has had the

greatest impact is the Production Oriented Maintenance Organization (POMO).\*

#### Problem Statement

The use of POMO is widespread; it has been implemented by TAC, ADCOM, USAFE, PACAF, and AAC. Thus, a large percentage of the total U.S. aircraft fleet is managed under the POMO concept. Since its inception, however, few published studies have evaluated the impact of POMO on actual maintenance performance and overall aircraft system availability. Those studies which have been conducted focus primarily on total sortie production and human behavior aspects under POMO. Further, published studies have been inconclusive as to the total positive and negative impacts. Since proponents of POMO claim it has had a positive impact, an in-depth analysis and objective evaluation is needed to determine if the premised gains have, in fact, been realized.

#### Research Objectives

The primary purpose of POMO is to create the capability to generate a large number of sorties through the efficient and effective use of all unit maintenance resources. The objective of sortie generation per se is

---

\*Within TAC, POMO is referred to as the Combat Oriented Maintenance Organization (COMO).

extremely difficult to measure in a peacetime environment because of political and economic constraints. However, the capability to generate sorties is reflected by certain key management indicators of maintenance production. Thus, the first objective of this research is an evaluation of the impact of POMO on the levels of key maintenance management performance indicators which relate to unit sortie-generation capability. The evaluation is based on a comparison of capability indicators before and after POMO implementation.

In addition to changing sortie-generation capability, POMO also causes changes within the aircraft maintenance organizations that may well impact on the overall quality of the aircraft and its systems. The second objective of this research is to assess and evaluate the impact of POMO on the levels of key maintenance management performance indicators which relate to overall quality of aircraft systems. The evaluation is based on a comparison of selected quality indicators before and after POMO implementation.

#### Research Hypotheses

The basic purpose of POMO is to enhance sortie-generation capability through the efficient and effective use of all unit maintenance resources. Based on this premise, this research will seek to determine the effect

POMO has had on both the unit sortie-generation capability and the overall quality of aircraft systems. Nine specific hypotheses are evaluated in this research. Six hypotheses relate to sortie-generation capability and the remaining three relate to overall airframe quality. The hypotheses are designed to identify improvements in both categories. The categories and specific hypotheses are:

1. Hypotheses relating to sortie-generation capability:

a. Hypothesis 1: The average time to return an aircraft to flyable status from Not Mission Capable for Maintenance (NMCM) status will decrease under the POMO concept.

b. Hypothesis 2: The scheduling effectiveness rate will increase under the POMO concept.

c. Hypothesis 3: The Not Mission Capable for Maintenance rate will decrease under the POMO concept.

d. Hypothesis 4: The direct labor rate will increase under the POMO concept.

e. Hypothesis 5: The Full Mission Capable (FMC) rate will increase under the POMO concept.

f. Hypothesis 6: The number of maintenance man-hours per flying hour will decrease under the POMO concept.

2. Hypotheses relating to overall aircraft system quality:

a. Hypothesis 7: The repeat discrepancy rate will decrease under the POMO concept.

b. Hypothesis 8: The total number of maintenance man-hours required to accomplish each scheduled 400 hour inspection will decrease under the POMO concept.

c. Hypothesis 9: The ground abort rate will decrease under the POMO concept.

This chapter has presented the foundation of this research study in the form of a problem statement, research objective, and research hypotheses. The following chapter provides necessary background information pertaining to this research effort. The areas discussed are an historical overview of aircraft maintenance, the specialist maintenance concept, the POMO concept, and previous research concerning POMO.

## CHAPTER II

### BACKGROUND

#### An Historical Overview of Aircraft Maintenance

With the passing of time, concepts for the maintenance management of military aircraft have slowly swung as a pendulum between mechanics with total system capability and the use of specialists for each major system. Particular needs and circumstances dictated each change in concept. This brief overview outlines the trends and fluctuations in maintenance management concepts from the earliest days of aviation to the present POMO concept.

#### The Early Days through World War II

The earliest aircraft were maintained and serviced primarily by their owners and operators. The first noted change in this practice came in August 1908 when Orville Wright arrived at Ft. Meyer, Virginia, to flight test an aircraft under contract to the U.S. Army Signal Corps. He brought with him a mechanic, Charley Taylor, thus introducing the aircraft mechanic career field (18:87-88).

With the approach of World War I came technological advances and modifications aimed at making the airplane functional for military use. These factors

made aircraft more complex and created an increased demand for specialized aircraft mechanics. The first crew chief maintenance system was established on 8 May 1913 by the U.S. Army Aviation Section Technical Order '00-2A. A non-commissioned officer (NCO) was provided with several assistants and placed in charge of maintenance. The assistants' tasks were primarily routine inspections such as examining control wires, connections, fittings, turn-buckles, pins, belts, engines, etc. and the NCO's task was making minor repairs under the supervision of the pilot. Major repairs were handled by a master mechanic (18:88).

By 1914, pilots began to specialize in aerial tactics and maneuvers and had less time to learn the technical side of the flying machine. The maintenance mechanic thus became a more important figure in the overall care of the airplane. Additionally, the aircraft fleet owned by the Army increased in numbers. The complexity of the air machines also increased significantly with the installation of instruments, armament and electrical components (18:88). By April 1918, rapid strides in aircraft technology had produced further advances such as gun synchronization with the propeller system, elementary bombing systems, radios, and cameras. The result was the need by the Army Air Service for a large number of aircraft mechanics from a great variety of

specialities. The trend was toward specialization in maintenance and away from the mechanic with total system capability (3:12).

The trend towards specialization was reversed during the 1920s. The end of World War I caused a mass exodus of trained mechanics from the Army Air Corps. This continued into the 1930s as trained mechanics were lured into the booming commercial aviation industry (3:17). The exodus practically necessitated that mechanics be trained for total system capability. The crew chief maintenance concept was formalized with teams assigned to particular aircraft. Some specialists were still available to perform maintenance on the more complex and advanced systems (18:89).

With the onset of World War II, the Air Corps faced a serious shortage of skilled maintenance personnel. The need for trained mechanics was critical overseas and there was insufficient time to train general mechanics in the broad spectrum of total system maintenance. The result was a modification of the pure crew chief system toward a system using increased specialization. Overseas, specialization was carried to the extreme; new personnel were rapidly taught narrow job requirements and put to work on repetitive tasks. Specialized teams performed specific tasks such as engine changes, cylinder changes,



and propeller changes. The master mechanic soon disappeared as specialization in aircraft maintenance increased (3:20-21; 6:7).

#### The Specialist Maintenance Concept

The end of World War II was followed by a rapid demobilization of forces. The number of aircraft in the active inventory tumbled quickly, but not as rapidly as the level of personnel. A severe shortage of total maintenance personnel resulted. Another result of the demobilization was a declining emphasis on maintaining strong, centrally controlled maintenance organizational concepts and procedures. Each command had individual perceptions of how to conduct maintenance activities and each published its own regulations, manuals, and directives; most of these centered on a modified crew chief system (18:90). The Strategic Air Command (SAC) published SAC Regulation 66-12 in August 1949 which described a specialist maintenance concept aimed at providing sufficient workloads to keep the maintenance work force continuously occupied. Specialists were placed in intermediate maintenance squadrons (field and avionics) to work on backlogs of low priority reparable while not working directly on the aircraft (3:26-27). Tactical Air Command (TAC) Manual 66-1 (1 July 1957) was similar to SAC's 66-12 and required the crew chief to perform all maintenance on the

aircraft unless the work was beyond his capabilities or was time-sensitive. In these situations, specialists could be requested (3:28). In 1959, the Air Force published AFM 66-1 which prescribed a mandatory aircraft maintenance management system. However, major commands supplemented this with their specific requirements and again the overall system grew into one with each major command having its own maintenance management system (18:92). In 1972, AFM 66-1 was rewritten with strict limitations on major command supplements. The revised AFM 66-1 emphasized decentralized maintenance activities with a strong centralized maintenance control function. This provided for moderately strong specialization (3:29). Commonly referred to as "The Specialist Concept," this form of aircraft maintenance is used by several major air commands today.

Under the specialist concept, the maintenance organizations are functionally aligned by tasks or specialty. All crew chiefs are assigned to the Organizational Maintenance Squadron (OMS). Crew chiefs are responsible for the general condition of the aircraft and the accomplishment of all the basic airframe maintenance and servicing. All personnel responsible for specific aircraft subsystems are assigned to "specialists" squadrons. Hydraulic, sheet metal, engine, and similar

specialists are assigned to Field Maintenance Squadrons (FMS). Radar, Navigational Aids and Fire Control specialists are assigned to Avionics Maintenance Squadrons (AMS). Weapons and munitions specialists are assigned to Munitions Maintenance Squadrons (MMS). Under AFM 66-1, the Deputy Commander for Maintenance (DCM) is responsible for all maintenance activities (16:1-1). The DCM staff accomplishes the planning, scheduling, assigning of priorities, dispatching and controlling of work as well as the selecting of skills for accomplishment of the job.

The specialist concept has several strong attributes. A centralized pool of specialists are drawn upon for aircraft system maintenance as needed. When not required for flighttime maintenance, they work in the shop on aircraft components that have been removed and replaced. This results in high rates of utilization for available manpower. Thus, specialists have extensive training within their specialty and are generally able to perform maintenance on the aircraft system as well as the disassembly and repair of the system components in the shop with equal high proficiency. While this concept of aircraft maintenance has evolved into an effective system, critics of the concept contend that it also has some disadvantages. The specialists maintain strong identification toward their particular system. Thus, their

attention and concern are generally focused on that specific area. The result of this tunnel vision is that the overall condition of the aircraft as well as deficiencies in other systems are often viewed as "not my problem." Another disadvantage is the time lag generated by transporting the specialist from the dispatch point to the aircraft. Also, demand for specialist work can be cyclical, which creates periodic high idle time. For example, one week a five-man shop might be working overtime to catch up and the following week find there is insufficient work to keep even one person effectively employed. Finally, the capability of a wing to deploy squadrons to various locations is constrained by the divisibility of the centralized pool of specialists into the requisite number of deployment teams. In short, the specialist concept is thought to lack the efficiency and flexibility needed to generate and regenerate the great number of sorties required by tactical air forces. This became especially evident when the Viet Nam conflict ended.

#### The POMO Concept

The end of the Viet Nam conflict was followed by a reduction of U.S. military forces. Aircraft maintenance was faced with seemingly incompatible factors of low manning and the need to produce a high number of sorties. Since no significant increases in the maintenance work

force were evident, attention was focused on better utilization of available personnel (3:75-76). In October 1973, the Israelis demonstrated a dramatic sortie generation rate during the Yom Kippur War. The USAF Chief of Staff directed a joint Air Staff/TAC team to go to Israel to see what the Israelis had done to produce such a high sortie rate. The major influencing factor discovered was that specialists were assigned to the flightline organization rather than being dispatched from the intermediate maintenance shops. They were available immediately where needed and could be used in general maintenance activities not requiring specialization. Thus, the shift was toward less specialization. The method had great possibilities for the fighter environment where rapid aircraft turnaround and surge capability were the major requirements. TAC was requested in September 1974 to develop and test the basic concept of the Israelis and the test program developed was called Production Oriented Maintenance (3:77-79).

This maintenance concept is designed to meet the peculiar needs of the tactical air forces. High sortie rates, operations from remote locations, and large numbers of aircraft, dictate a departure from the traditional centralized maintenance concept [16:1-1].

The Object of POMO. The object of POMO is to increase sortie-generation capability. As POMO developed, its theme was consistent with a DOD directive which addressed the DOD Equipment Maintenance Program. DOD

Directive 4151.16 states: "Equipment maintenance will be performed at the point of generation in order to assure attainment of readiness objectives and to assure self sufficiency [14:3]." In short, through a reorganization of people and a decentralization of authority, POMO is intended to eliminate many of the inefficiencies of the specialist concept. The end result is a provisioning of personnel, materiel, and decision-making authority to the actual point of generation.

Changes in Concepts and Organization. Using the existing manpower, materiel, and facilities, POMO reorganizes resources previously assigned to OMS, AMS, FMS, and MMS into direct and indirect sortie-producing elements. The direct sortie-producing element is the Aircraft Generation Squadron (AGS). The indirect sortie-producing element consists of the Component Repair Squadron (CRS) and the Equipment Maintenance Squadron (EMS). These squadrons provide AGS with serviceable assets with which to produce sorties. In addition to the direct and indirect sortie-producing elements, POMO provides a distinction between on-equipment maintenance and off-equipment maintenance. On-equipment maintenance is performed by AGS and consists of those operations which are performed directly on an aircraft or on installed equipment. Specific on-equipment operations include

aircraft inspection, servicing, and lubrication; adjustment and replacement of aircraft assemblies, subassemblies, and parts; and weapons system servicing and munitions loading operations. Off-equipment maintenance includes actions which support aircraft operations such as in-shop repair of aircraft components (CRS), extensive aircraft maintenance and repair, AGE maintenance and munitions maintenance (EMS) (16:1-1).

Personnel Realignment. Under POMO all maintenance personnel are assigned by AFSC into one of the broad areas of off- or on-equipment maintenance. Members of the DCM staff remain the same while crew chiefs and specialists from OMS, FMS, AMS, and MMS are integrated into CRS, EMS, and AGS. Those who transition into CRS and EMS perform essentially the same tasks as under the specialist concept. Depending on the needs of the particular unit, however, portions of various specialists' pools are also taken from the shop environments of AMS, FMS, and MMS and placed into AGS. The Aircraft Generation Squadron thus becomes the largest of the three squadrons and the hub of activity for POMO.

The Aircraft Generation Squadron. The Aircraft Generation Squadron or AGS, is broken into branches or Aircraft Maintenance Units (AMUs). The Aircraft Generation Squadron of a standard maintenance organization within TAC

will usually consist of three AMUs. Each of the AMUs corresponds to an individual aircraft flying squadron within a tactical fighter wing. Depending on the type and quantity of aircraft to be maintained, an AMU is generally assigned the maintenance responsibility of between eighteen and twenty-four aircraft. Although aircraft are segregated for maintenance purposes and assigned to specific AMUs, all airframes are scheduled and flown as combined wing resources (5:5).

The Autonomous Units. Each AMU within an Aircraft Generation Squadron is largely self sufficient. Crew chiefs and maintenance personnel of various specialties are assigned to each AMU. Working together with an integrated effort toward total system support, each AMU has the capability of performing all on-equipment maintenance required for their respective aircraft. The capability and flexibility of the AMU is expanded by task-assist training and cross utilization training (CUT). All specialists receive task-assist training on basic aircraft servicing, such as launch and recovery, towing and jacking. Thus, within each AMU there is a basic level of on-equipment maintenance that can be performed by all. CUT training provides for further flexibility by a cross utilization of specialties. For example, following CUT training an electrician can perform an instrument



specialist's tasks and a radio technician is equally capable of performing Navigation Aids tasks. Proponents of POMO claim that with the assignment of specialists to AMUs, many of the inherent problems of the specialist concept are resolved. Under POMO, technician response time for required maintenance operations is said to be minimized. Further, task-assist and CUT training smooth out the cyclical nature of specialist work requirements and provide for a more efficient utilization of all maintenance personnel. Finally, working in an autonomous unit is said to create rapport between all maintenance personnel and redirect the specialist perception from "my system" to "our aircraft." The final ingredient required by the autonomous AMU is the authority to make decisions and control resources.

Decentralization of Control. Under POMO the centralized control previously maintained by the DCM through Job Control, is provided to the individual squadrons. While Job Control continues to operate as a coordinating activity for insuring maintenance continuity, managers and supervisors within the squadrons direct scheduled and unscheduled maintenance without the specific involvement of Job Control. Management and control of maintenance resources within the Aircraft Generation Squadron is delegated from the Job Control function to

expeditors assigned to each AMU. The expeditor remains on the flight line and acts as a central point for all maintenance performed within the AMU. The expeditor's mobility and current knowledge of all on-going AMU maintenance operations enhance the ability to make on-the-spot assessments and draw technician support from within the AMU (5:3). Thus, the expeditor is a central figure within the AMU. The AMU, in turn, is the focal point of unit sortie-generation capability under POMO. The question remains, however, whether or not sortie-generation capability actually increases under POMO. This question has not been adequately answered by previous research studies of POMO.

#### Previous Research

Few published studies have attempted to quantify the impact of POMO in terms of maintenance production and quality of maintenance performance. Rather, the majority of POMO studies have investigated only the organizational and behavioral impacts. Halsell (6) discussed POMO as an innovation in maintenance management. He related the supposed advantages of POMO to the development of management theory. Beu and Nichols (3) investigated the history of the aircraft crew chief and examined initiatives aimed at more efficient uses of the entire maintenance work force. POMO was one of the initiatives discussed in terms of its conception, theoretical development, perceived benefits

and disadvantages. Kenney (8) focused on the Air National Guard and the relationship of the mission to successful POMO implementation. Monheim (10) evaluated POMO only in behavioral terms. White (17:26) discussed quantifiable results of the POMO test program at MacDill AFB. The initial data generally indicated increased performance over prior maintenance management concepts. However, the probability of significant testing effects is high. The POMO test program received a great deal of high-level attention and created a new and challenging work environment for the participating personnel. A likely effect was increased work motivation for the individuals involved in the test program. The results, then, were most likely to be atypical of normal operations under the POMO concept.

One study attempted to examine the maintenance production impact of POMO. Foster and Olson (5) conducted a study of eighteen variables relating to maintenance performance and maintenance personnel behavior/attitudes and the resulting impact of POMO. While Foster and Olson did address impacts on production, they focused primarily on the behavior/attitudes of the personnel in the aircraft maintenance organizations. In the areas of performance studied, their research showed no improvement in maintenance performance and degradation in some areas. The results were inconclusive in their view because many

confounding factors were present and unsuccessfully eliminated between the test and comparison groups. Further reexamination of the study revealed several deficiencies in the Foster and Olson study. First, several maintenance performance hypotheses concerned areas which are not related to the type of maintenance management concept used. These are the non-availability of repair parts, the number of cannibalizations, and the percentage of satisfactory equipment evaluations by Quality Control. Second, the maintenance performance data for POMO used in the analysis was from the first eight months following implementation of the concept. It is reasonable to believe that the implementation of POMO requires at least two months for changes and operating problems to be resolved and flying and maintenance activities to once again operate in a steady-state fashion. Many negative effects occur during the initial months of POMO, which bias the conclusions regarding performance. Thus, Foster and Olson in effect had approximately six months of valid data. Further, another unknown at this time is how long it actually takes to realize the full effects of POMO. It is possible that none of the Foster and Olson data accurately reflect the true results of POMO operations because the impacts of change were still occurring. The Foster and Olson study was a good first step in attempting to quantify

the impact of POMO. However, data and methodological deficiencies prevented conclusive findings.

This study is the next research step and focuses on the maintenance performance impacts of POMO. The overall objective of this research is to quantitatively assess sortie-generation capability and quality of maintenance to determine whether POMO has indeed resulted in the advantages intended during its conceptualization.

To achieve the research objective, a thorough comparison and analysis of pre- and post-POMO maintenance performance (as measured by the hypothesis variables) must be designed and logically executed. The next chapter covers the development of this research design and analysis strategy.

## CHAPTER III

### METHODOLOGY

The purpose of this chapter is to develop the methodology used in evaluating the impact of POMO in the levels of key maintenance management performance indicators relating to unit sortie-generation capability and the overall quality of aircraft systems. This chapter begins with a discussion of general research design followed by an explanation of test group selection, operational definitions of hypothesis variables and related terms, discussion of the hypotheses, the sources of data, the strategy and technique of data analysis, and a summary of assumptions and limitations.

#### Overview of Research Design

For the purpose of this study, an ex post facto survey methodology was selected to allow an objective analysis of the stated research hypotheses. The universe included all USAF fighter/interceptor units. The specific population consisted of all ADCOM active duty Fighter-Interceptor Squadrons (FIS) within the continental United States. From this population, two distinct groups were selected. The first group consisted of all active duty

ADCOM FISSs for at least ten months preceeding POMO implementation. The second group was composed of the same FISSs for the period since their respective POMO implementation through December 1979. These periods of time were selected as being reasonably representative of each FIS's performance. Additionally, monthly data was compiled to statistically derive a median figure for each period for each FIS which were input to statistical tests.

POMO has been implemented throughout the Tactical Air Command (TAC) and the Air Defense Command (ADCOM). Further, all tactical fighter units within the Pacific Air Forces (PACAF) and the Alaskan Air Command (AAC) have transitioned into POMO. Lastly, almost all tactical fighter units within the United States Air Forces in Europe (USAFE) are operating under the POMO concept. The two fighter units in USAFE that have not yet transitioned into POMO are scheduled to do so by August 1980. Each of these major air commands offer an opportunity for investigating the impacts of POMO. While each command has slightly different missions and in some cases, different weapon systems, the maintenance personnel are all maintaining fighter/interceptor aircraft and the POMO concept and structure remains consistent throughout all units. Thus, the results of an evaluation of POMO within any one command, should apply generally to all commands currently operating under the POMO concept. This research project,

therefore, concentrates on only one major air command: ADCOM. The rationale for selecting ADCOM as the sample for this research is discussed in the following section.

#### Test Group Selection

Of all the commands operating under the POMO concept, ADCOM offers the greatest potential for minimizing confounding factors which can otherwise distort test results. Within the past few years, TAC has received many new weapon systems including A-10s, F-15s, and F-16s. Each of these advanced weapon systems require specially trained maintenance personnel. Since the primary weapon system within TAC was the F-4, a large percentage of the maintenance personnel working on A-10s, F-15s, and F-16s have worked on the F-4 and subsequently retrained into the newer systems. Unlike TAC, ADCOM has maintained the same weapon system, the F-106, for almost two decades. The long association of ADCOM maintenance personnel with a single weapon system has generated a force of especially well qualified and experienced F-106 maintenance personnel. Further, since ADCOM is the only command maintaining the F-106, the turnover of maintenance from ADCOM to other MAJCOMs and vice versa has remained small. Overseas rotational requirements also offer a strong potential for distortion of key indicators. The turbulence created by



the rotation could have a negative influence. Further, when overseas, TDY units often fly an extraordinary number of missions with an emphasis on "fly now, fix later," with subsequent maintenance manhour documentation weak at best. Unlike TAC, ADCOM has no overseas rotational requirements. Finally, unlike PACAF, AAC, and USAFE, which have essentially the same climate throughout each command, ADCOM has units which are located in both northern and temperate climates. Thus, by selecting ADCOM as a test group, the merits of POMO may be objectively measured under diverse weather conditions. Finally, the groups being tested were exceptionally stable prior to and during the period under study. By minimizing confounding factors, changes which are identified in the selected variables can more reasonably be attributed to POMO.

#### Test Groups

ADCOM maintains active-duty Fighter Interceptor Squadrons (FIS) which provide a limited defense against manned bombers. The active duty squadrons located within the continental United States have maintained the F-106A for over eighteen years. Although introduced into the USAF inventory almost two decades ago, the F-106 has been periodically updated. Modifications have included inflight refueling capability, the installation of a 20mm cannon and an improved electronic guidance and fire control system. Despite its age, the F-106 maintains the first line air

defense for the continental United States. Thus, prior to, during, and following POMO implementation, the ADCOM active duty Fighter Interceptor Squadrons have maintained the same number and type of aircraft with the same mission requirements.

This research project will evaluate the impact of POMO on all CONUS ADCOM active duty Fighter Interceptor Squadrons. Units included in this study are identified in Table I along with their respective dates of POMO implementation, and average numbers of possessed aircraft. Thus the impact of POMO will be evaluated by comparing maintenance performance indicators before POMO against the same maintenance performance indicators after POMO for all six FISSs. The performance indicators of interest are, in turn, the hypothesis variables.

#### Operational Definitions

##### Hypothesis Variables

Aircraft maintenance management information is identified, collected, and processed through maintenance management information systems. The majority of this information is in the form of quantitative indicators relating to the quality and quantity of the maintenance effort. From the available maintenance performance indicators, the following variables were determined to be the most important and the most measurable indicators of

Table 1  
ACTIVE DUTY FISS INCLUDED IN STUDY

| Unit      | Location                   | Date of<br>POMO Transition | Average Number of<br>Possessed Aircraft |      |           |
|-----------|----------------------------|----------------------------|---|------|-----------|
|           |                            |                            | 1976                                    | 1977 | 1978 1979 |
| 5th FIS   | Minot AFB, North Dakota    | January 1976               | 17                                      | 16   | 16 19     |
| 48th FIS  | Langley AFB, Virginia      | December 1976              | 16                                      | 16   | 16 16     |
| 49th FIS  | Griffiss AFB, New York     | July 1977                  | 16                                      | 17   | 17 17     |
| 84th FIS  | Castle AFB, California     | January 1978               | 16                                      | 17   | 17 17     |
| 87th FIS  | K. I. Sawyer AFB, Michigan | August 1977                | 17                                      | 17   | 18 18     |
| 318th FIS | McChord AFB, Washington    | April 1978                 | 17                                      | 16   | 16 17     |

sortie-generation capability and aircraft quality. All references made to "aircraft" in these variables are considered as "unit possessed aircraft."

Average Manhours Needed to Return an Aircraft to Flyable Status. The average total number of direct manhours needed after a sortie to return an aircraft from a NMCM status to either FMC or PMC status.

Scheduling Effectiveness Rate. The number of sorties scheduled and flown divided by the number of sorties scheduled (corrected by subtracting the non-chargeable deviations from the total sorties scheduled).

Not Mission Capable Maintenance (NMCM) Rate. The total number of hours aircraft were not capable of flying because of maintenance divided by the total number of hours aircraft were available.

The Direct Labor Rate. The number of maintenance manhours spent working directly on aircraft or aircraft-related subsystems divided by the total available maintenance manhours.

Full Mission Capable (FMC) Rate. The number of hours an aircraft is in a full mission capable status divided by the total number of hours aircraft were available.

The Number of Maintenance Man-hours Per Flying Hour. The total number of direct labor man-hours divided by the total number of hours flown.

Repeat Discrepancy Rate. The total number of repeat discrepancies divided by the total sorties flown.

Total Number of Maintenance Man-hours Needed to Accomplish Each Scheduled 400 Hour Inspection. The total number of direct labor man-hours required to accomplish scheduled 400 hour inspections divided by the number of scheduled 400 hour inspections.

Ground Abort Rate. The total number of ground aborts divided by the total number of attempted sorties.

#### Related Terms

The following definitions refer to terminology which is used throughout this report.

Condition Status Reporting. The condition status of all aircraft with selected possession codes must be reported through the RCS: HAF-LGY(BM) 7503 report. The status of an aircraft is based on its unit mission. The unit missions, in turn, are those the unit must fly to comply with war plans and training requirements. All aircraft are carried in one of three categories of status FMC, PMC, and NMC.

1. FMC. Full Mission Capable. An aircraft in FMC status must have the full use of all subsystems needed to fly all assigned missions under peacetime and wartime conditions.

2. PMC. Partial Mission Capable. An aircraft in PMC status must have the full use of sufficient subsystems to fly at least one wartime mission.

3. NMC. Not Mission Capable. An aircraft in NMC status is unable to fly any of its assigned wartime missions.

An aircraft which is unable to fly all of its assigned missions is therefore categorized as either PMC or NMC. The reason the aircraft is in PMC or NMC status is shown by adding an "M" (Maintenance), an "S" (Supply), or a "B" (Both). For example:

1. PMCM. partial Mission Capable Maintenance. An aircraft in PMCM status can fly at least one, but for maintenance reasons is unable to fly all its wartime missions.

2. NMCM. Not Mission Capable Maintenance. An aircraft in NMCM status is unable to fly any wartime missions for reasons which are maintenance related.

Deviation. Any change from the weekly published schedule that results in a late takeoff, ground abort, addition, cancellation, and/or deletion of a sortie.

1. Chargeable Deviation. Deviations which are unit caused and can be controlled by local management.

2. Non-Chargeable Deviations. Deviations which are attributed to circumstances beyond local management control, i.e., higher headquarters, supply, weather, etc.

3. Maintenance Deviations. Aborts, missed takeoffs, cancellations/deletions, and additions to the published weekly schedule resulting from either aircraft maintenance discrepancies or from an action taken for maintenance convenience.

Direct Labor. Maintenance manhours spent working directly on aircraft or aircraft-related subsystems.

Ground Abort. The failure of an aircraft to become airborne due to maintenance reasons following aircrew arrival.

Maintenance Capability. A quantitative estimate of maintenance capacity. Additionally, it refers to those resources, facilities, tools, test equipment, drawings, technical publications, trained maintenance personnel, and

engineering support, as well as an assured availability of spare parts which are required to modify, retain components in, or restore components to a serviceable condition.

Maintenance Complex. Those staff, management support, and maintenance production elements, or activities, directly or functionally responsible to a single Deputy Chief for Maintenance (DCM).

Maintenance Production. The physical performance of equipment maintenance and related functions of servicing, repairing, testing, overhauling, modifying, calibrating, modernizing, configuring, inspecting, etc.

Monthly Mean Skill Level. [(Number of 3-levels) x 3 + (Number of 5-levels) x 5 + (Number of 7-levels) x 7 + (Number of 9-levels) x 9], divided by (Total number of assigned personnel minus officers).

Possessed Aircraft. Those aircraft for which a particular unit has been designated responsibility.

Sortie. A flight of a single aircraft from initial launch until engine shut down.

Sortie Flown as Scheduled. A sortie flown by a specific aircraft, on the date and time indicated on the published weekly schedule.



Sorties Scheduled. The total number of scheduled sorties on the published weekly schedule.

Repeat Discrepancy. A repeat discrepancy is generated when an aircrew member identifies and records a need for maintenance, the problem is worked by maintenance personnel and recorded as corrected, and the problem is subsequently identified and recorded again by an aircrew member on the first sortie following corrective action by maintenance personnel.

#### Discussion of Hypotheses

Each of the hypotheses selected were designed to determine if POMO has had a positive impact on ADCOM performance levels. The independent variables within each hypothesis offered ample opportunity for POMO to reflect a positive, neutral, or negative impact.

#### Hypothesis 1

The hypothesis 1 variable is the average time to return an aircraft to flyable status from a NMCM status. Flyable status is defined as FMC or PMC. This variable reflects sortie-generation capability in the sense that the potential to generate more sorties is increased if aircraft are more quickly repaired. Proponents of POMO claim that POMO does this by assigning maintenance specialists to flightline units and by placing them under the

control of a single flightline manager. Further, the specialists can aid in decreasing overall work time by assisting on non-specialized work tasks. The overall premised gain is the reduction in the time to repair aircraft through more efficient use of all maintenance personnel. Therefore, if POMO does in fact result in this situation, the average time to return an aircraft to flyable status from a NMCM status should decrease and this should increase sortie-generation capability.

#### Hypothesis 2

The hypothesis 2 variable is the scheduling effectiveness rate. This variable reflects how effectively maintenance resources are used to meet a flying schedule within time constraints. The greater the effectiveness, the greater is the potential to generate sorties. POMO purports to increase the effective use of personnel resources with decentralized control. If this is true, then the level of this variable should increase under the POMO concept and will thus reflect an increased capability to generate sorties.

#### Hypothesis 3

The hypothesis 3 variable is the NMCM rate. If POMO results in more efficient use of maintenance personnel by assigning specialists to the flightline work units under a single manager, then the NMCM rate should

decrease. A decrease in the NMCM rate generally means that the aircraft are in flyable condition more often and this creates the potential for flying more sorties.

#### Hypothesis 4

The hypothesis 4 variable is the direct labor rate. Proponents of POMO claim that with POMO, maintenance personnel are more efficiently used by involving more of them in productive work through task assist and cross-utilization training. Further, specialists are controlled by one manager whose focus is on the entire aircraft rather than any one particular system. If this is true, this variable should increase under the POMO concept. This reflects sortie-generation capability; since more personnel are involved in direct productive labor, the potential for generating more sorties is increased.

#### Hypothesis 5

The hypothesis 5 variable is the FMC rate. The FMC rate reflects sortie-generation capability in the sense that a higher FMC rate generally means that more aircraft are available to fly because no maintenance is required on them. If POMO does foster more efficient and effective use and control of maintenance personnel, the FMC rate should increase.

#### Hypothesis 6

The hypothesis 6 variable is the number of maintenance man-hours per flying hour. Proponents of POMO claim that maintenance specialists are more efficiently used by assigning them under a single manager near the aircraft location, and by allowing their use in assisting in non-specialized tasks. If this is true, this variable should decrease under the POMO concept. This relates to sortie-generation capability because a decrease means more sorties can be generated with the same number of available man-hours.

#### Hypothesis 7

The hypothesis 7 variable is the repeat discrepancy rate. If the quality of maintenance has improved by integrating specialists into flightline work units via POMO implementation, then this variable should decrease.

#### Hypothesis 8

The hypothesis 8 variable is the total number of maintenance man-hours required to accomplish each scheduled hourly inspection. POMO purports to increase effective and efficient use of maintenance personnel by involving them in task-assist and cross utilization situations. Quality should increase as more and better maintenance is done between scheduled 400 hour inspections, thus

reducing the amount of time required to accomplish the inspections.

#### Hypothesis 9

The hypothesis 9 variable is the ground abort rate. POMO should reduce this variable if it does in fact allow more efficient and effective use of maintenance personnel through a teamwork approach. A decrease in this variable would therefore reflect an increase in the quality of maintenance performed.

With the rationale for each hypothesis established, the next step involves specifying a data collection plan. The data collection plan identifies sources of data with which the hypotheses are tested.

#### Data Collection

The data used for this research were obtained from standard reports, award nomination packages, and administrative files. The standard reports were prepared by each FIS for local use as management tools within the maintenance complex and for submission to HQ ADCOM. The standard reports were:

1. Monthly Maintenance Summaries (prepared by each FIS).
2. Monthly Maintenance Statistical Summary RCS: ADCOM-LGM(M) 7306 (maintained by HQ ADCOM).

Each year all ADCOM FISS prepare a Daedalian Award nomination package for submission to HQ ADCOM. The packages include historical information, manning statistics, and maintenance production information for the preceeding year. Copies of these Daedalian Award nominations were obtained from HQ ADCOM-LGM for use in this research. Data presented in the nomination package essentially duplicates data presented in monthly summaries. Since monthly summaries are prepared for local use, the content, format, and occasionally the methodology used to develop the data, differ between FISS. The nomination package, however, is prepared in a standardized manner throughout ADCOM. Thus, when similar data were found in both the monthly summaries and the Daedalian award nominations, the award nominations were used as a cross reference.

The administrative files used as a data source addressed flying hour allocation and man-hour utilization during depot-level maintenance. The sources of administrative records were:

1. HQ ADCOM/DOO (Flying hour allocation).
2. Sacramento ALC/MABEC Maintenance (manhour consumption during F-106 depot level maintenance).

The sources of data were standard reports from ADCOM and each FIS, Daedalian Award nominations, and administrative reports. All of these reports were in existence and did not require special preparation by ADCOM or the

FISS; testing effects are thus not a factor in this research. With the sources of data identified, techniques of analysis were planned which would derive meaningful information from the accumulation of the data.

#### Strategy and Technique of Analysis

Data for each hypothesis were analyzed in two steps. The first step was to determine if significant differences exist in the levels of the hypothesis variables between pre- and post-POMO periods. The second step was to analyze the aggregate performance of all FISS as measured by the hypothesis variable to determine the probable cause of any differences between pre- and post-POMO performance. Figure 1 graphically displays the analysis procedure and appropriate conclusions for each hypothesis variable. The implementation of POMO cannot be realistically viewed as happening on one particular day. Rather, it occurs over several months and tends to influence normal operations. It continues to evolve for several more months after which steady-state operations are once again realized. Therefore, monthly data for all FISS for the two months before and after POMO implementation dates were not included in any of the analysis steps.

The first step in analyzing the data in this research effort involved the Wilcoxon signed rank test.

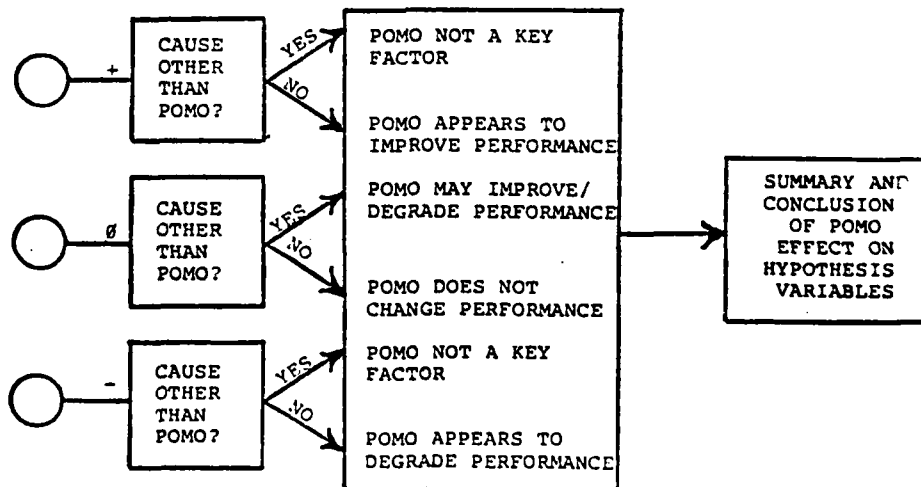
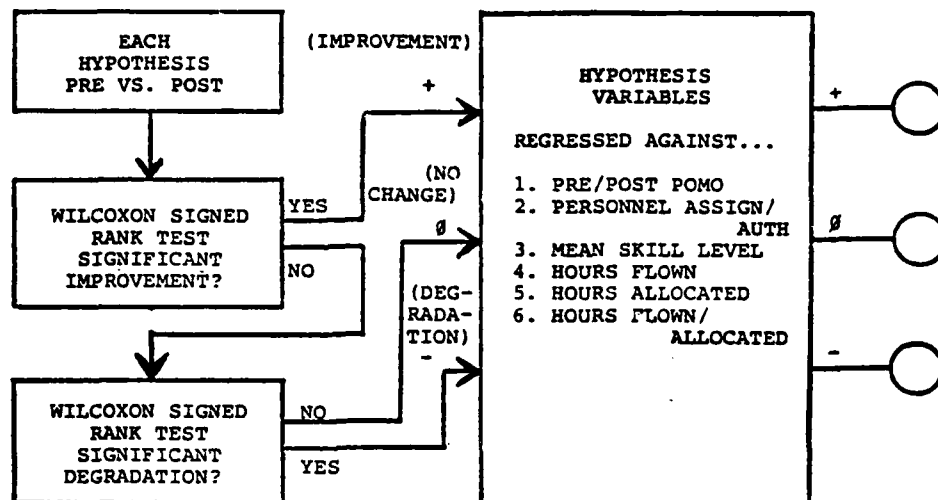


Fig. 1. Analysis Flow Chart



This nonparametric technique was used to statistically determine if significant differences for each hypothesis variable existed between the pre- and post-POMO periods. The Wilcoxon signed rank test involves two assumptions: (1) The population of differences (post-POMO performance minus pre-POMO performance) is continuous and symmetrical, and (2) the differences used in the test are a random sample from the population of differences (11:379). Both assumptions were determined to be reasonable and appropriate for this research effort.

The level of each hypothesis variable for each period was computed as the median monthly value for each FIS. These data were then grouped by FIS, resulting in a matched data pair of performance levels for the pre- and post-POMO periods. Each data pair was then grouped by hypothesis to be tested. Thus, for each hypothesis, six data pairs were input to the Wilcoxon test. These values were used via the signed rank test to calculate T values for each hypothesis variable. Critical T values which are necessary for hypothesis testing were obtained from statistical tables (4:165) based on the sample size and a 0.05 level of significance.

Each hypothesis variable was analyzed using one-sided hypothesis tests with a significance level of 0.05. The basic premise which determined the direction of the null and alternate hypotheses was that POMO should reflect

improved performance. For hypothesis 1, 3, 6, 7, 8, and 9, improved performance would be reflected by a decrease in the hypothesis variable from the pre-POMO period to the post-POMO period. Therefore, the statistical hypothesis alternatives for the hypotheses were:

$$H_0: \eta_D \geq 0 \quad (\text{no improvement})$$

$$H_1: \eta_D < 0 \quad (\text{improvement})$$

The appropriate decision rule used to determine whether performance had significantly improved was:

If  $T_{\text{calc}} < T_{\text{crit}}$ , then reject  $H_0$  and conclude  $H_1$  (improvement),

If  $T_{\text{calc}} \geq T_{\text{crit}}$ , then conclude  $H_0$  (no improvement).

If the initial conclusion was no improvement, the statistical hypothesis was reversed and the hypothesis variable was tested for a degradation in performance. The appropriate statistical hypotheses and decision rules then became:

$$H_0: \eta_D \leq 0 \quad (\text{no change})$$

$$H_1: \eta_D > 0 \quad (\text{degradation}).$$

If  $T_{\text{calc}} > T_{\text{crit}}$ , then reject  $H_0$  and conclude  $H_1$  (degradation).

If  $T_{\text{calc}} \leq T_{\text{crit}}$ , then conclude  $H_0$  (no change).

The final conclusion then was one of three possibilities: improvement, no change, or degradation.

For the remaining hypotheses (2, 4, and 5), improved performance would be reflected by an increase in the hypothesis variable from the pre-POMO period to the post-POMO period. Therefore, the statistical hypothesis alternatives were:

$$H_0: \eta_D \leq 0 \quad (\text{no improvement})$$

$$H_1: \eta_D > 0 \quad (\text{improvement}).$$

The appropriate decision rule used to determine whether performance had significantly improved was:

If  $T_{\text{calc}} > T_{\text{crit}}$ , then reject  $H_0$  and conclude  $H_1$  (improvement).

If  $T_{\text{calc}} \leq T_{\text{crit}}$ , then conclude  $H_0$  (no improvement).

If the initial conclusion was no improvement, the statistical hypothesis was reversed and the hypothesis variable was tested for a degradation in performance. The appropriate statistical hypotheses and decision rules then became:

$$H_0: \eta_D \geq 0 \quad (\text{no change})$$

$$H_1: \eta_D < 0 \quad (\text{degradation}).$$

If  $T_{\text{calc}} < T_{\text{crit}}$ , then reject  $H_0$  and conclude  $H_1$  (degradation).

If  $T_{\text{calc}} \geq T_{\text{crit}}$ , then conclude  $H_0$  (no change).

The final conclusion then was either improvement, no change, or degradation.

The above analysis steps allowed a conclusion based on the Wilcoxon signed rank test as to whether the data supported or did not support the research hypothesis. These conclusions were then used as inputs and considerations for the second analysis step.

The second step was to evaluate the relative impacts of selected key factors on the performance levels as measured by each hypothesis variable. These factors were regressed against each hypothesis variable using multiple linear regression with forward (stepwise) inclusion. This method (12:345) enters independent variables (factors) into a prediction equation on the basis of the greatest respective contribution to explained variance. Thus, a prediction equation is derived containing those factors which best explain or predict the dependent or hypothesis variable. The final outcome was interpreted as the probable primary cause or influencing factor of the performance level of each particular hypothesis variable.

The key factors selected for inclusion in the analysis were (1) the maintenance management concept, i.e., whether or not POMO was being used, (2) the number of maintenance personnel assigned versus the number authorized, (3) the skill level manning (as measured by

the mean skill level), (4) the number of actual flying hours, (5) the number of flying hours allocated, and (6) the number of hours flown versus the number allocated. These factors are an attempt to capture the major possible explanations for any differences in performance levels between the pre- and post-POMO periods that could not be ascribed to POMO itself. Other factors do exist but are largely unquantifiable or less meaningful. For example, since this research addresses sortie-generation capability, "total sorties flown" also received strong consideration for inclusion. This factor was ultimately rejected due to its tendency to cause distortion in a peacetime environment. For example, in a war scenario, total sorties flown is a function of maintenance capability. In peacetime, however, total sorties flown is a function of the types of missions flown (sortie length) and total hours allocated (many short sorties versus a smaller number of longer sorties). Thus, the controlling factors for number of sorties flown in peacetime are the missions and total flying hours allocated. Inclusion of total sorties flown would also tend to distort the maintenance man-hour outputs. For example, one aircraft flying three consecutive sorties seldom require three times the maintenance effort needed to recover one aircraft flying a single sortie. Finally, in a peacetime environment, if one squadron flies many short sorties versus a second

squadron flying fewer but longer sorties, the sortie-generation capability of the former is not necessarily better than the latter. Thus, total sorties flown was rejected as an input. Instead, the major constraints for total sorties flown, hours allocated, and hours flown, were used. As a result, the factors selected for inclusion were limited to those which could be meaningfully quantified and interpreted.

With the Wilcoxon signed rank test results and the key factors identified, the decision tree in Figure 1 was then applied and the corresponding conclusion made for each hypothesis. The next step was to determine whether the results of the statistical tests and analyses supported the research hypotheses. Upon completion, the next process was to apply decision rules to formulate an overall conclusion regarding POMO's impact on sortie-generation capability and quality of maintenance based on the ADCOM sample.

The following are the decision rules used:

Decision Rule 1: Hypotheses relating to sortie-generation capability.

a. If at least two of the conclusions for hypothesis 1, 2, and 3 and at least one of the conclusions for hypothesis 4 through 6 support positive effects  
OR

b. If one of the conclusions for hypothesis 1, 2, and 3 and at least two of the conclusions for hypotheses 4 through 6 support positive effects,

Conclude that POMO appears to have increased sortie-generation capability. Otherwise, conclude that POMO does not appear to increase sortie-generation capability.

Decision Rule 2: Hypotheses relating to overall aircraft systems quality.

a. If the conclusion for hypothesis 7 supports a positive effect

OR

b. If the conclusions for hypothesis 8 and 9 support positive effects,

Conclude that POMO appears to have increased the maintenance quality of the overall aircraft system. Otherwise, conclude that POMO does not appear to increase the maintenance quality of the overall aircraft system.

Hypotheses 1 through 3 were determined to be the strongest indicators of sortie-generation capability. The remaining hypotheses (4 through 6) are also important, but not as significant. As a result, the first three hypotheses (1 through 3) were given more weight in constructing Decision Rule 1. Therefore, if the majority of the hypotheses 1 through 3 support increased sortie-generation

capability, only one of hypotheses 4 through 6 need to reflect positive changes to conclude that POMO appears to increase sortie-generation capability. On the other hand, if only one of hypotheses 1 through 3 indicates increased sortie-generation capability, then at least two of hypotheses 4 through 6 must show a likewise conclusion, before an overall increased sortie-generation capability can be concluded. Also, if none of the first three hypotheses reflect increased sortie-generation capability, the remaining three hypotheses are not significant enough by themselves to conclude that sortie-generation capability has increased.

Of the hypotheses relating to overall aircraft system quality, hypothesis 7, was determined to be the strongest indicator followed by hypothesis 8 and hypothesis 9. As a result, hypothesis 7 was given the greatest weight in constructing Decision Rule 2. Therefore, only if hypothesis 7 reflected a positive result (improved quality of maintenance) or both hypothesis 8 and 9 reflected improved quality of maintenance, was the conclusion made that POMO appears to increase the overall quality of aircraft systems.

The final step in this research concerned the possibility of the generalization and logical extension of the conclusions from the ADCOM sample towards the POMO maintenance management concept in general and its use in



other major commands. Also included in this step are implications and the identification of areas requiring future research.

#### Assumptions and Limitations

When the aim of a research study is to quantify aircraft maintenance performance, certain assumptions and limitations must be used to narrow the topic into a workable size and still obtain meaningful conclusions. The major assumptions and limitations which affect this research are as follows:

Assumptions. The first assumption made is that changes in ADCOM FISS' maintenance performance are representative of changes in performance levels of any tactical Air Force unit when changes are defined as the difference between pre-POMO and post-POMO maintenance performance. Differences in mission requirements, reporting procedures, and overall operational environment do exist between MAJCOMs with tactical fighter units. However, the aircraft maintenance philosophy and organization as prescribed by AFR 66-5 (Production Oriented Maintenance Organization or POMO) is essentially the same within all of these MAJCOMs. Therefore, it is logical to assume that the general effects of POMO implementation, as evidenced by changes in direction of ADCOM FISS' performance, are

generally applicable to all tactical fighter units operating under the POMO concept.

The second assumption is that other than POMO implementation and the other key quantifiable factors included in this study (number of personnel assigned, assigned versus authorized strength, skill level distribution, hours flown, and hours allocated), no additional major programs, policies, or other factors had a major impact on ADCOM maintenance performance levels during the period studied. This includes the assumption that the age of the F-106 aircraft has caused no significant changes in levels of maintenance performance for the period studied.

The final assumption is that the hypothesis variables are the most relevant and significant indicators of sortie-generation capability and overall quality of aircraft systems.

Limitations. A major limitation of this research concerns a number of variables which impact maintenance performance levels and are largely unquantifiable. These variables concern the personalities and individual attributes of personnel in key maintenance management positions. These variables further influence the effectiveness of leadership, various management philosophies, and general integrity. Since variables of this nature are extremely difficult to characterize and define, let alone quantify,

this research must necessarily accept them and assume that the differences balanced out during the period of this study.

A second limitation concerns the data used for analysis. This research is conducted entirely within the confines of data produced by the Maintenance Data Collection (MDC) system and records maintained during daily maintenance and flying operations. Other specially conceived measurements of performance peculiar to this research may have been better indicators than data provided by the above methods, but were not practical in terms of time and money for a longitudinal research study of this nature.

#### Summary

The purpose of this chapter was to develop and describe the methodology and analysis used in evaluating the impact of POMO on unit sortie-generation capability and the overall quality of aircraft systems. ADCOM FISS were identified as a representative sample of all fighter/interceptor units throughout the USAF being managed under the POMO concept. Data were obtained from each FIS and HQ ADCOM in the form of standard reports, Daedalian Award nominations, and administrative reports. Techniques were developed to compare and evaluate each FIS in terms of

sortie-generation capability and quality of overall aircraft systems before and after POMO implementation. Statistical tests were used to identify significant differences in performance. Step-wise regression analysis was used as a method of identifying the key independent factors which best predict the levels of each hypothesis variable. A decision tree was identified to integrate the results of the Wilcoxon signed rank test and the regression analysis into an overall conclusion for each hypothesis variable. Next, decision rules were used to derive an overall conclusion of the impact of POMO on ADCOM FISS' sortie-generation capability and quality of maintenance. Finally, assumptions and limitations inherent in this research were identified.

## CHAPTER IV

### DATA ANALYSIS AND RESULTS

The comprehensive analysis and evaluation of the performance data of the six FISSs involved in this research provided significant and meaningful insights into the impact of POMO on sortie-generation capability and quality of maintenance. This chapter discusses the analysis of the data and is divided into four major sections. The first section presents an overview of the analysis procedure and some preliminary analysis of the data. The second section presents the results of the Wilcoxon signed rank test as applied to the hypothesis variables and the independent factors. The third presents the results of the regression analysis of the independent factors with each hypothesis variable. The chapter then concludes with a summary of all analysis results.

#### Overview of Data Analysis

The data analysis follows the strategy outlined in the preceding chapter. Monthly data inputs were identified by FIS and by the maintenance management concept being used. These inputs are presented in Appendix A. The first analysis step was the Wilcoxon signed rank test

which determined if significant improvements or degradations in performance occurred from the pre-POMO period to the post-POMO period. The signed rank test was also applied to the independent factors to determine if significant changes in their levels occurred between the two periods. The second analysis step was to regress the independent factors against each hypothesis variable using multiple linear regression with stepwise inclusion. This method identified the factors which best predict or explain the level of the hypothesis variable. The results of the Wilcoxon signed rank test and the regression analysis were then analyzed and evaluated to determine whether or not the use of the POMO concept was a key factor influencing each hypothesis variable.

Preliminary analysis of the data is presented in Table 2 as a fundamental view of the performance data relating to each hypothesis variable and independent factor in the pre- and post-POMO periods. A more comprehensive breakdown of the data is presented in Appendix B. These data structures were not directly involved in the analysis, but provided a general, comparative overview of performance between the two periods. The first analysis step then followed with the analysis of results using the Wilcoxon signed rank test.

Table 2

## PRELIMINARY ANALYSIS OF HYPOTHESIS VARIABLES AND INDEPENDENT FACTORS

| Hypothesis<br>Number | Variable or Factor                 | Pre-POMO (N=58) |                       | Post-POMO (N=152) |                       |
|----------------------|------------------------------------|-----------------|-----------------------|-------------------|-----------------------|
|                      |                                    | Mean            | Standard<br>Deviation | Mean              | Standard<br>Deviation |
| 1                    | Average Turn Time                  | 11.86           | 5.67                  | 8.89              | 2.58                  |
| 2                    | Scheduling Effective-<br>ness Rate | 75.26           | 7.16                  | 77.03             | 8.94                  |
| 3                    | NMCM Rate                          | 24.61           | 6.31                  | 19.59             | 8.12                  |
| 4                    | Direct Labor Rate                  | 56.55           | 9.13                  | 62.34             | 12.36                 |
| 5                    | FMC Rate                           | 65.61           | 8.98                  | 59.34             | 9.30                  |
| 6                    | Man-hours per Flying<br>Hour       | 45.37           | 8.52                  | 45.33             | 9.45                  |
| 7                    | Repeat Rate                        | 7.47            | 3.65                  | 8.63              | 4.24                  |
| 8                    | Average Hours per<br>Inspection    | 745.76          | 484.00                | 926.94            | 548.52                |
| 9                    | Ground Abort Rate                  | 2.90            | 1.43                  | 3.42              | 1.61                  |
|                      | Number Personnel<br>Assigned       | 454.07          | 27.54                 | 446.10            | 23.89                 |
|                      | Number Assigned vs.<br>Authorized  | 105.68          | 5.62                  | 102.63            | 5.61                  |
|                      | Mean Skill Level                   | 5.23            | .21                   | 5.37              | .19                   |
|                      | Hours Flown                        | 469.79          | 50.16                 | 483.12            | 49.57                 |
|                      | Hours Allocated                    | 470.02          | 58.74                 | 483.81            | 49.86                 |
|                      | Hours Flown vs.<br>Allocated       | 100.34          | 5.68                  | 99.91             | 3.16                  |

Wilcoxon Signed Rank  
Test Results

Results Relating to the Hypothesis Variables. When the Wilcoxon signed rank test was applied to the nine hypothesis variables, four were determined to reflect significantly improved performance, two were determined to have not significantly changed, and three were determined to reflect significantly degraded performance. Analysis results for the application of this test are presented in Table 3. The level of significance was 0.05 for all variables. The individual FIS median values (pre- and post-POMO) and subsequent calculations necessary to execute the test for each hypothesis variable are presented in Appendix C. The hypothesis tests applied were identified in the previous chapter.

When applying the Wilcoxon signed rank test to the hypothesis variables, three aberrations were noted and analyzed. The first situation involved the Hypothesis 3 variable, NMCM rate. As can be seen in Appendix C, the median values for both Langley and Castle reflected no change from the pre- to the post-POMO period. This resulted in a difference of zero for both FISs. The procedure for handling differences of zero is to discard the data pair and reduce the sample size accordingly. In this case, then, the sample size was reduced by two to  $n = 4$ ; statistical tables do not reflect a critical T value for



TABLE 3  
RESULTS OF WILCOXON SIGNED RANK TEST  
APPLIED TO HYPOTHESIS VARIABLES

| Hypothesis Number/<br>Variable      | Calculated<br>T Value | Critical<br>T Value | Initial<br>Conclusion <sup>1</sup> | New<br>Critical <sup>2</sup><br>T Value | Final<br>Conclusion <sup>1</sup> |
|-------------------------------------|-----------------------|---------------------|------------------------------------|---|----------------------------------|
| 1. Average Turn Time                | -15                   | -2                  | +                                  | NA                                      | +                                |
| 2. Scheduling<br>Effectiveness Rate | +1                    | +2                  | -,0                                | -2                                      | 0                                |
| 3. NCM Rate                         | -10                   | 0                   | +                                  | NA                                      | +                                |
| 4. Direct Labor Rate                | +9                    | +2                  | +                                  | NA                                      | +                                |
| 5. FMC Rate                         | +5                    | +1                  | +                                  | NA                                      | +                                |
| 6. Man-hours per<br>Flying Hour     | +1                    | -2                  | -,0                                | +2                                      | 0                                |
| 7. Repeat Rate                      | +9                    | -2                  | -,0                                | +2                                      | -                                |
| 8. Average Hours per<br>Inspection  | +15                   | -2                  | -,0                                | +2                                      | -                                |
| 9. Ground Abort Rate                | +9                    | -1                  | -,0                                | +1                                      | -                                |

<sup>1</sup> + represents improved performance; 0 represents no significant change in performance; - represents degradation in performance.

<sup>2</sup> NA = not applicable.

n = 4 at a 0.05 level of significance. Therefore, the next step was to examine the mean NMCM rate for each of the two FISS in the pre- and post-POMO periods. As shown in Appendix B, Langley showed a slight decrease in mean NMCM rate, and Castle showed a slight increase. The conclusion of this analysis was that no significant change had taken place in either case and that the most stringent test would be to set the critical T value to zero and proceed with the test. Further, the conclusion from the test would not have changed if the critical T value had remained at -2 (for n = 6 at 0.05 significance level). The overall conclusion, then, was that the results of the data analysis as calculated by the Wilcoxon signed rank test so heavily favored improved performance that the two cases of no difference in medians did not affect that finding.

The second aberration or peculiarity involved the Hypothesis 5 variable, the FMC rate. The median values for Castle showed a decrease of 20.85 percent from the pre- to the post-POMO period (see Appendix C). In comparison to the differences of the other FISS, this magnitude is extreme. Also, the pre-POMO median value is extreme in comparison to the other FISS. A telephone conversation with the current maintenance analysis section at Castle confirmed the suspicion of the researchers that Castle incorrectly reported FMC rates in the pre-POMO

period. As a result, the Castle data were dropped from the test and the sample size reduced to  $n=5$ . The results indicated an improved FMC rate as compared to no change when the Castle data were included. The calculations of both cases are contained in Appendix C.

The third aberration involved the Hypothesis 9 variable, the ground abort rate. The difference in the median values from pre- to post-POMO periods for Griffiss was -0.05. Since data inputs were carried out to a single decimal place, a difference in median values of 0.05 was considered insignificant. Therefore, the sample size was reduced to  $n = 5$  and the Wilcoxon signed rank test applied. Analysis revealed that the final conclusion from the test would not have changed if the Griffiss data pair remained in the test. Therefore, results of the test were determined to be appropriate.

Results Relating to the Independent Factors. The Wilcoxon signed rank test was next applied to the key independent factors which were identified as quantifiable: the number of maintenance personnel assigned, the number assigned versus the number authorized, the mean skill level, the number of hours flown, the number of hours allocated, and the number of hours flown versus the number allocated. The results of the signed rank test are presented in Table 4. The FIS median values (pre- and

TABLE 4  
RESULTS OF WILCOXON SIGNED RANK TEST  
APPLIED TO INDEPENDENT FACTORS

| Factor                               | Calculated<br>T Value | Critical<br>T Value | Initial<br>Conclusion <sup>1</sup> | New<br>Critical <sup>2</sup><br>T Value | Final<br>Conclusion <sup>1</sup> |
|--------------------------------------|-----------------------|---------------------|------------------------------------|---|----------------------------------|
| Number Assigned                      | -19                   | +2                  | - , 0                              | -2                                      | -                                |
| Number Assigned<br>versus Authorized | -16                   | +2                  | - , 0                              | -2                                      | -                                |
| Mean Skill Level                     | +19                   | +2                  | +                                  | NA                                      | +                                |
| Hours Flown                          | +21                   | +2                  | +                                  | NA                                      | +                                |
| Hours Allocated                      | +17                   | +2                  | +                                  | NA                                      | +                                |
| Hours Flown<br>versus Allocated      | 0                     | 0                   | 0                                  | NA                                      | 0                                |

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- <sup>1</sup> + represents increase in the level of the factor,  
0 represents no change in the level of the factor,  
- represents decrease in the level of the factor.  
<sup>2</sup> NA = not applicable.

post-POMO) and subsequent calculations for each factor are presented in Appendix C. The signed rank test could not be applied to the number of hours flown versus number allocated because the differences between pre- and post-POMO period median values for all FISS were not significantly different. All FISS reflected median values of 100 percent in both periods. Therefore, it was concluded that no change in this factor had occurred, as is displayed in Table 4. The findings from this part of the analysis were used as inputs or considerations when analyzing the results of the next analysis step, the regression of each hypothesis variable against the key independent factors (the above factors plus the maintenance management concept used, i.e., POMO or non-POMO).

#### Results of the Regression Analysis

The results of the regression analysis of the independent factors and hypothesis variables are summarized in Table 5. The complete results are presented in Appendix D. Before discussing the interpretation of the results for each hypothesis variable, it is necessary to discuss some overall results of the regression procedure. As is seen in Table 5, the levels of the  $R^2$ s were low across all the hypothesis variables. This means that, although several key factors were quantified, a large portion of the variation remains unexplained. However, the levels of confidence are very high.

TABLE 5

SUMMARY OF RESULTS OF REGRESSION ANALYSIS OF INDEPENDENT FACTORS AND  
HYPOTHESIS VARIABLES RELATING TO SORTIE-GENERATION CAPABILITY

| Hypothesis Number/<br>Variable    | Factors                        | Correla-<br>tion<br>Coeffi-<br>cient* | R <sup>2</sup> | $\Delta R^2$ | Beta    | F-Sta-<br>tistic | Confi-<br>dence<br>Level |
|-----------------------------------|--------------------------------|---------------------------------------|----------------|--------------|---------|------------------|--------------------------|
| 1. Average Turn<br>Time           | 1. Main. Concept               | -.34061                               | .11601         | .11601       | -.28929 | 21.046           | .999                     |
|                                   | 2. No. Assigned                | +.30684                               | .18424         | .06822       | +.23880 | 14.051           | .999                     |
|                                   | 3. Hrs. Flown                  | -.22491                               | .27468         | .02044       | -.14617 | 5.296            | .995                     |
| 2. Sched. Effec-<br>tiveness Rate | 1. No. Assigned                | +.19562                               | .03827         | .03827       | +.22668 | 8.584            | .999                     |
|                                   | 2. Main. Concept               | +.09293                               | .05312         | .01486       | +.14371 | 4.126            | .995                     |
|                                   | 3. Mn. Skill Level             | -.15190                               | .07014         | .01701       | -.17502 | 5.357            | .999                     |
|                                   | 4. No. Assigned<br>vs. Author. | -.00237                               | .08462         | .01449       | -.14354 | 3.244            | .999                     |

\*Correlation between factor and hypothesis variable.

Table 5--Continued

| Hypothesis Number/<br>Variable | Factors                           | Correlation<br>Coefficient* | R <sup>2</sup> | $\Delta R^2$ | Beta     | F-Statistic | Confidence<br>Level |
|--------------------------------|-----------------------------------|-----------------------------|----------------|--------------|----------|-------------|---------------------|
| 3. NMCM                        | 1. No. Assigned                   | + .53136                    | .28235         | .28235       | + .55842 | 74.754      | .999                |
|                                | 2. Main. Concept                  | - .28186                    | .32588         | .04354       | - .23245 | 15.844      | .999                |
|                                | 3. No. Assigned<br>vs. Author.    | + .19627                    | .33759         | .01171       | - .12559 | 3.642       | .975                |
|                                | 4. No. Assigned<br>vs. Authorized | + .19627                    | .33759         | .01171       | - .12559 | 3.642       | .975                |
| 4. Direct Labor<br>Rate        | 1. Main. Concept                  | + .21965                    | .04825         | .04825       | + .22191 | 9.873       | .999                |
|                                | 2. No. Assigned<br>vs. Author.    | + .08221                    | .06733         | .01909       | + .18865 | 6.699       | .999                |
|                                | 3. Mn. Skill Level                | + .13564                    | .08337         | .01604       | + .14098 | 3.605       | .975                |
| 5. FMC Rate                    | 1. Main. Concept                  | - .17047                    | .02906         | .02906       | - .17047 | 5.267       | .975                |
| 6. Man-Hours per<br>Flying Hr. | 1. Hrs. Flown                     | - .25316                    | .06409         | .06409       | - .29917 | 20.423      | .999                |
|                                | 2. No. Assigned                   | - .19346                    | .12387         | .05978       | - .24879 | 14.124      | .999                |

What has been quantified is therefore highly significant and the prediction equation accurately reflects the relationships as presented by the performance data. Hence, although the  $R^2$ s are small, the  $\Delta R^2$ s and the standardized or normalized coefficients (beta weights) allow a comparison of the respective factors to determine the relative importance of each in the prediction equation for each hypothesis variable. From this analysis, the primary factors are evaluated to formulate an overall conclusion regarding the role of POMO in affecting performance levels. In the following discussion, the positive and negative relationships that are identified are based on the correlation coefficients reflecting the relationship between the respective factor and the hypothesis variable.

#### Results Relating to Sortie-Generation Hypothesis Variables

##### Hypothesis 1

Average Turn Time. When the average turn times were regressed, the independent variables entered in the following order: (1) maintenance concept (negative correlation), (2) number of assigned personnel (positive correlation), and (3) hours flown (negative correlation). The results (summarized in Table 5) indicate that the maintenance concept was the key factor of those quantified in explaining the average turn time. This conclusion is based on the relative magnitudes of the  $\Delta R^2$ s and further supported



by the beta weights. In addition this conclusion is supported by an analysis of the correlation coefficients of the three factors with the average turn time and the actual changes in the factors from the pre-POMO period to the post-POMO period.

As shown in Tables 2 and 3, the signed rank test indicated an improved turn time with a pre-POMO mean of 11.9 hours decreasing to a post-POMO mean of 8.9 hours. The negative correlation with the maintenance concept suggests that POMO corresponds to a decrease in the turn time. The positive correlation between turn time and assigned personnel results from the decrease in each. Finally, the negative correlation between turn time and hours flown results from by the decrease in turn time and the increase in hours flown. Intuitively, a decrease in assigned personnel suggests an increased turn time. As mentioned above, the number of personnel and the turn time both decreased. Finally, an increase in flying hours does not present a clear intuitive direction for turn time. Since the number of assigned personnel actually decreased while the turn time improved, it appears that POMO was the key quantifiable factor in the improved performance in terms of decreased turn time.

#### Hypothesis 2

Scheduling Effectiveness Rate. When the scheduling effectiveness rates were regressed, the independent variables entered in the following order:

(1) number of assigned personnel (positive correlation), (2) the maintenance concept (positive correlation), (3) the mean skill level (positive correlation), and (4) the assigned versus authorized strength (negative correlation). The results (summarized in Table 5) indicate that the number of assigned personnel was the key factor of those quantified in explaining the scheduling effectiveness rate. The relative magnitude of the  $\Delta R^2$ s as well as the beta weights further support this conclusion. However, an analysis of the correlation coefficients of each of the entering variable suggest that the maintenance concept (POMO) may have also been a key factor in affecting the scheduling effectiveness rate.

As shown in Table 3, the results of the Wilcoxon signed rank test indicated that the scheduling effectiveness rate did not significantly change following the implementation of POMO. The mean scheduling effectiveness rate, however, increased from a pre-POMO mean of 75.3 to a post-POMO mean of 77.0 (Table 3). The first entering variable (number of assigned personnel) actually decreased, which suggests that scheduling effectiveness should also decrease. Of the other entering independent variables, the mean skill level increased (scheduling effectiveness should increase), and the percentage of assigned versus authorized decreased (scheduling effectiveness should decrease). The maintenance concept (POMO)

remains the unknown. Since the results indicate positive correlations with the scheduling effectiveness rate, POMO and the increase in the mean skill level appear to have helped the scheduling effectiveness remain stable despite a loss of assigned personnel and a decrease in the assigned versus authorized strength. As shown in Table 5, however, the relatively low  $R^2$  for the maintenance concept does not support a strong positive effect. Thus, the effect of POMO on the scheduling effectiveness is inconclusive.

### Hypothesis 3

#### Not Mission Capable for Maintenance (NMCM) Rate.

When the NMCM rates were regressed, the independent variables entered in the following order: (1) number assigned (positive correlation), (2) maintenance concept (negative correlation), and (3) assigned versus authorized strength (positive correlation). The results summarized in Table 5 indicate that of all the quantifiable factors, the number of assigned personnel was the key factor in explaining the NMCM rate. This conclusion is supported by the relatively high  $\Delta R^2$  and strong beta weight. While this relationship proved to be strong, a closer examination of the correlation coefficients and a logical evaluation of their extended impact, suggest that the maintenance concept may have also been a key factor in the improved NMCM rate.

As shown in Tables 2 and 3, the signed rank test indicated a decrease in the NMCM rate with the mean dropping from 24.6 in the pre-POMO period to 18.6 in the post-POMO period. Each of the entering variables was correlated to the NMCM rate such that each supported a decrease in the NMCM rate. Intuitively, however, a continued decrease in the number of assigned personnel and/or a continued decrease in the assigned versus authorized strength logically suggest a degraded (higher) NMCM rate. Since the NMCM rate actually improved (decreased) it appears that the maintenance concept (POMO) was a more important factor in the improved performance.

#### Hypothesis 4

Direct Labor Rate. When the direct labor rates were regressed, the independent variables entered in the following order: (1) maintenance concept (positive correlation), (2) assigned versus authorized strength (positive correlation), and (3) mean skill level (positive correlation). The results in Table 5 indicate that the maintenance concept was the key factor in accounting for the variation in the direct labor rate. The  $\Delta R^2$  and the beta weight for this factor are relatively greater than those of the other two entering factors. Further support for this conclusion is gained through an analysis of each factor's correlation with the direct labor rate.

As shown in Tables 2 and 3, the Wilcoxon signed rank test indicated an increase in the direct labor rate with the mean increasing from 56.5 during the pre-POMO period to 62.3 during the post-POMO period. An increase in the mean skill level indicates that personnel are relatively higher qualified and able to perform maintenance tasks with greater efficiency. This greater efficiency suggests a decrease in the direct labor rate, while a decrease in the assigned versus authorized strength (fewer available manhours if authorizations remain constant) would logically suggest an increase in the direct labor rate. The unknown variables would then be the maintenance concept (POMO) and the emphasis placed on accurate man-hour documentation by supervisory personnel. Since the emphasis on man-hour documentation cannot be quantified, but can reasonably be expected to average out over the long run, the implementation of POMO appears to be the key factor affecting the direct labor rate.

#### Hypothesis 5

FMC Rate. As shown in Table 3, the results of the signed rank test indicated that the FMC rate significantly increased from the pre- to the post-period. When the regression analysis was conducted, Castle data were not included because of incorrect reporting, as discussed above. When the FMC rates were regressed, the only independent variable to enter was the maintenance concept (negative correlation). The results are summarized in

Table 5. As shown here, the  $R^2$  indicates that approximately 97 percent of the variation remains unexplained. Further, the results of the Wilcoxon signed rank test (Table 3) indicated that the FMC rate significantly increased. The negative correlation between the FMC rate and the maintenance concept indicates POMO was not a contributing factor in this increase.

#### Hypothesis 6

Man Hours per Flying Hour (MH/FH). When the MH/FH data were regressed, the maintenance concept did not enter as an independent variable. The variables which did enter were (1) hours flown (negative correlation) followed by (2) number assigned (negative correlation). An analysis of the relative magnitude of the  $\Delta R^2$ s and beta weights, as shown in Table 5, indicate that hours flown was the key factor in determining MH/FH. Although this conclusion remains firm, a closer look at the correlation coefficients suggests that POMO may have influenced the level of MH/FH.

As shown in Table 3, the signed rank test indicated no change in MH/FH between the pre- and post-POMO periods (the mean of the pre-POMO period was 45.37 versus 45.33 in the post-POMO period). Intuitively, since the hours flown increased and assigned personnel decreased, the amount of work performed during each man-hour of maintenance appears to have increased. This suggests that

while POMO is not associated with a change in the MH/FH, it may have accounted for more maintenance per man-hour thereby allowing MH/FH to remain constant even though the total hours flown increased and the number of assigned personnel decreased.

Results Relating to Quality of Maintenance  
Hypothesis Variables

Hypothesis 7

Repeat Rate. When the repeat rates were regressed, the only variable which entered was the mean skill level. Table 6 reflects the correlation coefficient, the  $\Delta R^2$  and the beta weight. As shown in Tables 2 and 3, the signed rank test indicated an increase in the repeat rate with the mean increasing from 7.47 during the pre-period to 8.62 during the post-period. Since the mean skill level actually increased, the positive correlation is understandable in terms of the regression. Intuitively, however, an increase in the mean skill level logically suggests a decrease in the repeat rate. This situation suggests that other variables may have interacted to cause the unexplained positive correlation between the repeat rate and the mean skill level. The role of POMO is inconclusive as to its contribution to the degraded quality in terms of an increased repeat rate.

### Hypothesis 8

Scheduled Inspection Hours. During the data collection stage of this research, approximately 10 percent of the data relating to scheduled inspections were unavailable due to inadequate maintenance documentation. Nevertheless, the available data reflected a substantially higher consumption of man-hours required to accomplish 400 hour inspections in the post-POMO period. When the available scheduled inspection hours were regressed, the independent variable entered in the following order: (1) maintenance concept (positive correlation) and (2) the number of assigned personnel (positive correlation). As shown in Table 6, the relative magnitudes of the  $\Delta R^2$ s and the beta weights indicate that the maintenance concept was the key quantifiable factor in explaining the change in the man-hours required to perform 400 hour inspections. A closer analysis of the correlations of the key factors with the scheduled inspection hours, however, suggests that unknown factors may also have influenced the level of this hypothesis variable.

As shown in Tables 2 and 3, the signed rank test indicated an increase in required man-hours with a pre-POMO mean of 745.8 increasing to a post-POMO mean of 926.9. This increase is further supported by the positive correlation between the maintenance concept and the scheduled inspection man-hours. The positive correlation



between the second factor, number of personnel assigned (which decreased), and the scheduled inspection man-hours (which increased) is both unexpected and unexplained. This suggests that interrelationships between independent variables, both quantified and unquantified, may have caused the unexplained positive correlation. Nevertheless, it appears that POMO may be associated with degraded quality in terms of increased man-hours required to perform scheduled 400 hour inspections.

#### Hypothesis 9

Ground Abort Rate. When the ground abort rates were regressed, the independent variables entered into the prediction equation in the following order: (1) number of assigned personnel (negative correlation), (2) assigned versus authorized strength (negative correlation), (3) the maintenance concept (positive correlation), and (4) hours flown (negative correlation). Table 6 reflects the  $\Delta R^2$ s and beta weights for each of these factors relating to the ground abort rate. Based on an initial analysis of the relative magnitudes of these figures, the number of assigned personnel is the key factor in explaining the ground abort rate. A further analysis of the correlation coefficients indicates that POMO may also have been an important factor.

Table 6

SUMMARY OF RESULTS OF REGRESSION ANALYSIS OF INDEPENDENT FACTORS AND  
HYPOTHESIS VARIABLES RELATING TO QUALITY OF MAINTENANCE

| Hypothesis Number/<br>Variable         | Factors                        | Correla-<br>tion<br>Coeffi-<br>cient* | R <sup>2</sup> | $\Delta R^2$ | Beta     | F-Sta-<br>tistic | Confi-<br>dence<br>Level |
|--|--------------------------------|---------------------------------------|----------------|--------------|----------|------------------|--------------------------|
| 7. Repeat Rate                         | 1. Mn. Skill Level             | + .16738                              | .02801         | .02801       | + .16738 | 5.995            | .975                     |
| 8. Average Hrs.<br>per Inspec-<br>tion | 1. Main. Concepts              | + .15135                              | .02291         | .02291       | + .17385 | 6.437            | .995                     |
|  | 2. No. Assigned                | + .13411                              | .04760         | .02469       | + .15875 | 5.367            | .995                     |
| 9. Ground Abort                        | 1. No. Assigned                | - .29143                              | .08493         | .08493       | - .38554 | 27.180           | .999                     |
|  | 2. No. Assigned<br>vs. Author. | - .0055                               | .10811         | .02318       | + .18781 | 6.360            | .999                     |
|  | 3. Main. Concept               | + .1489                               | .12799         | .01988       | + .15568 | 5.454            | .999                     |
|  | 4. Hrs Flown                   | - .08337                              | .14598         | .01799       | - .13778 | 4.319            | .995                     |

\*Correlation between factor and hypothesis variable.

As shown in Tables 2 and 3, the signed rank test reflected an increase in the ground abort rate, with the mean ground abort rate increasing from 2.9 in the pre-period to 3.4 in the post-period. The negative correlation between the ground abort rate and both the number of assigned and assigned versus authorized strength is consistent with the increased ground abort rate. While the ground abort rate increased, both the number of assigned personnel and the assigned versus authorized strength decreased from the pre-to the post-POMO period. The third entering variable, the maintenance concept, was positively correlated, suggesting that POMO implementation was associated with the increased ground abort rate. Thus, while POMO is not the most important factor in terms of the regression, it appears that POMO may have contributed to degraded quality in terms of an increased abort rate.

#### Summary

The purpose of this chapter was to analyze the data relevant to accomplishing the objectives of this research. The first step was to provide an initial analysis of available data. The results of the initial analysis are shown in Table 2. The second step was to analyze the results of the Wilcoxon signed rank test as applied to the hypothesis variables and the independent variables. These results are presented in Tables 3 and 4. The third step

was to analyze the results of a regression between the independent factors and each hypothesis variable. Results of this analysis are presented in Tables 5 and 6.

Finally, a synthesis of the results of the initial analysis, the Wilcoxon signed rank test and the regression analysis, was accomplished. This step led to findings relating to the impact of POMO on each of the hypothesis variables. These findings are summarized in Table 7.

The next chapter discusses the conclusion for each hypothesis variable, the conclusion concerning the impact of POMO implementation on sortie-generation capability and quality of aircraft systems, an overall conclusion of the impact of POMO implementation, and implications for the management of aircraft maintenance functions.

Table 7

## SUMMARY OF ALL ANALYSIS

| Hypothesis Number/<br>Variable                      | Signed<br>Rank Test<br>Conclusion* | POMO a<br>Key Factor | Conclusion                             | Support for<br>Research<br>Hypothesis |
|---|------------------------------------|----------------------|--|---------------------------------------|
| Hypotheses Relating to Sortie-Generation Capability |                                    |                      |  |                                       |
| 1. Average Turn Time                                | +                                  | Yes                  | POMO appears to<br>improve performance | Yes                                   |
| 2. Scheduling Effec-<br>tiveness Rate               | Ø                                  | Yes                  | Inclusive Results                      | No                                    |
| 3. NMCM Rate  | +                                  | Yes                  | POMO appears to<br>improve performance | Yes                                   |
| 4. Direct Labor Rate                                | +                                  | Yes                  | POMO appears to<br>improve performance | Yes                                   |
| 5. FMC Rate   | +                                  | No                   | Inconclusive Results                   | No                                    |

\*+ represents improved performance

Ø represents no significant change in performance

- represents degradation in performance

Table 7--Continued

| Hypothesis Number/<br>Variable                | Signed<br>Rank Test<br>Conclusion* | POMO a<br>Key Factor | Conclusion                             | Support for<br>Research<br>Hypothesis |
|---|------------------------------------|----------------------|--|---------------------------------------|
| 6. Man-hours per<br>Flying Hour               | 0                                  | Yes                  | POMO appears to<br>improve performance | Yes                                   |
| Hypotheses Relating to Quality of Maintenance |                                    |                      |  |                                       |
| 7. Repeat Rate                                | -                                  | No                   | Inconclusive results                   | No                                    |
| 8. Average Hours per<br>Inspection            | -                                  | Yes                  | POMO appears to<br>degrade performance | No                                    |
| 9. Ground Abort Rate                          | -                                  | Yes                  | POMO appears to<br>degrade performance | No                                    |

## CHAPTER V

### CONCLUSIONS AND IMPLICATIONS

This chapter presents conclusions and discusses resulting implications of the impact of the POMO maintenance management concept on sortie-generation capability and quality of aircraft systems. Conclusions for each research hypothesis are presented first, followed by a conclusion concerning sortie-generation capability and a conclusion concerning quality of aircraft systems. Next, the conclusion and implications of the research results pertaining to the POMO concept in general are presented. Finally, areas for future research are identified.

#### POMO and Sortie-Generation Capability

The basic purpose of POMO is to enhance sortie-generation capability through the more efficient and effective use of all unit maintenance resources. The first objective of this research was to evaluate the impact of POMO on the levels of key maintenance management performance indicators which related to unit sortie-generation capability. Six hypotheses were proposed in this research to accomplish this objective. Each was designed to identify improvements in performance and sortie-generation

capability. Each hypothesis is restated below with the conclusions drawn based on the results of the research analysis. Finally, a conclusion is presented for the overall impact of POMO on unit sortie-generation capability.

Hypothesis 1: The average time to return an aircraft to flyable status (FMC or PMC) from Not Mission Capable for Maintenance status will decrease under the POMO concept.

This hypothesis was supported by the results of this research. POMO appears to have significantly improved the average turn-time within the ADCOM FISS.

Hypothesis 2: The scheduling effectiveness rate will increase under the POMO concept. Since the Wilcoxon signed rank test indicated that the scheduling effectiveness remained unchanged, this hypothesis was not directly supported by the results of this research. Further, the results of the regression were inclusive in determining the effect of POMO on the scheduling effectiveness rate.

Hypothesis 3: The Not Mission Capable for Maintenance (NMCM) rate will decrease under the POMO concept.

This hypothesis was supported by the results of this research. There was a significant decrease in the NMCM rate following the change in maintenance concept. POMO appears to be related to the improved NMCM rate.



Hypothesis 4: The direct labor rate will increase under the POMO concept. This hypothesis was supported by the results of this research. There was a significant increase in the aggregate ADCOM direct labor rate following the implementation of POMO. POMO appears to have influenced the increase in the direct labor rate.

Hypothesis 5: The Full Mission Capable (FMC) rate will increase under the POMO concept. Since the Wilcoxon signed rank test indicated that the FMC rate had improved. This hypothesis was supported by the results of this test. However, the regression results were inconclusive and the impact of POMO on the FMC rate appear insignificant.

Hypothesis 6: The number of maintenance man-hours per flying hour will decrease under the POMO concept. Since the Wilcoxon signed rank test indicated that the maintenance man-hours per flying hour remained unchanged, this hypothesis was not supported by the results of this research. Further analysis, however, led to the conclusion that POMO may actually improve performance by allowing more maintenance per man-hour.

Conclusion: POMO's impact on sortie-generation capability. POMO was found to be a key factor in the improved performances of turn time (Hypothesis 1), the NMCM rate (Hypothesis 3), and the direct labor rate

(Hypothesis 4). Further, POMO may have had a positive influence on the maintenance man-hours required to support each flying hour (Hypothesis 6). Based on the application of the decision rule relating to sortie-generation capability (as presented above), POMO does appear to increase sortie-generation capability.

#### POMO and Quality of Aircraft Systems

In addition to changing sortie-generation capability, POMO also causes changes within the aircraft maintenance organizations that may well impact on the overall quality of the aircraft and its systems. The second objective of this research was to assess and evaluate the impact of POMO on the levels of key maintenance management performance indicators which relate to overall quality of aircraft systems. Three hypotheses were proposed in this research to accomplish this objective. Each was designed to identify improvements in the quality of aircraft systems. Each hypothesis is restated below with the conclusions drawn based on the results of the research analysis. Finally, a conclusion is presented for the overall impact of POMO on the quality of aircraft systems.

Hypothesis 7: The repeat discrepancy rate will decrease under the POMO concept. This hypothesis was not supported by the results of this research. In fact, the

Wilcoxon signed rank test indicated that the repeat rate increased. The regression analysis results however, were inconclusive as to the influence of POMO on the repeat rate.

Hypothesis 8: The average number of maintenance man-hours required to accomplish each scheduled 400 hour inspection will decrease under the POMO concept. This hypothesis was not supported by this research. The Wilcoxon signed rank test indicated that the average number of maintenance man-hours required to accomplish a 400 hour inspection actually increased in the post-POMO period. Since the maintenance concept was found to be the key variable, the conclusion was that POMO appears to degrade quality as measured by the number of maintenance man-hours required to accomplish a 400 hour inspection.

Hypothesis 9: The ground abort rate will decrease under the POMO concept. This hypothesis was not supported by the results of this research. The Wilcoxon signed rank test indicated that the ground abort rate increased following the implementation of POMO. Further analysis led to the conclusion that POMO appears to degrade quality as measured by the ground abort rate.

Conclusion: POMO's impact on overall aircraft systems quality. POMO was found to be a key factor in the

degraded performance in terms of hours required to perform a scheduled 400 hour inspection (Hypothesis 8). Further, POMO may have influenced the degraded repeat rate (Hypothesis 7) and the degraded ground abort rate (Hypothesis 9). Based on the application of the decision rule relating to overall aircraft systems quality, POMO does not appear to improve overall aircraft systems quality. Rather, the conclusion is that POMO appears to degrade overall aircraft systems quality.

Overall Conclusion. The findings of this research suggest that POMO provides some positive as well as negative results. Based on the application of the decision rule and as presented in Table 7, the conclusion is that POMO appears to enhance sortie-generation capability and to degrade overall airframe systems quality in ADCOM. These findings present implications for current and future aircraft maintenance managers and policy makers. The following section discusses implications for management.

#### Implications for Management

Based on the results of this research, it appears that the POMO concept has produced changes in the quality and quantity of output from the aircraft maintenance organizations. On the premise that the primary objective of POMO is to enhance sortie-generation capability with existing resources, the results of this research indicate

that, within ADCOM, this objective has been attained. If a secondary objective was to enhance sortie-generation capability through the efficient use of fewer maintenance personnel resources, the results of this research indicate that the secondary objective has also been attained. If, on the other hand, policy makers established as a tertiary objective, the achievement of greater sortie-generation capability, with fewer maintenance personnel and no degradation of maintenance quality, the results of this research suggest that this objective was not met. In retrospect, it appears that the changes in structure, organization, and maintenance philosophy designed to enhance sortie-generation capability may have led to a lower quality of aircraft maintenance.

While this research involved only three hypotheses relating to quality, each of the three indicated that maintenance quality had been degraded in the post-POMO period. This suggests that the quality of maintenance performed on F-106 interceptor aircraft declined following POMO implementation. This in turn presents a strong implication for aircraft maintenance managers. If, as this research suggests, quality of maintenance has been degraded on the F-106 fleet, then the quality of maintenance performed on other weapons systems maintained under the POMO concept may have also decreased. Before final conclusions are drawn, however, further study is

needed to develop meaningful and quantifiable indicators of maintenance quality. These indicators may then be used to confirm the changes (if any) in maintenance quality on all weapons systems maintained under the POMO concept. If additional study confirms that degradation has occurred on fighter/interceptor systems, maintenance managers must consider the following question: Is there a trade-off between enhanced sortie-generation capability and aircraft maintenance quality? The results of this research suggest that changes in maintenance brought about through POMO have increased sortie-generation capability. Decreased turn times and decreased NMCM rates suggest that maintenance is performed more efficiently. This increased efficiency is partly due to the cross-utilization of specialists working together in repairing and launching aircraft for flight. Further efficiency is promoted through the use of supervisory specialists as flight chiefs and/or expeditors. These duties, in turn, reduce the supervisory involvement in the work of their particular AFSC. Thus, the efficient use of maintenance personnel in increasing sortie-generation capability, may be at the expense of the higher degree of quality experienced when specialists worked under the "specialist concept." The results of this research suggest that a trade-off does exist. This leads to the next question: Is a trade-off between increased sortie-generation capability and

decreased maintenance quality acceptable? Aircraft maintenance managers will typically respond with a firm no. This response, however, should be tempered with a consideration of just how much sortie-generation capability has been increased and to what extent maintenance quality has been lowered. Perhaps, under POMO, a limited trade-off is inevitable. If a trade-off is unavoidable, challenges exist for the maintenance managers as well as maintenance policy makers. For maintenance managers, the challenge is to maintain the efficiency levels generated under POMO while striving for higher quality of maintenance. For maintenance policy makers, the challenge is threefold: first, to determine what level of sortie-generation capability is needed to meet current and future needs; second, to determine what the trade-off relationship is between sortie-generation capability and aircraft maintenance quality; and finally, based on the trade-off relationship, establish standards of quality which are both acceptable and achievable. Failure to recognize the trade-off relationship and failure to establish parameters and goals for sortie-generation capability and maintenance quality may produce long-range negative affects on the ability to successfully maintain defense readiness posture.

### Future Research

This research effort attempted to quantify and assess the impacts of POMO on sortie-generation capability and quality of aircraft systems by analyzing the performance of ADCOM FISS. Significant areas for further study remain to be investigated to fully understand the effects of POMO. Some of these areas are presented for future research.

### Quality of Aircraft Systems

This research indicated that POMO appeared to have a negative impact on the quality of aircraft systems. This conclusion has far-reaching implications; thus future research is required in this area. More and better measures of maintenance quality need to be identified, measured, and assessed with respect to POMO. The study requires a broad spectrum of evaluation ranging from base-level to depot activities.

### Application to Other MAJCOMs

This research was directed strictly at the performance of tactical fighter units within ADCOM. An unanswered question remains as to whether the same or similar results are being realized in other MAJCOMs with tactical fighter units operating under the POMO concept. The



methodology used in this research may be applied to evaluate the effects of POMO within TAC, USAFE, AAC, and PACAF.

#### Application to Future Performance

This research covered ADCOM FIS performance through 1979, thus analyzing at least two years of operation under the POMO concept for all FISs. The possibility remains that the full effects of POMO have not yet been realized. This suggests that this research should be replicated in the future to determine if different results of performance occur over a longer performance history.

#### Cost-Effectiveness of POMO

A premised gain of POMO is that it allows more efficient and effective use of maintenance resources. Future research is needed to determine if savings have in fact resulted from reduced requirements for maintenance support equipment and maintenance technicians while meeting the same or similar mission requirements. This evaluation of the cost-effectiveness of POMO is particularly important when the prospect of fewer defense dollars and fewer maintenance personnel in the future are becoming more and more likely.

#### Autonomy of Aircraft Maintenance Units (AMUs)

The POMO concept allows for autonomous AMUs, each corresponding to a tactical fighter squadron. The

underlying philosophy is that each squadron and AMU would operate as a single unit in a wartime environment as a more or less independent entity. Minimal maintenance support would be required from other AMUs. Future research is needed to assess the following areas: How autonomous are these "autonomous" units?; What is the degree of inter-AMU interaction with regard to sharing test equipment and maintenance technicians?; Can these units really operate effectively as independent units?; and are the quantities and types of resources from EMS and CRS sufficient to support two or more AMUs deployed to different locations? This research would help to identify whether the autonomy of AMUs is actually being realized and can be supported in a wartime environment.

#### Behavioral Impacts

Past research has addressed the behavioral impacts of POMO on maintenance personnel. However, most were done in the early stages of POMO; therefore, it was difficult to identify the behavioral impacts as due to POMO or due to the process of change itself from one maintenance concept to another. Future research is needed to study the behavioral impacts and results of POMO on personnel in such areas as retention, promotion, job satisfaction, attitudes, perceptions, etc. Research in this area will allow additional understanding of POMO effects as the process of implementation stabilizes.

APPENDIXES

APPENDIX A  
RESEARCH DATA

MINOT PRE-POMO PERIOD--JANUARY-OCTOBER 1977

| <u>NAS</u> | <u>NAU</u> | <u>TT</u> | <u>SE</u> | <u>NM</u> | <u>DLR</u> | <u>FMC</u> | <u>MF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 455        | 407        | 8.9       | 67.5      | 31.2      | 52.7       | 67.0       | 44.0      | 9.1       | 5.4        | 256       | 4.85       | 463       | 463       |
| 457        | 407        | 7.4       | 76.6      | 25.7      | 53.4       | 69.7       | 44.2      | 6.7       | 0.5        | 410       | 4.84       | 399       | 399       |
| 465        | 407        | 6.2       | 72.0      | 22.3      | 46.8       | 65.3       | 37.5      | 5.5       | 1.9        | 150       | 4.85       | 502       | 494       |
| 460        | 407        | 8.6       | 67.2      | 22.7      | 50.4       | 71.3       | 37.3      | 6.1       | 3.2        | 535       | 4.80       | 493       | 493       |
| 453        | 414        | 8.2       | 70.4      | 22.7      | 44.1       | 75.3       | 32.8      | 6.2       | 5.1        | 207       | 4.88       | 497       | 497       |
| 452        | 414        | 8.8       | 69.9      | 27.3      | 52.1       | 66.3       | 43.0      | 9.3       | 1.6        | 295       | 4.88       | 479       | 510       |
| 452        | 414        | 7.9       | 80.0      | 31.0      | 58.9       | 62.2       | 47.8      | 13.0      | 3.7        | 168       | 4.86       | 475       | 475       |
| 418        | 414        | 8.5       | 84.1      | 27.3      | 58.4       | 62.6       | 44.2      | 9.1       | 0.8        | 344       | 4.74       | 559       | 559       |
| 425        | 414        | 10.2      | 79.0      | 27.3      | 54.8       | 62.6       | 40.6      | 12.2      | 1.5        | 316       | 4.86       | 481       | 447       |
| 442        | 435        | 10.4      | 67.7      | 20.6      | 52.5       | 63.8       | 37.6      | 11.7      | 5.3        | 475       | 4.96       | 464       | 464       |

NAS - NUMBER ASSIGNED  
 NAU - NUMBER AUTHORIZED  
 TT - AVERAGE TURN TIME  
 SE - SCHEDULING EFFECTIVENESS RATE  
 NM - NMCM RATE  
 DLR - DIRECT LABOR RATE  
 FMC - FMC RATE  
 MF - MAN-HOURS PER FLYING HOUR  
 RR - REPEAT RATE  
 GAB - GROUND ABORT RATE  
 SI - AVERAGE HOURS PER 400 HOUR INSPECTION  
 MSL - MEAN SKILL LEVEL  
 HF - HOURS FLOWN  
 HA - HOURS ALLOCATED

MINOT POST-POMO PERIOD--MARCH 1978-DECEMBER 1979

| <u>NAS</u> | <u>NAU</u> | <u>TT</u> | <u>SE</u> | <u>NH</u> | <u>DLR</u> | <u>FNC</u> | <u>MF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 434        | 421        | 7.1       | 84.1      | 11.1      | 44.3       | 70.5       | 32.3      | 6.4       | 3.6        | 156       | 5.16       | 473       | 482       |
| 434        | 421        | 11.2      | 91.0      | 6.6       | 41.8       | 69.4       | 40.9      | 1.7       | 1.7        | 140       | 5.17       | 484       | 484       |
| 438        | 421        | 6.6       | 91.4      | 9.0       | 61.9       | 73.6       | 55.6      | 3.6       | 1.9        | 398       | 5.19       | 503       | 503       |
| 438        | 421        | 5.8       | 84.3      | 8.0       | 58.8       | 72.4       | 41.7      | 3.8       | 4.6        | 163       | 5.19       | 530       | 505       |
| 438        | 412        | 8.3       | 83.2      | 9.3       | 40.9       | 71.3       | 30.4      | 6.7       | 2.3        | 551       | 5.38       | 458       | 495       |
| 436        | 412        | 5.7       | 80.9      | 14.8      | 53.3       | 62.8       | 43.1      | 4.8       | 3.0        | 265       | 5.22       | 529       | 529       |
| 436        | 412        | 5.8       | 85.1      | 7.2       | 68.1       | 68.1       | 47.0      | 2.1       | 1.4        | 1473      | 5.22       | 571       | 500       |
| 441        | 433        | 10.8      | 78.5      | 15.6      | 48.4       | 69.2       | 36.2      | 4.4       | 4.2        | 207       | 5.28       | 472       | 472       |
| 440        | 434        | 11.7      | 75.0      | 12.4      | 53.4       | 66.8       | 37.9      | 8.2       | 3.7        | 1830      | 5.29       | 472       | 472       |
| 449        | 434        | 5.2       | 75.1      | 10.7      | 51.1       | 54.4       | 45.3      | 2.8       | 3.2        | 217       | 5.39       | 477       | 472       |
| 457        | 445        | 6.2       | 78.7      | 10.6      | 67.6       | 72.7       | 40.5      | 7.1       | 2.9        | 862       | 5.53       | 558       | 558       |
| 457        | 443        | 5.9       | 74.1      | 14.2      | 71.4       | 65.4       | 48.2      | 10.4      | 4.8        | 427       | 5.53       | 463       | 463       |
| 461        | 448        | 5.8       | 78.8      | 10.5      | 56.6       | 49.9       | 54.6      | 8.3       | 3.4        | 261       | 5.51       | 418       | 418       |
| 457        | 448        | 4.8       | 81.1      | 10.1      | 57.2       | 70.0       | 43.3      | 4.2       | 1.1        | 1509      | 5.49       | 499       | 499       |
| 454        | 447        | 3.8       | 83.2      | 14.2      | 53.4       | 65.9       | 32.7      | 5.7       | 0.6        | 1063      | 5.45       | 605       | 605       |
| 433        | 447        | 4.8       | 75.6      | 11.4      | 49.1       | 70.7       | 40.2      | 6.5       | 3.4        | 425       | 5.49       | 438       | 419       |
| 447        | 447        | 7.9       | 84.9      | 14.0      | 52.1       | 67.6       | 33.4      | 5.8       | 1.0        | 305       | 5.47       | 531       | 531       |
| 446        | 447        | 5.4       | 80.9      | 8.0       | 56.9       | 72.2       | 47.1      | 5.5       | 3.5        | 571       | 5.46       | 530       | 530       |
| 448        | 448        | 6.4       | 76.0      | 8.6       | 55.3       | 69.5       | 35.4      | 3.8       | 0.8        | 848       | 5.44       | 490       | 489       |
| 446        | 441        | 4.1       | 84.1      | 19.1      | 52.6       | 63.4       | 34.0      | 4.8       | 0.7        | 1453      | 5.42       | 578       | 578       |
| 446        | 441        | 5.1       | 74.9      | 27.1      | 46.4       | 59.7       | 36.6      | 5.2       | 1.8        | 395       | 5.42       | 492       | 492       |
| 445        | 443        | 5.4       | 76.0      | 26.6      | 71.0       | 57.4       | 43.1      | 6.4       | 4.8        | 585       | 5.39       | 436       | 420       |

LANGLEY PRE-POMO PERIOD--JANUARY-OCTOBER 1976

| <u>NAS</u> | <u>NAU</u> | <u>TT</u> | <u>SE</u> | <u>NM</u> | <u>DLR</u> | <u>FMC</u> | <u>MF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 477        | 428        | 25.0      | 67.1      | 35.3      | 72.0       | 50.4       | 54.0      | 16.5      | 1.5        | 581       | 5.14       | 397       | 397       |
| 477        | 428        | 27.1      | 76.5      | 32.3      | 75.0       | 52.0       | 50.1      | 9.7       | 2.1        | 797       | 5.14       | 398       | 398       |
| 477        | 428        | 16.1      | 87.9      | 30.5      | 51.0       | 53.0       | 49.5      | 9.0       | 1.8        | 1861      | 5.14       | 433       | 433       |
| 473        | 424        | 11.6      | 86.9      | 22.5      | 77.0       | 58.5       | 35.7      | 4.8       | 2.5        | 486       | 5.25       | 547       | 547       |
| 473        | 424        | 13.5      | 81.3      | 28.1      | 79.0       | 58.7       | 41.4      | 5.2       | 3.4        | 2100      | 5.25       | 486       | 486       |
| 473        | 424        | 13.8      | 83.4      | 24.3      | 74.2       | 68.8       | 56.4      | 4.7       | 4.1        | 776       | 5.25       | 377       | 367       |
| 454        | 424        | 16.1      | 84.5      | 17.8      | 58.7       | 72.4       | 35.7      | 2.0       | 3.5        | 947       | 5.19       | 499       | 499       |
| 454        | 424        | 10.6      | 76.4      | 31.1      | 65.0       | 59.9       | 36.8      | 5.5       | 3.7        | 597       | 5.19       | 518       | 518       |
| 454        | 424        | 7.8       | 79.2      | 24.9      | 49.8       | 63.8       | 34.1      | 4.3       | 3.8        | 808       | 5.19       | 407       | 386       |
| 458        | 477        | 7.8       | 84.6      | 21.2      | 44.7       | 66.8       | 42.1      | 3.8       | 0.4        | 681       | 5.37       | 504       | 504       |

NAS - NUMBER ASSIGNED  
 NAU - NUMBER AUTHORIZED  
 TT - AVERAGE TURN TIME  
 SE - SCHEDULING EFFECTIVENESS RATE  
 NM - NMCM RATE  
 DLR - DIRECT LABOR RATE  
 FMC - FMC RATE  
 MF - MAN-HOURS PER FLYING HOUR  
 RR - REPEAT RATE  
 GAB - GROUND ABORT RATE  
 SI - AVERAGE HOURS PER 400 HOUR INSPECTION  
 MSL - MEAN SKILL LEVEL  
 HF - HOURS FLOWN  
 HA - HOURS ALLOCATED

LANGLEY POST-POMO PERIOD--MARCH 1977-DECEMBER 1979

| <u>NAS</u> | <u>NAU</u> | <u>TT</u> | <u>SE</u> | <u>NM</u> | <u>DLR</u> | <u>FNC</u> | <u>NF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 458        | 481        | 8.8       | 86.0      | 27.5      | 49.1       | 68.7       | 46.7      | 9.5       | 3.8        | 220       | 5.26       | 435       | 491       |
| 458        | 481        | 15.1      | 91.0      | 29.7      | 53.0       | 62.3       | 44.5      | 4.8       | 0.8        | 200       | 5.26       | 443       | 443       |
| 457        | 481        | 11.3      | 82.9      | 35.6      | 84.9       | 60.8       | 51.3      | 7.3       | 1.6        | 792       | 5.29       | 500       | 500       |
| 455        | 481        | 11.6      | 77.7      | 33.6      | 72.4       | 63.4       | 47.2      | 15.4      | 4.2        | 644       | 5.26       | 456       | 482       |
| 465        | 481        | 8.3       | 88.0      | 24.1      | 64.0       | 69.2       | 33.0      | 13.5      | 2.6        | 687       | 5.24       | 440       | 440       |
| 453        | 481        | 8.7       | 93.1      | 26.2      | 56.8       | 69.2       | 33.3      | 7.4       | 2.1        | 604       | 5.20       | 411       | 411       |
| 450        | 481        | 11.8      | 79.2      | 35.8      | 64.6       | 58.0       | 38.3      | 12.6      | 3.7        | 432       | 5.20       | 485       | 455       |
| 471        | 533        | 10.6      | 85.9      | 21.0      | 52.8       | 68.3       | 41.7      | 5.2       | 3.1        | 748       | 5.22       | 490       | 490       |
| 463        | 532        | 10.1      | 73.8      | 29.8      | 63.2       | 59.4       | 52.5      | 11.8      | 5.0        | 1535      | 5.19       | 507       | 507       |
| 456        | 528        | 8.8       | 77.3      | 20.9      | 52.7       | 71.5       | 44.9      | 9.4       | 3.0        | 1046      | 5.22       | 477       | 528       |
| 476        | 498        | 9.0       | 74.5      | 29.0      | 60.8       | 63.7       | 55.8      | 7.6       | 3.8        | 1039      | 5.16       | 438       | 438       |
| 469        | 473        | 11.1      | 78.6      | 25.1      | 53.5       | 63.8       | 52.0      | 10.5      | 2.9        | 1693      | 5.25       | 414       | 414       |
| 465        | 473        | 9.4       | 79.5      | 26.9      | 65.2       | 65.2       | 55.1      | 9.5       | 4.7        | 846       | 5.33       | 509       | 505       |
| 431        | 473        | 8.7       | 79.0      | 26.6      | 65.5       | 62.0       | 53.4      | 6.5       | 3.5        | 1638      | 5.32       | 489       | 489       |
| 428        | 473        | 2.6       | 87.7      | 24.3      | 72.4       | 64.0       | 61.0      | 1.9       | 2.1        | 1161      | 5.37       | 519       | 519       |
| 429        | 473        | 8.5       | 84.2      | 23.0      | 70.0       | 60.9       | 60.7      | 9.4       | 3.3        | 2410      | 5.33       | 432       | 409       |
| 438        | 473        | 6.9       | 80.6      | 8.2       | 49.3       | 72.3       | 43.8      | 3.5       | 3.7        | 456       | 5.36       | 433       | 433       |
| 436        | 473        | 10.5      | 71.6      | 26.4      | 68.6       | 57.2       | 57.0      | 10.6      | 3.7        | 394       | 5.50       | 512       | 512       |
| 433        | 433        | 11.3      | 58.4      | 21.6      | 53.6       | 60.8       | 42.3      | 7.6       | 0.8        | 1695      | 5.54       | 478       | 467       |
| 448        | 448        | 9.1       | 70.2      | 24.3      | 63.7       | 54.9       | 49.0      | 3.5       | 3.0        | 393       | 5.53       | 503       | 503       |
| 448        | 448        | 8.9       | 79.2      | 19.1      | 71.7       | 60.0       | 46.2      | 2.3       | 2.8        | 477       | 5.53       | 519       | 519       |
| 448        | 448        | 8.1       | 77.2      | 18.9      | 63.8       | 61.6       | 65.7      | 13.6      | 6.8        | 1364      | 5.53       | 328       | 321       |
| 436        | 403        | 8.1       | 84.4      | 29.6      | 97.5       | 38.2       | 60.0      | 10.8      | 4.4        | 579       | 5.20       | 495       | 495       |



| <u>NAS</u> | <u>NAU</u> | <u>TT</u> | <u>SE</u> | <u>NM</u> | <u>DLR</u> | <u>FHC</u> | <u>HF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 436        | 403        | 6.6       | 84.2      | 35.7      | 92.3       | 42.3       | 53.1      | 4.6       | 1.5        | 677       | 5.20       | 466       | 466       |
| 436        | 403        | 9.6       | 78.8      | 31.9      | 64.2       | 48.1       | 62.4      | 8.5       | 2.5        | 381       | 5.20       | 421       | 432       |
| 429        | 428        | 9.1       | 84.0      | 22.5      | 53.3       | 43.1       | 48.1      | 5.4       | 3.5        | 391       | 5.49       | 523       | 523       |
| 429        | 428        | 8.5       | 83.9      | 24.6      | 72.1       | 43.0       | 47.8      | 5.6       | 1.7        | 741       | 5.49       | 540       | 540       |
| 429        | 428        | 9.5       | 84.7      | 31.4      | 70.0       | 55.2       | 59.5      | 13.7      | 0.8        | 869       | 5.49       | 460       | 455       |
| 431        | 433        | 4.8       | 85.5      | 25.2      | 76.1       | 55.2       | 48.0      | 6.4       | 3.3        | 880       | 5.41       | 474       | 474       |
| 431        | 433        | 6.2       | 82.3      | 24.5      | 74.1       | 42.4       | 51.3      | 5.9       | 3.8        | 970       | 5.41       | 537       | 537       |
| 431        | 433        | 9.1       | 72.6      | 29.1      | 86.5       | 43.9       | 60.4      | 11.0      | 4.2        | 175       | 5.41       | 441       | 439       |
| 427        | 399        | 8.2       | 81.7      | 27.0      | 71.0       | 32.0       | 56.6      | 10.7      | 2.9        | 2069      | 5.34       | 517       | 517       |
| 427        | 399        | 9.5       | 84.6      | 28.2      | 81.2       | 29.0       | 47.9      | 4.5       | 3.5        | 353       | 5.34       | 566       | 566       |
| 427        | 399        | 12.9      | 80.9      | 28.0      | 78.9       | 27.0       | 54.4      | 9.7       | 3.7        | 735       | 5.34       | 419       | 437       |

GRIFFISS PRE-POMO PERIOD--OCTOBER 1976-APRIL 1977

| <u>NAS</u> | <u>NAU</u> | <u>TT</u> | <u>SE</u> | <u>NH</u> | <u>DLR</u> | <u>FNC</u> | <u>MF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 501        | 462        | 10.4      | 81.6      | 29.5      | 44.3       | 64.7       | 42.5      | 2.2       | 2.3        | 721       | 5.41       | 576       | 576       |
| 482        | 478        | 12.3      | 71.4      | 26.2      | 48.9       | 63.7       | 40.3      | 3.7       | 3.4        | 209       | 5.29       | 474       | 474       |
| 481        | 454        | 28.2      | 81.8      | 32.3      | 50.4       | 55.1       | 45.1      | 1.9       | 2.9        | 696       | 5.42       | 411       | 360       |
| 487        | 450        | 14.6      | 80.1      | 36.9      | 49.0       | 50.5       | 48.1      | 5.8       | 4.2        | 334       | 5.38       | 455       | 455       |
| 504        | 449        | 8.8       | 88.8      | 29.2      | 52.6       | 45.1       | 46.6      | 3.6       | 1.6        | 166       | 5.45       | 464       | 464       |
| 503        | 452        | 24.2      | 79.9      | 34.5      | 64.7       | 43.8       | 70.9      | 4.7       | 1.4        | 501       | 5.38       | 422       | 422       |
| 500        | 464        | 16.8      | 90.5      | 22.3      | 47.9       | 70.0       | 43.4      | 4.7       | 0.8        | 597       | 5.33       | 456       | 456       |

NAS - NUMBER ASSIGNED  
 NAU - NUMBER AUTHORIZED  
 TT - AVERAGE TURN TIME  
 SE - SCHEDULING EFFECTIVENESS RATE  
 NH - NMCH RATE  
 DLR - DIRECT LABOR RATE  
 FNC - FNC RATE  
 MF - MAN-HOURS PER FLYING HOUR  
 RR - REPEAT RATE  
 GAB - GROUND ABORT RATE  
 SI - AVERAGE HOURS PER 400 HOUR INSPECTION  
 MSL - MEAN SKILL LEVEL  
 HF - HOURS FLOWN  
 HA - HOURS ALLOCATED

GRIFFISS POST-POMO PERIOD--SEPTEMBER 1977-DECEMBER 1979

| <u>NAS</u> | <u>NAU</u> | <u>TT</u> | <u>SE</u> | <u>NH</u> | <u>DLR</u> | <u>FNC</u> | <u>HF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 481        | 480        | 8.6       | 77.7      | 25.0      | 24.9       | 64.3       | 32.3      | 5.8       | 2.7        | 180       | 5.27       | 430       | 430       |
| 485        | 469        | 9.1       | 71.0      | 27.8      | 24.3       | 66.1       | 22.8      | 2.4       | 1.4        | 876       | 5.20       | 513       | 513       |
| 482        | 447        | 16.6      | 73.3      | 29.0      | 54.6       | 58.1       | 33.2      | 2.1       | 5.0        | 547       | 5.21       | 507       | 507       |
| 482        | 447        | 9.8       | 68.5      | 29.6      | 41.1       | 60.5       | 38.2      | 2.8       | 3.6        | 212       | 5.21       | 392       | 392       |
| 500        | 448        | 9.1       | 85.8      | 23.9      | 55.0       | 64.8       | 46.4      | 8.1       | 3.1        | 1505      | 5.10       | 464       | 464       |
| 472        | 438        | 7.7       | 75.5      | 26.3      | 84.2       | 59.6       | 54.6      | 6.3       | 1.9        | 1100      | 5.29       | 438       | 438       |
| 476        | 446        | 12.9      | 75.7      | 30.4      | 75.6       | 47.3       | 62.4      | 6.8       | 0.4        | 1041      | 5.39       | 455       | 465       |
| 478        | 449        | 7.7       | 95.2      | 21.9      | 69.5       | 59.0       | 49.0      | 8.2       | 1.6        | 180       | 5.38       | 413       | 413       |
| 480        | 455        | 7.5       | 73.3      | 37.2      | 92.2       | 49.6       | 36.0      | 10.1      | 2.1        | 1317      | 5.35       | 464       | 464       |
| 481        | 454        | 13.5      | 75.9      | 27.1      | 62.9       | 57.0       | 37.9      | 11.6      | 1.9        | 1869      | 5.32       | 551       | 540       |
| 480        | 455        | 10.4      | 77.8      | 25.6      | 65.5       | 57.3       | 32.6      | 9.6       | 4.6        | 1275      | 5.52       | 456       | 456       |
| 475        | 454        | 10.7      | 72.3      | 34.9      | 54.1       | 44.5       | 30.4      | 15.0      | 3.3        | 774       | 5.57       | 471       | 471       |
| 479        | 445        | 12.3      | 76.7      | 21.0      | 74.7       | 63.1       | 32.9      | 16.9      | 1.2        | 708       | 5.62       | 488       | 485       |
| 500        | 463        | 12.0      | 78.9      | 27.1      | 63.6       | 63.2       | 28.3      | 13.4      | 1.6        | 1426      | 5.29       | 512       | 512       |
| 500        | 463        | 10.7      | 64.2      | 29.5      | 75.3       | 59.7       | 38.4      | 7.5       | 2.6        | 1885      | 5.29       | 428       | 428       |
| 500        | 463        | 11.1      | 85.9      | 28.2      | 49.7       | 59.2       | 25.9      | 5.9       | 2.0        | 817       | 5.29       | 484       | 485       |
| 479        | 463        | 10.1      | 77.6      | 28.3      | 60.8       | 62.8       | 34.2      | 13.5      | 3.1        | 967       | 5.29       | 479       | 479       |
| 479        | 463        | 9.4       | 70.3      | 41.0      | 86.5       | 47.2       | 61.8      | 17.4      | 2.4        | 1831      | 5.29       | 426       | 426       |
| 479        | 463        | 10.2      | 78.3      | 29.5      | 78.4       | 59.8       | 47.1      | 12.5      | 0.8        | 2261      | 5.29       | 481       | 480       |
| 482        | 463        | 9.7       | 73.6      | 27.7      | 62.7       | 54.3       | 34.1      | 11.9      | 2.5        | 2437      | 5.34       | 482       | 482       |

# CASTLE PRE-POMO PERIOD--JANUARY-OCTOBER 1977

| <u>NAS</u> | <u>NAU</u> | <u>TT</u> | <u>SE</u> | <u>NH</u> | <u>DLR</u> | <u>FHC</u> | <u>MF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 394        | 407        | 11.2      | 76.5      | 9.5       | 60.0       | 76.1       | 42.3      | 5.6       | 4.3        | 391       | 5.33       | 473       | 473       |
| 405        | 410        | 10.6      | 79.6      | 21.5      | 60.2       | 70.2       | 39.8      | 5.4       | 2.0        | 720       | 5.24       | 456       | 456       |
| 422        | 413        | 14.3      | 67.9      | 17.4      | 69.2       | 79.0       | 53.9      | 15.4      | 4.5        | 2413      | 5.35       | 432       | 432       |
| 429        | 411        | 15.1      | 71.5      | 14.6      | 63.2       | 79.5       | 42.5      | 8.3       | 1.0        | 1072      | 5.39       | 463       | 463       |
| 421        | 411        | 19.8      | 73.9      | 15.7      | 54.0       | 80.6       | 29.1      | 6.1       | 0.7        | 437       | 5.44       | 452       | 452       |
| 402        | 412        | 7.9       | 75.1      | 15.6      | 46.6       | 83.6       | 49.3      | 7.8       | 2.0        | 803       | 5.38       | 481       | 495       |
| 401        | 412        | 6.9       | 80.3      | 14.4      | 64.0       | 81.5       | 45.0      | 4.8       | 2.2        | 627       | 5.42       | 460       | 460       |
| 404        | 413        | 9.1       | 65.3      | 17.7      | 57.5       | 78.7       | 40.7      | 6.2       | 3.9        | 793       | 5.36       | 527       | 527       |
| 422        | 412        | 10.6      | 74.1      | 16.7      | 59.5       | 77.9       | 40.9      | 4.7       | 1.9        | 454       | 5.45       | 494       | 494       |
| 433        | 423        | 7.9       | 64.9      | 19.5      | 56.0       | 69.8       | 43.3      | 7.4       | 1.5        | 933       | 5.41       | 467       | 467       |

NAS - NUMBER ASSIGNED  
 NAU - NUMBER AUTHORIZED  
 TT - AVERAGE TURN TIME  
 SE - SCHEDULING EFFECTIVENESS RATE  
 NH - NMCM RATE  
 DLR - DIRECT LABOR RATE  
 FHC - FHC RATE  
 MF - MAN-HOURS PER FLYING HOUR  
 RR - REPEAT RATE  
 GAB - GROUND ABORT RATE  
 SI - AVERAGE HOURS PER 400 HOUR INSPECTION  
 MSL - MEAN SKILL LEVEL  
 HF - HOURS FLOWN  
 HA - HOURS ALLOCATED

CASTLE POST-POMO PERIOD--MARCH 1978-DECEMBER 1979

| <u>NAS</u> | <u>NAU</u> | <u>TI</u> | <u>SE</u> | <u>NM</u> | <u>DLR</u> | <u>FNC</u> | <u>MF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 430        | 414        | 14.2      | 61.9      | 19.1      | 55.5       | 63.2       | 65.2      | 11.5      | 4.1        | 1398      | 5.33       | 442       | 459       |
| 432        | 406        | 9.8       | 58.6      | 23.9      | 55.0       | 65.0       | 66.6      | 17.6      | 4.1        | 1775      | 5.45       | 405       | 405       |
| 426        | 406        | 8.1       | 57.3      | 24.8      | 65.6       | 55.6       | 61.9      | 12.7      | 6.5        | 537       | 5.48       | 457       | 457       |
| 419        | 408        | 8.8       | 53.9      | 19.2      | 53.5       | 60.6       | 41.1      | 6.8       | 4.6        | 1236      | 5.48       | 531       | 630       |
| 409        | 404        | 7.1       | 58.7      | 18.9      | 63.9       | 66.8       | 45.8      | 4.5       | 6.5        | 455       | 5.50       | 499       | 499       |
| 403        | 405        | 6.4       | 69.0      | 15.4      | 69.2       | 71.0       | 46.6      | 9.8       | 4.4        | 870       | 5.53       | 546       | 546       |
| 413        | 405        | 8.5       | 60.9      | 14.4      | 62.1       | 64.8       | 50.5      | 9.4       | 4.9        | 784       | 5.51       | 443       | 442       |
| 414        | 404        | 11.6      | 45.7      | 23.6      | 68.6       | 50.4       | 58.1      | 10.0      | 5.9        | 1429      | 5.53       | 466       | 466       |
| 421        | 404        | 8.2       | 57.6      | 16.5      | 72.3       | 55.9       | 60.7      | 3.8       | 5.5        | 421       | 5.51       | 467       | 467       |
| 419        | 406        | 10.2      | 54.2      | 13.7      | 70.8       | 45.2       | 57.5      | 10.1      | 6.9        | 854       | 5.52       | 471       | 471       |
| 421        | 406        | 13.9      | 59.6      | 17.6      | 78.3       | 38.8       | 55.5      | 11.3      | 5.1        | 246       | 5.51       | 509       | 509       |
| 417        | 406        | 9.0       | 91.2      | 9.4       | 63.0       | 58.7       | 47.4      | 5.1       | 5.8        | 106       | 5.58       | 444       | 444       |
| 412        | 408        | 9.6       | 61.0      | 15.0      | 62.2       | 58.2       | 45.5      | 11.8      | 7.5        | 470       | 5.59       | 464       | 456       |
| 411        | 408        | 7.4       | 59.7      | 19.4      | 82.8       | 57.2       | 59.8      | 9.3       | 7.8        | 335       | 5.61       | 485       | 485       |
| 408        | 408        | 9.2       | 74.6      | 16.0      | 74.1       | 55.5       | 46.7      | 6.9       | 3.5        | 693       | 5.50       | 550       | 550       |
| 415        | 408        | 9.0       | 54.0      | 15.8      | 66.7       | 56.7       | 46.7      | 7.0       | 5.1        | 637       | 5.54       | 502       | 465       |
| 422        | 408        | 5.8       | 62.8      | 15.8      | 59.1       | 59.5       | 45.8      | 8.1       | 4.6        | 825       | 5.56       | 465       | 465       |
| 423        | 408        | 6.8       | 79.8      | 13.1      | 57.2       | 62.0       | 38.1      | 6.2       | 4.1        | 275       | 5.55       | 589       | 589       |
| 420        | 408        | 5.6       | 70.2      | 16.4      | 61.9       | 57.8       | 41.5      | 7.9       | 4.9        | 527       | 5.55       | 498       | 496       |
| 412        | 390        | 5.5       | 71.6      | 15.5      | 59.6       | 61.7       | 40.6      | 6.4       | 4.1        | 295       | 5.60       | 539       | 539       |
| 412        | 390        | 6.1       | 62.2      | 17.7      | 69.1       | 56.2       | 42.5      | 5.0       | 7.1        | 761       | 5.61       | 453       | 453       |
| 412        | 390        | 5.6       | 69.5      | 11.7      | 59.2       | 55.4       | 38.4      | 6.5       | 6.2        | 827       | 5.60       | 478       | 484       |

K. I. SAWYER PRE-POMO PERIOD--OCTOBER 1976-MAY 1977

| <u>NAS</u> | <u>NAU</u> | <u>TT</u> | <u>SE</u> | <u>NM</u> | <u>DLR</u> | <u>FNC</u> | <u>HF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 475        | 428        | 25.6      | 69.9      | 30.4      | 64.9       | 57.6       | 47.8      | 9.2       | 3.7        | 923       | 5.04       | 548       | 548       |
| 485        | 428        | 10.8      | 90.3      | 24.3      | 47.3       | 61.8       | 36.3      | 9.2       | 4.9        | 1152      | 5.07       | 420       | 420       |
| 463        | 428        | 15.3      | 79.0      | 34.1      | 46.6       | 58.8       | 39.5      | 9.2       | 4.9        | 941       | 5.27       | 410       | 397       |
| 475        | 428        | 14.7      | 74.7      | 33.9      | 49.6       | 54.6       | 40.2      | 9.7       | 5.4        | 756       | 5.28       | 428       | 428       |
| 479        | 427        | 11.0      | 80.0      | 28.5      | 47.8       | 59.5       | 36.4      | 3.0       | 1.7        | 493       | 5.21       | 410       | 410       |
| 478        | 427        | 20.2      | 70.1      | 23.3      | 51.9       | 69.3       | 47.6      | 10.0      | 4.5        | 1105      | 5.14       | 415       | 416       |
| 470        | 427        | 11.9      | 78.5      | 24.1      | 58.5       | 69.4       | 41.7      | 13.3      | 5.0        | 385       | 5.13       | 433       | 433       |
| 463        | 427        | 18.7      | 73.0      | 29.4      | 63.9       | 60.3       | 45.3      | 9.2       | 3.0        | 1170      | 5.15       | 465       | 465       |

NAS - NUMBER ASSIGNED  
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 DLR - DIRECT LABOR RATE  
 FNC - FNC RATE  
 HF - MAN-HOURS PER FLYING HOUR  
 RR - REPEAT RATE  
 GAB - GROUND ABORT RATE  
 SI - AVERAGE HOURS PER 400 HOUR INSPECTION  
 MSL - MEAN SKILL LEVEL  
 HF - HOURS FLOWN  
 HA - HOURS ALLOCATED

K. I. SAWYER POST-POMO PERIOD--OCTOBER 1977-DECEMBER 1979

| <u>NAS</u> | <u>NAU</u> | <u>TT</u> | <u>SE</u> | <u>NH</u> | <u>DLR</u> | <u>FNC</u> | <u>MF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 461        | 413        | 10.2      | 82.3      | 13.4      | 57.9       | 68.4       | 41.8      | 6.1       | 3.6        | 1829      | 4.76       | 455       | 455       |
| 466        | 413        | 11.6      | 69.0      | 17.7      | 50.1       | 56.8       | 52.0      | 4.2       | 4.5        | 967       | 4.71       | 372       | 372       |
| 467        | 413        | 12.4      | 75.2      | 16.4      | 51.7       | 57.1       | 37.2      | 2.8       | 7.0        | 688       | 4.70       | 440       | 505       |
| 465        | 413        | 8.0       | 79.8      | 20.8      | 61.3       | 62.3       | 43.8      | 3.6       | 3.1        | 1126      | 4.79       | 473       | 473       |
| 467        | 413        | 10.3      | 76.2      | 19.1      | 67.9       | 62.6       | 51.5      | 7.0       | 3.2        | 1879      | 4.31       | 416       | 416       |
| 454        | 413        | 10.7      | 79.9      | 17.9      | 64.6       | 58.1       | 59.8      | 7.3       | 5.6        | 1855      | 5.21       | 441       | 448       |
| 461        | 413        | 7.1       | 79.2      | 11.8      | 61.8       | 68.0       | 39.7      | 4.4       | 3.2        | 1301      | 4.98       | 515       | 515       |
| 465        | 413        | 6.7       | 84.4      | 13.8      | 65.3       | 60.0       | 45.7      | 4.8       | 2.3        | 1319      | 5.14       | 464       | 464       |
| 458        | 413        | 6.3       | 92.5      | 15.7      | 55.1       | 69.8       | 44.0      | 7.5       | 2.2        | 1124      | 5.39       | 415       | 418       |
| 461        | 413        | 6.5       | 81.7      | 14.5      | 63.8       | 77.4       | 45.5      | 6.9       | 2.0        | 1161      | 5.41       | 420       | 420       |
| 465        | 413        | 10.2      | 79.1      | 20.0      | 73.6       | 62.7       | 54.7      | 6.7       | 2.7        | 991       | 5.40       | 514       | 514       |
| 466        | 413        | 12.7      | 78.6      | 23.5      | 75.9       | 67.7       | 58.3      | 8.4       | 3.6        | 986       | 5.38       | 456       | 458       |
| 467        | 410        | 9.0       | 81.5      | 26.5      | 83.8       | 63.6       | 52.4      | 5.9       | 3.8        | 1207      | 5.34       | 577       | 577       |
| 459        | 410        | 8.0       | 79.6      | 9.6       | 71.2       | 79.7       | 52.4      | 8.0       | 5.1        | 942       | 5.32       | 454       | 454       |
| 445        | 410        | 6.7       | 87.6      | 9.6       | 60.7       | 76.6       | 49.9      | 11.8      | 3.0        | 1215      | 5.35       | 353       | 356       |
| 445        | 410        | 15.1      | 77.8      | 15.9      | 67.5       | 64.2       | 55.2      | 9.6       | 3.6        | 1393      | 5.36       | 444       | 444       |
| 447        | 410        | 7.8       | 83.0      | 23.1      | 58.8       | 51.1       | 44.9      | 5.7       | 2.6        | 1298      | 5.30       | 401       | 401       |
| 445        | 410        | 7.7       | 80.0      | 16.8      | 56.5       | 63.5       | 42.9      | 7.5       | 3.7        | 888       | 5.32       | 481       | 482       |
| 441        | 416        | 6.6       | 83.3      | 11.2      | 63.2       | 67.3       | 40.1      | 5.8       | 2.9        | 1090      | 5.35       | 543       | 543       |
| 430        | 416        | 5.7       | 90.5      | 11.0      | 69.8       | 67.9       | 43.7      | 8.2       | 0.7        | 896       | 5.47       | 535       | 535       |
| 436        | 416        | 7.3       | 86.8      | 13.3      | 53.9       | 67.4       | 45.8      | 9.9       | 1.0        | 1186      | 5.37       | 373       | 373       |

| <u>NAS</u> | <u>NAU</u> | <u>TI</u> | <u>SE</u> | <u>NH</u> | <u>DLR</u> | <u>FHC</u> | <u>MF</u> | <u>RR</u> | <u>OAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 442        | 409        | 8.2       | 79.9      | 14.8      | 61.4       | 62.8       | 38.8      | 6.3       | 6.6        | 268       | 5.40       | 513       | 513       |
| 433        | 409        | 7.9       | 85.4      | 15.2      | 59.6       | 47.1       | 37.2      | 6.8       | 5.5        | 420       | 5.45       | 545       | 545       |
| 429        | 409        | 6.7       | 80.6      | 9.6       | 69.9       | 54.1       | 42.0      | 5.5       | 3.5        | 1432      | 5.52       | 467       | 469       |
| 424        | 414        | 7.2       | 88.6      | 10.7      | 77.9       | 53.8       | 44.0      | 6.7       | 3.8        | 1522      | 5.48       | 572       | 572       |
| 423        | 414        | 7.1       | 80.6      | 9.4       | 80.5       | 53.1       | 46.3      | 9.3       | 3.8        | 649       | 5.54       | 492       | 492       |
| 422        | 414        | 7.5       | 80.6      | 10.3      | 77.5       | 55.7       | 39.9      | 9.9       | 5.3        | 557       | 5.50       | 462       | 462       |



McCHORD PRE-POMO PERIOD--JANUARY 1977-JANUARY 1978

| <u>NAS</u> | <u>NAU</u> | <u>TT</u> | <u>SE</u> | <u>NM</u> | <u>DLR</u> | <u>FMC</u> | <u>HF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 472        | 440        | 8.0       | 64.8      | 27.8      | 60.1       | 66.8       | 57.8      | 6.6       | 4.7        | 778       | 5.42       | 470       | 470       |
| 472        | 440        | 9.6       | 69.8      | 28.1      | 60.8       | 67.7       | 53.7      | 3.9       | 4.1        | 1290      | 5.44       | 462       | 462       |
| 471        | 440        | 7.3       | 77.0      | 24.7      | 67.3       | 68.4       | 58.6      | 5.9       | 2.9        | 550       | 5.52       | 494       | 493       |
| 454        | 440        | 7.1       | 63.7      | 25.3      | 65.3       | 70.6       | 52.9      | 3.3       | 3.2        | 403       | 5.43       | 534       | 534       |
| 450        | 440        | 4.1       | 75.5      | 15.7      | 63.2       | 78.8       | 46.4      | 3.5       | 1.7        | 679       | 5.40       | 531       | 531       |
| 423        | 437        | 9.6       | 67.8      | 22.7      | 54.5       | 70.8       | 56.8      | 9.4       | 1.4        | 1186      | 5.40       | 370       | 384       |
| 422        | 437        | 6.5       | 65.0      | 19.6      | 52.4       | 70.4       | 41.6      | 6.7       | 2.2        | 262       | 5.41       | 485       | 485       |
| 448        | 436        | 8.1       | 68.6      | 28.8      | 61.6       | 59.5       | 51.8      | 16.3      | 5.3        | 1035      | 5.31       | 572       | 572       |
| 438        | 436        | 7.9       | 65.1      | 32.0      | 44.0       | 58.0       | 37.5      | 13.0      | 2.3        | 508       | 5.34       | 449       | 374       |
| 423        | 449        | 6.0       | 77.7      | 20.0      | 63.9       | 67.9       | 64.2      | 6.5       | 2.7        | 699       | 5.45       | 578       | 578       |
| 435        | 449        | 5.6       | 71.8      | 18.9      | 37.8       | 70.1       | 40.7      | 6.0       | 1.8        | 1881      | 5.39       | 525       | 525       |
| 448        | 449        | 7.0       | 69.2      | 23.3      | 49.0       | 60.9       | 64.9      | 13.6      | 3.6        | 1707      | 5.35       | 418       | 384       |
| 452        | 446        | 9.9       | 68.4      | 12.6      | 50.9       | 64.2       | 61.2      | 13.1      | 2.6        | 694       | 5.33       | 490       | 490       |

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 FMC - FMC RATE  
 HF - MAN-HOURS PER FLYING HOUR  
 RR - REPEAT RATE  
 GAB - GROUND ABORT RATE  
 SI - AVERAGE HOURS PER 400 HOUR INSPECTION  
 MSL - MEAN SKILL LEVEL  
 HF - HOURS FLOWN  
 HA - HOURS ALLOCATED

McCHORD POST-POMO PERIOD--JUNE 1978-DECEMBER 1979

| <u>NAS</u> | <u>NAU</u> | <u>TT</u> | <u>SE</u> | <u>NM</u> | <u>DLR</u> | <u>FMC</u> | <u>HF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 438        | 419        | 9.4       | 57.8      | 24.8      | 35.2       | 57.9       | 35.2      | 26.0      | 3.9        | 588       | 5.55       | 543       | 466       |
| 440        | 435        | 10.5      | 81.0      | 27.8      | 53.0       | 58.6       | 63.4      | 18.3      | 3.7        | 1186      | 5.55       | 453       | 453       |
| 435        | 435        | 7.5       | 74.0      | 21.8      | 51.7       | 61.7       | 47.5      | 20.8      | 2.7        | 734       | 5.66       | 529       | 529       |
| 442        | 434        | 14.7      | 69.8      | 21.7      | 49.0       | 54.4       | 46.1      | 20.8      | 2.9        | 1008      | 5.60       | 532       | 530       |
| 430        | 431        | 6.9       | 81.7      | 17.7      | 51.0       | 63.7       | 44.1      | 15.4      | 4.3        | 1619      | 5.58       | 518       | 518       |
| 430        | 431        | 8.6       | 81.7      | 12.2      | 51.0       | 68.2       | 44.7      | 9.3       | 2.5        | 930       | 5.58       | 527       | 527       |
| 430        | 431        | 8.6       | 68.1      | 8.6       | 52.6       | 64.7       | 44.9      | 10.2      | 2.9        | 369       | 5.58       | 449       | 464       |
| 425        | 436        | 8.7       | 77.4      | 4.1       | 49.0       | 50.7       | 36.3      | 7.5       | 6.3        | 1737      | 5.48       | 528       | 528       |
| 425        | 436        | 9.2       | 77.7      | 4.4       | 60.6       | 44.2       | 48.0      | 14.6      | 6.8        | 1437      | 5.48       | 440       | 440       |
| 425        | 436        | 10.7      | 77.8      | 4.3       | 57.7       | 63.2       | 49.2      | 10.9      | 2.7        | 877       | 5.48       | 506       | 506       |
| 425        | 438        | 11.9      | 82.4      | 12.2      | 55.0       | 51.5       | 46.7      | 17.6      | 5.4        | 1878      | 5.43       | 503       | 503       |
| 425        | 438        | 9.7       | 86.6      | 9.5       | 55.7       | 62.6       | 42.5      | 10.9      | 2.0        | 1550      | 5.43       | 525       | 525       |
| 425        | 438        | 12.1      | 80.3      | 6.2       | 37.3       | 54.4       | 28.0      | 11.2      | 3.9        | 714       | 5.43       | 535       | 513       |
| 405        | 438        | 14.5      | 82.3      | 9.8       | 85.4       | 51.4       | 62.8      | 17.5      | 4.7        | 1496      | 5.43       | 508       | 508       |
| 405        | 438        | 11.2      | 80.7      | 10.8      | 63.7       | 58.0       | 51.2      | 12.4      | 2.3        | 416       | 5.41       | 561       | 560       |
| 405        | 438        | 8.7       | 85.3      | 15.4      | 51.0       | 70.4       | 44.4      | 12.5      | 4.7        | 565       | 5.41       | 457       | 457       |
| 426        | 437        | 11.6      | 79.4      | 13.5      | 47.0       | 51.7       | 40.0      | 7.8       | 3.9        | 528       | 5.36       | 516       | 516       |
| 426        | 437        | 12.0      | 75.6      | 11.3      | 52.9       | 53.2       | 37.4      | 8.9       | 3.9        | 1436      | 5.36       | 516       | 516       |
| 426        | 437        | 10.7      | 70.4      | 12.5      | 46.1       | 59.0       | 37.7      | 5.2       | 2.7        | 181       | 5.36       | 465       | 516       |

| <u>NAS</u> | <u>NAU</u> | <u>TI</u> | <u>SE</u> | <u>NH</u> | <u>DLR</u> | <u>FNC</u> | <u>MF</u> | <u>RR</u> | <u>GAB</u> | <u>SI</u> | <u>MSL</u> | <u>HF</u> | <u>HA</u> |
|------------|------------|-----------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|-----------|
| 482        | 463        | 8.5       | 68.8      | 23.1      | 67.6       | 61.6       | 38.5      | 9.7       | 1.8        | 965       | 5.34       | 511       | 511       |
| 482        | 463        | 7.7       | 73.3      | 24.6      | 51.6       | 63.1       | 30.8      | 10.8      | 4.1        | 1579      | 5.34       | 475       | 472       |
| 483        | 464        | 6.7       | 82.8      | 17.9      | 72.2       | 60.5       | 37.3      | 8.7       | 2.4        | 459       | 5.43       | 494       | 494       |
| 483        | 464        | 8.0       | 75.5      | 29.0      | 54.7       | 42.2       | 25.8      | 12.3      | 2.3        | 1957      | 5.43       | 600       | 600       |
| 483        | 464        | 6.3       | 73.5      | 38.0      | 68.5       | 37.5       | 44.8      | 18.1      | 0.8        | 64        | 5.43       | 449       | 456       |
| 486        | 456        | 11.8      | 69.1      | 21.8      | 81.9       | 55.3       | 43.9      | 14.3      | 2.4        | 1847      | 5.29       | 550       | 550       |
| 485        | 456        | 15.5      | 71.4      | 23.0      | 56.9       | 53.6       | 25.0      | 6.8       | 1.4        | 785       | 5.35       | 571       | 571       |
| 477        | 456        | 7.4       | 78.5      | 21.8      | 70.9       | 54.1       | 38.6      | 12.2      | 2.2        | 1438      | 5.41       | 444       | 454       |

APPENDIX B  
SUPPLEMENTAL DATA ANALYSES

# SUMMARY OF MEANS IN THE PRE- AND POST-POMO PERIODS

## Variables Relating to Sortie Generation

| FIS         | Average Turn Time |      | Scheduling Effectiveness |      | NMCM Rate |      |
|-------------|-------------------|------|--------------------------|------|-----------|------|
|             | Pre               | Post | Pre                      | Post | Pre       | Post |
| Castle      | 11.3              | 8.5  | 72.9                     | 63.4 | 16.3      | 17.0 |
| Griffiss    | 16.5              | 10.0 | 82.0                     | 75.7 | 30.1      | 27.5 |
| K.I. Sawyer | 16.0              | 8.6  | 76.9                     | 81.6 | 28.5      | 15.2 |
| Langley     | 14.9              | 9.2  | 80.8                     | 80.7 | 26.8      | 26.3 |
| McChord     | 7.4               | 10.4 | 69.6                     | 77.4 | 23.0      | 13.1 |
| Minot       | 8.5               | 6.5  | 73.4                     | 80.8 | 25.8      | 12.7 |

| FIS         | Direct Labor Rate |      | FMC Rate |      | MH/FH |      |
|-------------|-------------------|------|----------|------|-------|------|
|             | Pre               | Post | Pre      | Post | Pre   | Post |
| Castle      | 59.0              | 65.0 | 77.7     | 58.0 | 42.7  | 50.1 |
| Griffiss    | 51.1              | 63.6 | 56.1     | 56.6 | 48.1  | 38.0 |
| K.I. Sawyer | 53.8              | 65.2 | 61.4     | 62.9 | 41.9  | 46.3 |
| Langley     | 64.6              | 67.3 | 60.4     | 55.8 | 43.6  | 50.7 |
| McChord     | 56.2              | 52.9 | 67.2     | 57.8 | 52.9  | 44.7 |
| Minot       | 52.4              | 55.1 | 66.6     | 66.5 | 40.9  | 40.9 |

### Independent Variables

|             | Assigned Personnel      |       | Assigned vs. Authorized Strength |       | Monthly Hours Flown |       |
|-------------|-------------------------|-------|----------------------------------|-------|---------------------|-------|
|             | Pre                     | Post  | Pre                              | Post  | Pre                 | Post  |
| Castle      | 413.6                   | 416.9 | 100.2                            | 103.1 | 470.5               | 486.5 |
| Griffiss    | 494.0                   | 483.3 | 107.8                            | 105.6 | 465.4               | 474.6 |
| K.I. Sawyer | 473.5                   | 449.8 | 110.8                            | 109.1 | 441.1               | 467.1 |
| Langley     | 467.0                   | 444.2 | 108.6                            | 97.7  | 456.6               | 472.9 |
| McChord     | 446.8                   | 425.6 | 101.2                            | 97.9  | 490.6               | 505.8 |
| Minot       | 447.9                   | 444.2 | 108.4                            | 102.2 | 481.2               | 500.1 |
|             | Monthly Hours Allocated |       | Monthly Hrs. Flown vs. Allocated |       | Mean Skill Level    |       |
|             | Pre                     | Post  | Pre                              | Post  | Pre                 | Post  |
| Castle      | 471.9                   | 489.8 | 99.7                             | 99.5  | 5.4                 | 5.5   |
| Griffiss    | 458.1                   | 479.9 | 102.0                            | 99.9  | 5.4                 | 5.3   |
| K.I. Sawyer | 439.6                   | 469.5 | 100.4                            | 99.5  | 5.2                 | 5.2   |
| Langley     | 473.5                   | 475.2 | 97.7                             | 99.6  | 5.2                 | 5.3   |
| McChord     | 483.2                   | 503.9 | 101.9                            | 100.4 | 5.4                 | 5.5   |
| Minot       | 480.1                   | 496.2 | 100.3                            | 100.8 | 4.9                 | 5.4   |

# Variables Relating to Quality

|             | Repeat<br>Rate |      | 400 Hour<br>Inspection<br>Man-Hours |         | Ground<br>Abort<br>Rate |      |
|-------------|----------------|------|-------------------------------------|---------|-------------------------|------|
|             | Pre            | Post | Pre                                 | Post    | Pre                     | Post |
| Castle      | 7.2            | 8.5  | 864.3                               | 716.2   | 2.4                     | 5.4  |
| Griffiss    | 3.8            | 10.0 | 460.6                               | 1,153.6 | 2.4                     | 2.3  |
| K.I. Sawyer | 9.1            | 6.9  | 865.6                               | 1,118.1 | 4.1                     | 3.6  |
| Langley     | 6.6            | 8.2  | 963.4                               | 861.6   | 2.7                     | 3.1  |
| McChord     | 8.3            | 13.6 | 897.8                               | 1,013.0 | 3.0                     | 3.8  |
| Minot       | 8.9            | 5.4  | 315.6                               | 641.1   | 2.9                     | 2.7  |

DATE RECD

FILE NUMBER (CREATION DATE = 04/11/80)

..... CROSS-CORRELATION OF ..... MAINTENANCE MGT CONCEPT  
 I7 ..... PERSON ASSIGNED ..... BY I1 .....

[illegible]



**DATE RECEIVED**

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FILE MONAME (CREATION DATE = 04/11/80)

..... CROSS ABUNDANCE OF ..... MAINTENANCE NOT CONSIDERED  
..... BY IT .....  
..... SCREW SPECIFICATIONS ARE .....  
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|               | COUNT | NOV | PCF | IPSPONO | POSTSPONO | ROW   | TOTAL |
|---------------|-------|-----|-----|---------|-----------|-------|-------|
| LESS THAN 50X | 1     | 0   | 0   | 100.0   | 0         | 0.5   |       |
| 50-59.9X      | 2     | 0   | 0   | 100.0   | 3         | 1.4   |       |
| 60-69.9X      | 3     | 0   | 0   | 100.0   | 6         | 2.4   |       |
| 70-79.9X      | 4     | 0   | 0   | 100.0   | 9         | 3.8   |       |
| 80-89.9X      | 5     | 0   | 0   | 100.0   | 12        | 5.2   |       |
| 90-99.9X      | 6     | 0   | 0   | 100.0   | 15        | 6.7   |       |
| 100-109.9X    | 7     | 0   | 0   | 100.0   | 18        | 8.1   |       |
| 110-119.9X    | 8     | 0   | 0   | 100.0   | 21        | 9.5   |       |
| 120-129.9X    | 9     | 0   | 0   | 100.0   | 24        | 10.9  |       |
| 130-139.9X    | 10    | 0   | 0   | 100.0   | 27        | 12.3  |       |
| 140-149.9X    | 11    | 0   | 0   | 100.0   | 30        | 13.7  |       |
| 150-159.9X    | 12    | 0   | 0   | 100.0   | 33        | 15.1  |       |
| 160-169.9X    | 13    | 0   | 0   | 100.0   | 36        | 16.5  |       |
| 170-179.9X    | 14    | 0   | 0   | 100.0   | 39        | 17.9  |       |
| 180-189.9X    | 15    | 0   | 0   | 100.0   | 42        | 19.3  |       |
| 190-199.9X    | 16    | 0   | 0   | 100.0   | 45        | 20.7  |       |
| 200-209.9X    | 17    | 0   | 0   | 100.0   | 48        | 22.1  |       |
| 210-219.9X    | 18    | 0   | 0   | 100.0   | 51        | 23.5  |       |
| 220-229.9X    | 19    | 0   | 0   | 100.0   | 54        | 24.9  |       |
| 230-239.9X    | 20    | 0   | 0   | 100.0   | 57        | 26.3  |       |
| 240-249.9X    | 21    | 0   | 0   | 100.0   | 60        | 27.7  |       |
| 250-259.9X    | 22    | 0   | 0   | 100.0   | 63        | 29.1  |       |
| 260-269.9X    | 23    | 0   | 0   | 100.0   | 66        | 30.5  |       |
| 270-279.9X    | 24    | 0   | 0   | 100.0   | 69        | 31.9  |       |
| 280-289.9X    | 25    | 0   | 0   | 100.0   | 72        | 33.3  |       |
| 290-299.9X    | 26    | 0   | 0   | 100.0   | 75        | 34.7  |       |
| 300-309.9X    | 27    | 0   | 0   | 100.0   | 78        | 36.1  |       |
| 310-319.9X    | 28    | 0   | 0   | 100.0   | 81        | 37.5  |       |
| 320-329.9X    | 29    | 0   | 0   | 100.0   | 84        | 38.9  |       |
| 330-339.9X    | 30    | 0   | 0   | 100.0   | 87        | 40.3  |       |
| 340-349.9X    | 31    | 0   | 0   | 100.0   | 90        | 41.7  |       |
| 350-359.9X    | 32    | 0   | 0   | 100.0   | 93        | 43.1  |       |
| 360-369.9X    | 33    | 0   | 0   | 100.0   | 96        | 44.5  |       |
| 370-379.9X    | 34    | 0   | 0   | 100.0   | 99        | 45.9  |       |
| 380-389.9X    | 35    | 0   | 0   | 100.0   | 102       | 47.3  |       |
| 390-399.9X    | 36    | 0   | 0   | 100.0   | 105       | 48.7  |       |
| 400-409.9X    | 37    | 0   | 0   | 100.0   | 108       | 50.1  |       |
| 410-419.9X    | 38    | 0   | 0   | 100.0   | 111       | 51.5  |       |
| 420-429.9X    | 39    | 0   | 0   | 100.0   | 114       | 52.9  |       |
| 430-439.9X    | 40    | 0   | 0   | 100.0   | 117       | 54.3  |       |
| 440-449.9X    | 41    | 0   | 0   | 100.0   | 120       | 55.7  |       |
| 450-459.9X    | 42    | 0   | 0   | 100.0   | 123       | 57.1  |       |
| 460-469.9X    | 43    | 0   | 0   | 100.0   | 126       | 58.5  |       |
| 470-479.9X    | 44    | 0   | 0   | 100.0   | 129       | 59.9  |       |
| 480-489.9X    | 45    | 0   | 0   | 100.0   | 132       | 61.3  |       |
| 490-499.9X    | 46    | 0   | 0   | 100.0   | 135       | 62.7  |       |
| 500-509.9X    | 47    | 0   | 0   | 100.0   | 138       | 64.1  |       |
| 510-519.9X    | 48    | 0   | 0   | 100.0   | 141       | 65.5  |       |
| 520-529.9X    | 49    | 0   | 0   | 100.0   | 144       | 66.9  |       |
| 530-539.9X    | 50    | 0   | 0   | 100.0   | 147       | 68.3  |       |
| 540-549.9X    | 51    | 0   | 0   | 100.0   | 150       | 69.7  |       |
| 550-559.9X    | 52    | 0   | 0   | 100.0   | 153       | 71.1  |       |
| 560-569.9X    | 53    | 0   | 0   | 100.0   | 156       | 72.5  |       |
| 570-579.9X    | 54    | 0   | 0   | 100.0   | 159       | 73.9  |       |
| 580-589.9X    | 55    | 0   | 0   | 100.0   | 162       | 75.3  |       |
| 590-599.9X    | 56    | 0   | 0   | 100.0   | 165       | 76.7  |       |
| 600-609.9X    | 57    | 0   | 0   | 100.0   | 168       | 78.1  |       |
| 610-619.9X    | 58    | 0   | 0   | 100.0   | 171       | 79.5  |       |
| 620-629.9X    | 59    | 0   | 0   | 100.0   | 174       | 80.9  |       |
| 630-639.9X    | 60    | 0   | 0   | 100.0   | 177       | 82.3  |       |
| 640-649.9X    | 61    | 0   | 0   | 100.0   | 180       | 83.7  |       |
| 650-659.9X    | 62    | 0   | 0   | 100.0   | 183       | 85.1  |       |
| 660-669.9X    | 63    | 0   | 0   | 100.0   | 186       | 86.5  |       |
| 670-679.9X    | 64    | 0   | 0   | 100.0   | 189       | 87.9  |       |
| 680-689.9X    | 65    | 0   | 0   | 100.0   | 192       | 89.3  |       |
| 690-699.9X    | 66    | 0   | 0   | 100.0   | 195       | 90.7  |       |
| 700-709.9X    | 67    | 0   | 0   | 100.0   | 198       | 92.1  |       |
| 710-719.9X    | 68    | 0   | 0   | 100.0   | 201       | 93.5  |       |
| 720-729.9X    | 69    | 0   | 0   | 100.0   | 204       | 94.9  |       |
| 730-739.9X    | 70    | 0   | 0   | 100.0   | 207       | 96.3  |       |
| 740-749.9X    | 71    | 0   | 0   | 100.0   | 210       | 97.7  |       |
| 750-759.9X    | 72    | 0   | 0   | 100.0   | 213       | 99.1  |       |
| 760-769.9X    | 73    | 0   | 0   | 100.0   | 216       | 100.5 |       |
| 770-779.9X    | 74    | 0   | 0   | 100.0   | 219       | 101.9 |       |
| 780-789.9X    | 75    | 0   | 0   | 100.0   | 222       | 103.3 |       |
| 790-799.9X    | 76    | 0   | 0   | 100.0   | 225       | 104.7 |       |
| 800-809.9X    | 77    | 0   | 0   | 100.0   | 228       | 106.1 |       |
| 810-819.9X    | 78    | 0   | 0   | 100.0   | 231       | 107.5 |       |
| 820-829.9X    | 79    | 0   | 0   | 100.0   | 234       | 108.9 |       |
| 830-839.9X    | 80    | 0   | 0   | 100.0   | 237       | 110.3 |       |
| 840-849.9X    | 81    | 0   | 0   | 100.0   | 240       | 111.7 |       |
| 850-859.9X    | 82    | 0   | 0   | 100.0   | 243       | 113.1 |       |
| 860-869.9X    | 83    | 0   | 0   | 100.0   | 246       | 114.5 |       |
| 870-879.9X    | 84    | 0   | 0   | 100.0   | 249       | 115.9 |       |
| 880-889.9X    | 85    | 0   | 0   | 100.0   | 252       | 117.3 |       |
| 890-899.9X    | 86    | 0   | 0   | 100.0   | 255       | 118.7 |       |
| 900-909.9X    | 87    | 0   | 0   | 100.0   | 258       | 120.1 |       |
| 910-919.9X    | 88    | 0   | 0   | 100.0   | 261       | 121.5 |       |
| 920-929.9X    | 89    | 0   | 0   | 100.0   | 264       | 122.9 |       |
| 930-939.9X    | 90    | 0   | 0   | 100.0   | 267       | 124.3 |       |
| 940-949.9X    | 91    | 0   | 0   | 100.0   | 270       | 125.7 |       |
| 950-959.9X    | 92    | 0   | 0   | 100.0   | 273       | 127.1 |       |
| 960-969.9X    | 93    | 0   | 0   | 100.0   | 276       | 128.5 |       |
| 970-979.9X    | 94    | 0   | 0   | 100.0   | 279       | 129.9 |       |
| 980-989.9X    | 95    | 0   | 0   | 100.0   | 282       | 131.3 |       |
| 990-999.9X    | 96    | 0   | 0   | 100.0   | 285       | 132.7 |       |
| 1000-1009.9X  | 97    | 0   | 0   | 100.0   | 288       | 134.1 |       |
| 1010-1019.9X  | 98    | 0   | 0   | 100.0   | 291       | 135.5 |       |
| 1020-1029.9X  | 99    | 0   | 0   | 100.0   | 294       | 136.9 |       |
| 1030-1039.9X  | 100   | 0   | 0   | 100.0   | 297       | 138.3 |       |
| 1040-1049.9X  | 101   | 0   | 0   | 100.0   | 300       | 139.7 |       |
| 1050-1059.9X  | 102   | 0   | 0   | 100.0   | 303       | 141.1 |       |
| 1060-1069.9X  | 103   | 0   | 0   | 100.0   | 306       | 142.5 |       |
| 1070-1079.9X  | 104   | 0   | 0   | 100.0   | 309       | 143.9 |       |
| 1080-1089.9X  | 105   | 0   | 0   | 100.0   | 312       | 145.3 |       |
| 1090-1099.9X  | 106   | 0   | 0   | 100.0   | 315       | 146.7 |       |
| 1100-1109.9X  | 107   | 0   | 0   | 100.0   | 318       | 148.1 |       |
| 1110-1119.9X  | 108   | 0   | 0   | 100.0   | 321       | 149.5 |       |
| 1120-1129.9X  | 109   | 0   | 0   | 100.0   | 324       | 150.9 |       |
| 1130-1139.9X  | 110   | 0   | 0   | 100.0   | 327       | 152.3 |       |
| 1140-1149.9X  | 111   | 0   | 0   | 100.0   | 330       | 153.7 |       |
| 1150-1159.9X  | 112   | 0   | 0   | 100.0   | 333       | 155.1 |       |
| 1160-1169.9X  | 113   | 0   | 0   | 100.0   | 336       | 156.5 |       |
| 1170-1179.9X  | 114   | 0   | 0   | 100.0   | 339       | 157.9 |       |
| 1180-1189.9X  | 115   | 0   | 0   | 100.0   | 342       | 159.3 |       |
| 1190-1199.9X  | 116   | 0   | 0   | 100.0   | 345       | 160.7 |       |
| 1200-1209.9X  | 117   | 0   | 0   | 100.0   | 348       | 162.1 |       |
| 1210-1219.9X  | 118   | 0   | 0   | 100.0   | 351       | 163.5 |       |
| 1220-1229.9X  | 119   | 0   | 0   | 100.0   | 354       | 164.9 |       |
| 1230-1239.9X  | 120   | 0   | 0   | 100.0   | 357       | 166.3 |       |
| 1240-1249.9X  | 121   | 0   | 0   | 100.0   | 360       | 167.7 |       |
| 1250-1259.9X  | 122   | 0   | 0   | 100.0   | 363       | 169.1 |       |
| 1260-1269.9X  | 123   | 0   | 0   | 100.0   | 366       | 170.5 |       |
| 1270-1279.9X  | 124   | 0   | 0   | 100.0   | 369       | 171.9 |       |
| 1280-1289.9X  | 125   | 0   | 0   | 100.0   | 372       | 173.3 |       |
| 1290-1299.9X  | 126   | 0   | 0   | 100.0   | 375       | 174.7 |       |
| 1300-1309.9X  | 127   | 0   | 0   | 100.0   | 378       | 176.1 |       |
| 1310-1319.9X  | 128   | 0   | 0   | 100.0   | 381       | 177.5 |       |
| 1320-1329.9X  | 129   | 0   | 0   | 100.0   | 384       | 178.9 |       |
| 1330-1339.9X  | 130   | 0   | 0   | 100.0   | 387       | 180.3 |       |
| 1340-1349.9X  | 131   | 0   | 0   | 100.0   | 390       | 181.7 |       |
| 1350-1359.9X  | 132   | 0   | 0   | 100.0   | 393       | 183.1 |       |
| 1360-1369.9X  | 133   | 0   | 0   | 100.0   | 396       | 184.5 |       |
| 1370-1379.9X  | 134   | 0   | 0   | 100.0   | 399       | 185.9 |       |
| 1380-1389.9X  | 135   | 0   | 0   | 100.0   | 402       | 187.3 |       |
| 1390-1399.9X  | 136   | 0   | 0   | 100.0   | 405       | 188.7 |       |
| 1400-1409.9X  | 137   | 0   | 0   | 100.0   | 408       | 190.1 |       |
| 1410-1419.9X  | 138   | 0   | 0   | 100.0   | 411       | 191.5 |       |
| 1420-1429.9X  | 139   | 0   | 0   | 100.0   | 414       | 192.9 |       |
| 1430-1439.9X  | 140   | 0   | 0   | 100.0   | 417       | 194.3 |       |
| 1440-1449.9X  | 141   | 0   | 0   | 100.0   | 420       | 195.7 |       |
| 1450-1459.9X  | 142   | 0   | 0   | 100.0   | 423       | 197.1 |       |
| 1460-1469.9X  | 143   | 0   | 0   | 100.0   | 426       | 198.5 |       |
| 1470-1479.9X  | 144   | 0   | 0   | 100.0   | 429       | 199.9 |       |
| 1480-1489.9X  | 145   | 0   | 0   | 100.0   | 432       | 201.3 |       |
| 1490-1499.9X  | 146   | 0   | 0   | 100.0   | 435       | 202.7 |       |
| 1500-1509.9X  | 147   | 0   | 0   | 100.0   | 438       | 204.1 |       |
| 1510-1519.9X  | 148   | 0   | 0   | 100.0   | 441       | 205.5 |       |
| 1520-1529.9X  | 149   | 0   | 0   | 100.0   | 444       | 206.9 |       |
| 1530-1539.9X  | 150   | 0   | 0   | 100.0   | 447       | 208.3 |       |
| 1540-1549.9X  | 151   | 0   | 0   | 100.0   | 450       | 209.7 |       |
| 1550-1559.9X  | 152   | 0   | 0   | 100.0   | 453       | 211.1 |       |
| 1560-1569.9X  | 153   | 0   | 0   | 100.0   | 456       | 212.5 |       |
| 1570-1579.9X  | 154   | 0   | 0   | 100.0   | 459       | 213.9 |       |
| 1580-1589.9X  | 155   | 0   | 0   | 100.0   | 462       | 215.3 |       |
| 1590-1599.9X  | 156   | 0   | 0   | 100.0   | 465       | 216.7 |       |
| 1600-1609.9X  | 157   | 0   | 0   | 100.0   | 468       | 218.1 |       |
| 1610-1619.9X  | 158   | 0   | 0   | 100.0   | 471       | 219.5 |       |
| 1620-1629.9X  | 159   | 0   | 0   | 100.0   | 474       | 220.9 |       |
| 1630-1639.9X  | 160   | 0   | 0   | 100.0   | 477       | 222.3 |       |
| 1640-1649.9X  | 161   | 0   | 0   | 100.0   | 480       | 223.7 |       |
| 1650-1659.9X  | 162   | 0   | 0   | 100.0   | 483       | 225.1 |       |
| 1660-1669.9X  | 163   | 0   | 0   | 100.0   | 486       | 226.5 |       |
| 1670-1679.9X  | 164   | 0   | 0   | 100.0   | 489       | 227.9 |       |
| 1680-1689.9X  | 165   | 0   | 0   | 100.0   | 492       | 229.3 |       |
| 1690-1699.9X  | 166   | 0   | 0   | 100.0   | 495       | 230.7 |       |
| 1700-1709.9X  | 167   | 0   | 0   | 100.0   | 498       | 232.1 |       |
| 1710-1719.9X  | 168   | 0   | 0   | 100.0   | 501       | 233.5 |       |
| 1720-1729.9X  | 169   | 0   | 0   | 100.0   | 504       | 234.9 |       |
| 1730-1739.9X  | 170   | 0   | 0   | 100.0   | 507       | 236.3 |       |
| 1740-1749.9X  | 171   | 0   | 0   | 100.0   | 510       | 237.7 |       |
| 1750-1759.9X  | 172   | 0   | 0   | 100.0   | 513       | 239.1 |       |
| 1760-1769.9X  | 173   | 0   | 0   | 100.0   | 516       | 240.5 |       |
| 1770-1779.9X  | 174   | 0   | 0   | 100.0   | 519       | 241.9 |       |
| 1780-1789.9X  | 175   | 0   | 0   | 100.0   | 522       |       |       |

(630821803)

**DATA TABLES**

FILE NUMBER (CREATION DATE = 04/11/80) 0712

111  
MUCH HARM  
BY IT  
CROSSBAMBLION OF  
MAINTENANCE? NOT CONCERN

|               | COUNT | ROW | PC1  | RESPOND | POSTPOND | ROW   |
|---------------|-------|-----|------|---------|----------|-------|
|               |       | COL | PC2  |         |          | TOTAL |
|               |       | TOT | PC2  |         |          |       |
| LESS THAN 10K | 1     | 1   | 0    | 1       | 1        | 21    |
|               |       |     | 1    | 1       | 20       | 10.0  |
|               |       |     | 8.8  | 1       | 9.2      |       |
|               |       |     | 1.7  | 1       | 13.2     |       |
|               |       |     | 0.5  | 1       | 9.5      |       |
|               |       |     |      |         |          |       |
|               | 2     | 1   | 3    | 1       | 31       | 34    |
| 10-14.9K      |       |     | 6.8  | 1       | 91.2     | 16.2  |
|               |       |     | 5.2  | 1       | 20.4     |       |
|               |       |     | 1.4  | 1       | 18.8     |       |
|               |       |     |      |         |          |       |
|               | 3     | 1   | 10   | 1       | 29       | 39    |
| 15-19.9K      |       |     | 25.6 | 1       | 78.4     | 18.2  |
|               |       |     | 17.2 | 1       | 19.1     |       |
|               |       |     | 8.8  | 1       | 13.8     |       |
|               |       |     |      |         |          |       |
|               | 4     | 1   | 17   | 1       | 28       | 45    |
| 20-24.9K      |       |     | 37.8 | 1       | 62.2     | 21.8  |
|               |       |     | 26.3 | 1       | 16.4     |       |
|               |       |     | 6.1  | 1       | 13.3     |       |
|               |       |     |      |         |          |       |
|               | 5     | 1   | 14   | 1       | 13       | 47    |
| 25-29.9K      |       |     | 49.8 | 1       | 70.2     | 22.6  |
|               |       |     | 48.1 | 1       | 21.7     |       |
|               |       |     | 6.7  | 1       | 15.7     |       |
|               |       |     |      |         |          |       |
|               | 6     | 1   | 11   | 1       | 5        | 16    |
| 30-34.9K      |       |     | 88.8 | 1       | 31.3     | 7.6   |
|               |       |     | 19.0 | 1       | 3.3      |       |
|               |       |     | 5.2  | 1       | 2.4      |       |
|               |       |     |      |         |          |       |
|               | 7     | 1   | 2    | 1       | 6        | 8     |
| 35K OR MORE   |       |     | 25.0 | 1       | 75.0     | 3.8   |
|               |       |     | 3.8  | 1       | 3.9      |       |
|               |       |     | 1.0  | 1       | 2.0      |       |
|               |       |     |      |         |          |       |
| COLUMN TOTAL  |       |     | 58   |         | 172      | 210   |
|               |       |     | 27.6 |         | 73.8     | 100.0 |

DATA TABLES

08/11/80

FILE: BODANE (CREATION DATE = 08/11/80)

..... C R O S S T A B U L A T I O N O F .....  
 X12 DIRECT LABOR RATE BY X1 MAINTENANCE NOT CONCEPT

| X12 | COUNT X1 |      |    |         | COUNT X1 |       |     |    |
|-----|----------|------|----|---------|----------|-------|-----|----|
|     | ROW      | PCT  | IF | RESPOND | POSTPOND | ROW   | PCT | IF |
|     | COL      | PCT  |    |         |          | COL   | PCT |    |
|     | TOT      | PCT  |    |         |          | TOT   | PCT |    |
|     | 1        | 16   | 1  | 18      | 1        | 34    |     |    |
|     | 2        | 20.1 | 1  | 22.9    | 1        | 16.2  |     |    |
|     | 3        | 27.6 | 1  | 11.8    | 1        |       |     |    |
|     | 4        | 7.6  | 1  | 8.6     | 1        |       |     |    |
|     | 5        | 19   | 2  | 77      | 1        | 81    |     |    |
|     | 6        | 20.1 | 1  | 68.9    | 1        | 19.5  |     |    |
|     | 7        | 24.1 | 1  | 17.8    | 1        |       |     |    |
|     | 8        | 6.7  | 1  | 12.9    | 1        |       |     |    |
|     | 9        | 7    | 1  | 22      | 1        | 29    |     |    |
|     | 10       | 20.1 | 1  | 75.9    | 1        | 33.8  |     |    |
|     | 11       | 12.1 | 1  | 14.5    | 1        |       |     |    |
|     | 12       | 3.3  | 1  | 10.5    | 1        |       |     |    |
|     | 13       | 12   | 1  | 20      | 1        | 38    |     |    |
|     | 14       | 21.6 | 1  | 68.4    | 1        | 18.1  |     |    |
|     | 15       | 20.7 | 1  | 17.1    | 1        |       |     |    |
|     | 16       | 6.7  | 1  | 12.4    | 1        |       |     |    |
|     | 17       | 8    | 1  | 19      | 1        | 23    |     |    |
|     | 18       | 17.4 | 1  | 82.6    | 1        | 11.0  |     |    |
|     | 19       | 6.9  | 1  | 12.5    | 1        |       |     |    |
|     | 20       | 1.9  | 1  | 3.0     | 1        |       |     |    |
|     | 21       | 2    | 1  | 18      | 1        | 20    |     |    |
|     | 22       | 10.0 | 1  | 90.0    | 1        | 9.5   |     |    |
|     | 23       | 3.4  | 1  | 11.8    | 1        |       |     |    |
|     | 24       | 1.0  | 1  | 6.6     | 1        |       |     |    |
|     | 25       | 3    | 1  | 9       | 1        | 12    |     |    |
|     | 26       | 48.0 | 1  | 75.0    | 1        | 5.7   |     |    |
|     | 27       | 5.2  | 1  | 5.9     | 1        |       |     |    |
|     | 28       | 1.4  | 1  | 8.3     | 1        |       |     |    |
|     | 29       | 1    | 1  | 1       | 1        |       |     |    |
|     | 30       | 58   | 1  | 152     | 1        | 210   |     |    |
|     | TOTAL    | 47.6 |    | 72.4    |          | 100.0 |     |    |

(CONTINUED)

DATA TABLES

FILE: MORGAN (CREATION DATE = 06/11/80)

\*\*\*\*\* C R O S S T A B U L A T I O N O F \*\*\*\*\*  
 X13 PNC NAME \*\*\*\*\* MAINTENANCE MGT CONCEPT \*\*\*\*\*

| COUNT   |          | COUNT   |          |
|---------|----------|---------|----------|
| POS PCT | POSTPONO | POS PCT | POSTPONO |
| COL PCT | TOTAL    | COL PCT | TOTAL    |
| 0       | 1        | 0       | 1        |
| 1       | 21       | 1       | 21       |
| 2       | 91.3     | 2       | 91.3     |
| 3       | 13.8     | 3       | 13.8     |
| 4       | 10.0     | 4       | 10.0     |
| 5       | 17       | 5       | 17       |
| 6       | 77.3     | 6       | 77.3     |
| 7       | 11.2     | 7       | 11.2     |
| 8       | 8.1      | 8       | 8.1      |
| 9       | 35       | 9       | 35       |
| 10      | 79.5     | 10      | 79.5     |
| 11      | 23.0     | 11      | 23.0     |
| 12      | 16.7     | 12      | 16.7     |
| 13      | 40       | 13      | 40       |
| 14      | 78.4     | 14      | 78.4     |
| 15      | 26.3     | 15      | 26.3     |
| 16      | 19.0     | 16      | 19.0     |
| 17      | 24       | 17      | 24       |
| 18      | 64.9     | 18      | 64.9     |
| 19      | 15.8     | 19      | 15.8     |
| 20      | 11.4     | 20      | 11.4     |
| 21      | 12       | 21      | 12       |
| 22      | 60.0     | 22      | 60.0     |
| 23      | 7.9      | 23      | 7.9      |
| 24      | 5.7      | 24      | 5.7      |
| 25      | 30.0     | 25      | 30.0     |
| 26      | 2.0      | 26      | 2.0      |
| 27      | 1.4      | 27      | 1.4      |
| 28      | 152      | 28      | 152      |
| 29      | 72.6     | 29      | 72.6     |
| 30      | 100.0    | 30      | 100.0    |

04/11/80

DATA TABLES

FILE: MORGAN (CREATION DATE = 04/11/80)

..... C B O S R A B U L A Z O B O P .....  
 X14 MAPPING PER FLYING HOUR DE 11 MAINTENANCE NET CONCEPT

|              | COUNT | NOF  | PCF  | IV   | NOF  | PCF | POST | NOF | PCF | TOTAL |
|--------------|-------|------|------|------|------|-----|------|-----|-----|-------|
|              |       | COL  | PCF  |      |      |     |      |     |     |       |
|              |       | 0    | 1    | 1    |      |     |      |     |     |       |
| X14          |       | 1    | 3    | 1    | 21   | 1   |      |     |     | 24    |
| LESS THAN 35 |       | 4    | 12.5 | 1    | 87.5 | 1   |      |     |     | 11.4  |
|              |       | 1    | 5.2  | 1    | 13.8 | 1   |      |     |     |       |
|              |       | 1    | 1.4  | 1    | 10.0 | 1   |      |     |     |       |
|              |       | 1    | 11   | 1    | 23   | 1   |      |     |     | 34    |
| 35-39.9      |       | 1    | 12.8 | 1    | 87.6 | 1   |      |     |     | 16.2  |
|              |       | 1    | 19.0 | 1    | 15.1 | 1   |      |     |     |       |
|              |       | 1    | 5.2  | 1    | 11.0 | 1   |      |     |     |       |
|              |       | 1    | 19   | 1    | 33   | 1   |      |     |     | 52    |
| 40-44.9      |       | 1    | 16.5 | 1    | 83.5 | 1   |      |     |     | 24.8  |
|              |       | 1    | 12.8 | 1    | 21.7 | 1   |      |     |     |       |
|              |       | 1    | 9.0  | 1    | 15.7 | 1   |      |     |     |       |
|              |       | 1    | 11   | 1    | 32   | 1   |      |     |     | 43    |
| 45-49.9      |       | 1    | 15.6 | 1    | 74.4 | 1   |      |     |     | 20.5  |
|              |       | 1    | 19.0 | 1    | 21.1 | 1   |      |     |     |       |
|              |       | 1    | 5.2  | 1    | 15.2 | 1   |      |     |     |       |
|              |       | 1    | 6    | 1    | 16   | 1   |      |     |     | 22    |
| 50-54.9      |       | 1    | 17.3 | 1    | 72.7 | 1   |      |     |     | 10.5  |
|              |       | 1    | 10.3 | 1    | 10.5 | 1   |      |     |     |       |
|              |       | 1    | 2.9  | 1    | 7.6  | 1   |      |     |     |       |
|              |       | 1    | 8    | 1    | 13   | 1   |      |     |     | 17    |
| 55-59.9      |       | 1    | 13.5 | 1    | 76.5 | 1   |      |     |     | 8.1   |
|              |       | 1    | 6.9  | 1    | 8.6  | 1   |      |     |     |       |
|              |       | 1    | 1.9  | 1    | 6.2  | 1   |      |     |     |       |
|              |       | 1    | 4    | 1    | 14   | 1   |      |     |     | 18    |
| 60 OR MORE   |       | 1    | 12.2 | 1    | 77.8 | 1   |      |     |     | 6.6   |
|              |       | 1    | 6.9  | 1    | 9.2  | 1   |      |     |     |       |
|              |       | 1    | 1.9  | 1    | 6.7  | 1   |      |     |     |       |
|              |       | 1    | 58   | 1    | 152  | 1   |      |     |     | 210   |
| COLUMN TOTAL |       | 47.6 |      | 72.4 |      |     |      |     |     | 100.0 |

04/11/80

DATA TABLES  
 FILE NAME (CREATION DATE = 04/11/80)  
 . . . . . C O S S T A B U L A T I O N O F . . . . .  
 . . . . . R E P E A T B A S E . . . . . M A I N T E N A N C E N O T C O N C E P T . . . . .  
 . . . . .

| COUNT       |  | ROW PCT |  | POSTPONO |  | ROW   |  |
|-------------|--|---------|--|----------|--|-------|--|
| COL PCT     |  | COL PCT |  | COL PCT  |  | TOTAL |  |
| 1           |  | 0       |  | 1        |  | 1     |  |
| LESS THAN 2 |  | 1       |  | 1        |  | 1     |  |
| 1           |  | 1       |  | 1        |  | 1     |  |
| 2           |  | 1       |  | 1        |  | 1     |  |
| 3           |  | 1       |  | 1        |  | 1     |  |
| 4           |  | 1       |  | 1        |  | 1     |  |
| 5           |  | 1       |  | 1        |  | 1     |  |
| 6           |  | 1       |  | 1        |  | 1     |  |
| 7           |  | 1       |  | 1        |  | 1     |  |
| 8           |  | 1       |  | 1        |  | 1     |  |
| 9           |  | 1       |  | 1        |  | 1     |  |
| 10-11.9     |  | 1       |  | 1        |  | 1     |  |
| 12 OR MORE  |  | 1       |  | 1        |  | 1     |  |
| TOTAL       |  | 58      |  | 152      |  | 210   |  |
|             |  | 47.6    |  | 72.4     |  | 100.0 |  |

**DATA TABLES**

FILE NAME (CREATION DATE = 04/11/80)

91X A . . . . . ABOUT RAY . . . . . CONSTITUTION OF . . . . . HARMLESSNESS NOT CONCERN

| COUNT   |         | NON PCT | IFRAPHONO | POSTPHONO | NON   |
|---------|---------|---------|-----------|-----------|-------|
| COL PCT | COL PCT | COL PCT | COL PCT   | COL PCT   | TOTAL |
| 1       | 0       | 1       | 1         | 1         | 1     |
| 19      | 19      | 20      | 20        | 20        | 47    |
| 40.4    | 40.4    | 59.6    | 59.6      | 59.6      | 22.4  |
| 32.8    | 32.8    | 18.4    | 18.4      | 18.4      | 1     |
| 9.0     | 9.0     | 13.3    | 13.3      | 13.3      | 1     |
| 12      | 12      | 33      | 33        | 33        | 45    |
| 46.7    | 46.7    | 73.3    | 73.3      | 73.3      | 21.4  |
| 40.7    | 40.7    | 21.7    | 21.7      | 21.7      | 1     |
| 6.7     | 6.7     | 15.7    | 15.7      | 15.7      | 1     |
| 12      | 12      | 44      | 44        | 44        | 46    |
| 41.4    | 41.4    | 78.5    | 78.5      | 78.5      | 26.7  |
| 40.7    | 40.7    | 28.9    | 28.9      | 28.9      | 1     |
| 5.7     | 5.7     | 21.0    | 21.0      | 21.0      | 1     |
| 9       | 9       | 23      | 23        | 23        | 32    |
| 28.1    | 28.1    | 71.9    | 71.9      | 71.9      | 15.2  |
| 15.2    | 15.2    | 19.1    | 19.1      | 19.1      | 1     |
| 8.3     | 8.3     | 11.0    | 11.0      | 11.0      | 1     |
| 6       | 6       | 12      | 12        | 12        | 18    |
| 33.3    | 33.3    | 65.7    | 65.7      | 65.7      | 8.6   |
| 10.3    | 10.3    | 7.9     | 7.9       | 7.9       | 1     |
| 2.9     | 2.9     | 5.7     | 5.7       | 5.7       | 1     |
| 0       | 0       | 8       | 8         | 8         | 8     |
| 0       | 0       | 100.0   | 100.0     | 100.0     | 3.8   |
| 0       | 0       | 5.3     | 5.3       | 5.3       | 1     |
| 0       | 0       | 3.8     | 3.8       | 3.8       | 1     |
| 0       | 0       | 4       | 4         | 4         | 1     |
| 0       | 0       | 100.0   | 100.0     | 100.0     | 1.9   |
| 0       | 0       | 2.6     | 2.6       | 2.6       | 1     |
| 0       | 0       | 1.9     | 1.9       | 1.9       | 1     |
| 59      | 59      | 152     | 152       | 152       | 210   |
| 47.8    | 47.8    | 72.4    | 72.4      | 72.4      | 100.0 |



04/11/80

DATA TABLES

FILE VORANE (CREATION DATE = 04/11/80)

\*\*\*\*\* C R O S S T A B U L A T I O N O F \*\*\*\*\*  
 X17 AVO HAS FOR INSPECTION BY X1 MAINTENANCE MNT CONCEPT  
 \*\*\*\*\*

|                   |  | COUNT   |      | ROW PCT |      | POSTPONO |       | ROW     |       |
|-------------------|--|---------|------|---------|------|----------|-------|---------|-------|
|                   |  | COL PCT |      | COL PCT |      | POSTPONO |       | COL PCT | TOTAL |
| X17               |  | TOT PCT |      | TOT PCT |      | POSTPONO |       | TOT PCT | TOTAL |
| LESS THAN 200 HRS |  | 1       | 3    | 3       | 75.0 | 9        | 12    | 15      | 15    |
|                   |  | 1       | 5.2  | 1       | 5.9  | 1        | 5.7   | 1       | 7.1   |
|                   |  | 1       | 1.4  | 1       | 4.3  | 1        | 1.0   | 1       | 1.0   |
| 300-399 HRS       |  | 2       | 10   | 2       | 21   | 31       | 31    | 31      | 31    |
|                   |  | 1       | 32.3 | 1       | 67.7 | 1        | 34.8  | 1       | 34.8  |
|                   |  | 1       | 17.2 | 1       | 13.8 | 1        | 17.1  | 1       | 17.1  |
|                   |  | 1       | 8.8  | 1       | 10.0 | 1        | 8.8   | 1       | 8.8   |
| 500-599 HRS       |  | 3       | 14   | 3       | 22   | 36       | 36    | 36      | 36    |
|                   |  | 1       | 38.9 | 1       | 61.1 | 1        | 37.1  | 1       | 37.1  |
|                   |  | 1       | 48.1 | 1       | 14.5 | 1        | 48.1  | 1       | 48.1  |
|                   |  | 1       | 8.7  | 1       | 10.5 | 1        | 8.7   | 1       | 8.7   |
| 600-799 HRS       |  | 4       | 13   | 4       | 19   | 32       | 32    | 32      | 32    |
|                   |  | 1       | 40.6 | 1       | 59.4 | 1        | 39.3  | 1       | 39.3  |
|                   |  | 1       | 23.4 | 1       | 12.5 | 1        | 23.4  | 1       | 23.4  |
|                   |  | 1       | 8.2  | 1       | 9.0  | 1        | 8.2   | 1       | 8.2   |
| 800-999 HRS       |  | 5       | 6    | 5       | 22   | 28       | 28    | 28      | 28    |
|                   |  | 1       | 21.4 | 1       | 78.6 | 1        | 21.4  | 1       | 21.4  |
|                   |  | 1       | 10.3 | 1       | 14.5 | 1        | 10.3  | 1       | 10.3  |
|                   |  | 1       | 2.9  | 1       | 10.5 | 1        | 2.9   | 1       | 2.9   |
| 1000-1199 HRS     |  | 6       | 6    | 6       | 13   | 19       | 19    | 19      | 19    |
|                   |  | 1       | 11.6 | 1       | 66.4 | 1        | 11.6  | 1       | 11.6  |
|                   |  | 1       | 10.3 | 1       | 8.8  | 1        | 10.3  | 1       | 10.3  |
|                   |  | 1       | 2.9  | 1       | 6.2  | 1        | 2.9   | 1       | 2.9   |
| 1200-1399 HRS     |  | 7       | 1    | 7       | 11   | 12       | 12    | 12      | 12    |
|                   |  | 1       | 8.3  | 1       | 91.7 | 1        | 8.3   | 1       | 8.3   |
|                   |  | 1       | 1.7  | 1       | 7.2  | 1        | 1.7   | 1       | 1.7   |
|                   |  | 1       | 0.5  | 1       | 5.2  | 1        | 0.5   | 1       | 0.5   |
| COLUMN TOTAL      |  | 58      | 152  | 58      | 152  | 210      | 210   | 210     | 210   |
| TOTAL             |  | 47.6    | 72.4 | 47.6    | 72.4 | 100.0    | 100.0 | 100.0   | 100.0 |

(CONTINUED)

08/11/80

DATA TABLES

FILE NAME (CREATION DATE = 08/11/80)

..... C R O S S T A B U L A T I O N O F .....  
 X18 MEAN SKILL LEVEL ..... MAINTENANCE NOT CONCEPT  
 .....  
 X18

|                |  | COUNT |      | ROW     |           | COUNT |      | ROW     |           |
|----------------|--|-------|------|---------|-----------|-------|------|---------|-----------|
|                |  | PCW   | PCI  | IPSPONO | POSTSPONO | PCW   | PCI  | IPSPONO | POSTSPONO |
|                |  | COL   |      | TOTAL   |           | COL   |      | TOTAL   |           |
|                |  | PCW   | PCI  | IPSPONO | POSTSPONO | PCW   | PCI  | IPSPONO | POSTSPONO |
| X18            |  | 0     | 1    | 1       | 1         | 0     | 1    | 1       | 1         |
| LESS THAN 4.90 |  | 1     | 0.3  | 35.7    | 1         | 1     | 3.0  | 97.0    | 33        |
|                |  | 1     | 19.5 | 3.3     | 1         | 1     | 1.7  | 21.1    | 15.7      |
|                |  | 1     | 8.3  | 2.4     | 1         | 1     | 0.5  | 15.2    | 1         |
| 4.90-5.99      |  | 2     | 1    | 1       | 1         | 2     | 0    | 1       | 7         |
|                |  | 1     | 50.0 | 50.0    | 1         | 1     | 0    | 100.0   | 3.3       |
|                |  | 1     | 7.7  | 0.7     | 1         | 1     | 0    | 4.6     | 1         |
|                |  | 1     | 0.5  | 0.5     | 1         | 1     | 0    | 3.3     | 1         |
| 5.00-5.09      |  | 3     | 1    | 0       | 1         | 3     | 0    | 1       | 7         |
|                |  | 1     | 10.0 | 0       | 1         | 1     | 0    | 100.0   | 3.3       |
|                |  | 1     | 3.4  | 0       | 1         | 1     | 0    | 4.6     | 1         |
|                |  | 1     | 1.0  | 0       | 1         | 1     | 0    | 3.3     | 1         |
| 5.10-5.19      |  | 8     | 1    | 8       | 1         | 8     | 0    | 1       | 7         |
|                |  | 1     | 52.9 | 47.1    | 1         | 1     | 0    | 100.0   | 3.3       |
|                |  | 1     | 15.5 | 5.3     | 1         | 1     | 0    | 4.6     | 1         |
|                |  | 1     | 8.3  | 3.8     | 1         | 1     | 0    | 3.3     | 1         |
| 5.20-5.29      |  | 9     | 1    | 30      | 1         | 9     | 0    | 1       | 7         |
|                |  | 1     | 41.1 | 78.9    | 1         | 1     | 0    | 100.0   | 3.3       |
|                |  | 1     | 33.8 | 19.7    | 1         | 1     | 0    | 4.6     | 1         |
|                |  | 1     | 3.8  | 18.3    | 1         | 1     | 0    | 3.3     | 1         |
| 5.30-5.39      |  | 6     | 1    | 33      | 1         | 6     | 0    | 1       | 7         |
|                |  | 1     | 49.8 | 70.2    | 1         | 1     | 0    | 100.0   | 3.3       |
|                |  | 1     | 28.1 | 21.7    | 1         | 1     | 0    | 4.6     | 1         |
|                |  | 1     | 6.7  | 15.7    | 1         | 1     | 0    | 3.3     | 1         |
| 5.40-5.89      |  | 7     | 1    | 36      | 1         | 7     | 0    | 1       | 7         |
|                |  | 1     | 48.0 | 72.0    | 1         | 1     | 0    | 100.0   | 3.3       |
|                |  | 1     | 48.1 | 23.7    | 1         | 1     | 0    | 4.6     | 1         |
|                |  | 1     | 6.7  | 17.1    | 1         | 1     | 0    | 3.3     | 1         |
| COLUMN         |  | 58    | 152  | 72.8    | 210       | 58    | 152  | 72.8    | 210       |
| TOTAL          |  | 47.6  | 72.8 | 100.0   |           | 47.6  | 72.8 | 100.0   |           |

(CONTINUED)

08/11/80

DATA TABLE

FILE NAME (CREATION DATE = 08/11/80)

\*\*\*\*\* C R O S S T A B U L A T I O N \*\*\*\*\*  
 X19 HOUSE FLOW BY 11 MAINTENANCE NET CONCEPT

|               |  | COUNT |       | X1       |       |       |          |
|---------------|--|-------|-------|----------|-------|-------|----------|
|               |  | ROW   | COL   | POSTPOND | ROW   | COL   | POSTPOND |
|               |  | PCT   | PCT   | PCT      | PCT   | PCT   | PCT      |
|               |  | TOTAL | TOTAL | TOTAL    | TOTAL | TOTAL | TOTAL    |
| X19           |  | 1     | 2     | 3        | 4     | 5     | 6        |
| LESS THAN 400 |  | 50.0  | 50.0  | 50.0     | 50.0  | 50.0  | 50.0     |
|               |  | 8.8   | 3.3   | 3.3      | 3.3   | 3.3   | 3.3      |
|               |  | 2.4   | 2.4   | 2.4      | 2.4   | 2.4   | 2.4      |
| 500-824       |  | 1     | 2     | 3        | 4     | 5     | 6        |
|               |  | 43.1  | 57.9  | 57.9     | 57.9  | 57.9  | 57.9     |
|               |  | 33.8  | 7.2   | 7.2      | 7.2   | 7.2   | 7.2      |
|               |  | 3.8   | 5.2   | 5.2      | 5.2   | 5.2   | 5.2      |
| 825-849       |  | 1     | 2     | 3        | 4     | 5     | 6        |
|               |  | 18.5  | 81.5  | 81.5     | 81.5  | 81.5  | 81.5     |
|               |  | 8.6   | 18.5  | 18.5     | 18.5  | 18.5  | 18.5     |
|               |  | 3.8   | 10.5  | 10.5     | 10.5  | 10.5  | 10.5     |
| 550-874       |  | 1     | 2     | 3        | 4     | 5     | 6        |
|               |  | 41.3  | 68.8  | 68.8     | 68.8  | 68.8  | 68.8     |
|               |  | 25.2  | 21.7  | 21.7     | 21.7  | 21.7  | 21.7     |
|               |  | 7.1   | 15.7  | 15.7     | 15.7  | 15.7  | 15.7     |
| 875-899       |  | 1     | 2     | 3        | 4     | 5     | 6        |
|               |  | 12    | 23    | 23       | 23    | 23    | 23       |
|               |  | 34.3  | 65.7  | 65.7     | 65.7  | 65.7  | 65.7     |
|               |  | 20.7  | 15.1  | 15.1     | 15.1  | 15.1  | 15.1     |
|               |  | 5.7   | 11.0  | 11.0     | 11.0  | 11.0  | 11.0     |
| 800-524       |  | 1     | 2     | 3        | 4     | 5     | 6        |
|               |  | 10.7  | 89.3  | 89.3     | 89.3  | 89.3  | 89.3     |
|               |  | 8.2   | 16.4  | 16.4     | 16.4  | 16.4  | 16.4     |
|               |  | 1.4   | 11.9  | 11.9     | 11.9  | 11.9  | 11.9     |
| 825-549       |  | 1     | 2     | 3        | 4     | 5     | 6        |
|               |  | 48.0  | 76.0  | 76.0     | 76.0  | 76.0  | 76.0     |
|               |  | 18.3  | 12.5  | 12.5     | 12.5  | 12.5  | 12.5     |
|               |  | 2.7   | 9.0   | 9.0      | 9.0   | 9.0   | 9.0      |
| COLUMN        |  | 58    | 152   | 152      | 152   | 152   | 152      |
| TOTAL         |  | 47.6  | 72.4  | 72.4     | 72.4  | 72.4  | 72.4     |

(CONTINUED)



**STAIR KEY**

NAME (CREATION DATE = 04/11/80) ZYXWV 27111

.....X22.....HNS FLOEM VS ALLOCATED.....CROSS TABULATION OF.....WATERPENCE NOT CONCEPT

|               | COUNT   | NOV PCT | IPSPONO | POSTPONO | NOV   |
|---------------|---------|---------|---------|----------|-------|
|               | COL PCT | COL PCT | COL PCT | COL PCT  | TOTAL |
| LESS THAN 90K | 1       | 33.3    | 0       | 1        | 1.0   |
|               |         | 1.7     | 1.0     |          |       |
|               |         | 0.5     | 1.0     |          |       |
| 90-94K        | 2       | 16.7    | 0       | 2        | 2.0   |
|               |         | 1.7     | 3.3     |          |       |
|               |         | 0.5     | 2.4     |          |       |
| 95-99K        | 3       | 33.3    | 0       | 3        | 3.0   |
|               |         | 16.7    | 10.6    |          |       |
|               |         | 1.4     | 7.7     |          |       |
| 100-104K      | 4       | 40.0    | 0       | 4        | 4.0   |
|               |         | 28.9    | 11.5    |          |       |
|               |         | 23.0    | 50.9    |          |       |
| 105-109K      | 5       | 50.0    | 0       | 5        | 5.0   |
|               |         | 5.2     | 2.0     |          |       |
|               |         | 1.4     | 1.0     |          |       |
| 110-114K      | 6       | 60.0    | 0       | 6        | 6.0   |
|               |         | 17.8    | 0.7     |          |       |
|               |         | 0.5     | 0.5     |          |       |
| 115 OR MORE   | 7       | 70.0    | 0       | 7        | 7.0   |
|               |         | 17.7    | 0.7     |          |       |
|               |         | 0.5     | 0.5     |          |       |
| COLUMNS       | 38      | 151     |         |          | 202   |
| TOTAL         | 27.8    | 72.2    |         |          | 100.0 |

APPENDIX C  
WILCOXON SIGNED RANK TEST CALCULATIONS

# HYPOTHESIS 1: AVERAGE TURN TIME

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 13.65             | 9.05             | -4.6                   | 4.6     | 4    | -4             |
| Castle      | 10.6              | 8.35             | -2.25                  | 2.25    | 1    | -1             |
| Griffiss    | 14.6              | 9.75             | -4.85                  | 4.85    | 5    | -5             |
| K.I. Sawyer | 15.0              | 8.7              | -7.2                   | 7.2     | 67   | -6             |
| McChord     | 7.3               | 10.5             | 3.2                    | 3.2     | 3    | +3             |
| Minot       | 8.55              | 5.8              | -2.75                  | 2.75    | 2    | -2             |

$T = -15$

HYPOTHESIS 2: SCHEDULING EFFECTIVENESS RATE

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 82.35             | 81.30            | -1.05                  | 1.05    | 1    | -1             |
| Castle      | 74.0              | 60.05            | -13.05                 | 13.05   | 6    | -6             |
| Griffiss    | 81.6              | -6.1             | -6.1                   | 6.1     | 3    | -3             |
| K.I. Sawyer | 78.1              | 80.6             | +2.5                   | 2.5     | 2    | +2             |
| McChord     | 68.6              | 79.4             | 10.8                   | 10.8    | 5    | +5             |
| Minot       | 71.2              | 80.9             | +9.7                   | 9.7     | 4    | +4             |

$T = 1$



# HYPOTHESIS 3: NMCM RATE

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $         | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|-----------------|------|----------------|
| Langley     | 26.5              | 26.5             | 0                      | Discard:<br>n=5 | --   | --             |
| Castle      | 16.2              | 16.2             | 0                      | Discard:<br>n=4 | --   | --             |
| Griffiss    | 29.5              | 27.4             | -2.1                   | 2.1             | 1    | -1             |
| K.I. Sawyer | 28.95             | 14.8             | -14.15                 | 14.15           | 3    | -3             |
| McChord     | 23.3              | 12.2             | -11.1                  | 11.1            | 2    | -2             |
| Minot       | 26.5              | 10.9             | -15.6                  | 15.6            | 4    | -4             |

$T = -10$

HYPOTHESIS 4: DIRECT LABOR RATE

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 68.5              | 65.35            | -3.15                  | 3.15    | 2    | -2             |
| Castle      | 59.75             | 63.45            | +3.7                   | 3.7     | 3    | +3             |
| Griffiss    | 49.0              | 64.55            | +15.55                 | 15.55   | 6    | +6             |
| K.I. Sawyer | 50.75             | 63.8             | +13.05                 | 13.05   | 5    | +5             |
| McChord     | 60.1              | 51.7             | -8.4                   | 8.4     | 4    | -4             |
| Minot       | 52.6              | 53.4             | +0.8                   | 0.8     | 1    | +1             |

T = 9

# HYPOTHESIS 5: FMC RATE

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 59.3              | 60.4             | +1.1                   | 1.1     | 1    | +1             |
| Castle      | 78.85             | 58.0             | -20.85                 | 20.85   | 6    | -6             |
| Griffiss    | 55.1              | 59.1             | +4.0                   | 4.0     | 4    | +4             |
| K.I. Sawyer | 59.9              | 62.8             | +2.9                   | 2.9     | 3    | +3             |
| McChord     | 67.9              | 58.0             | -9.9                   | 9.9     | 5    | -5             |
| Minot       | 65.8              | 68.65            | +2.85                  | 2.85    | 2    | +2             |

$T = -1$

HYPOTHESIS 5: FMC RATE (WITHOUT CASTLE)

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 59.3              | 60.4             | +1.1                   | 1.1     | 1    | +1             |
| Griffiss    | 55.1              | 59.1             | +4.0                   | 4.0     | 4    | +4             |
| K.I. Sawyer | 59.9              | 62.8             | +2.9                   | 2.9     | 3    | +3             |
| McChord     | 67.9              | 53.0             | -9.9                   | 9.9     | 5    | -5             |
| Minot       | 65.8              | 68.65            | +2.85                  | 2.85    | 2    | +2             |

$T = +5$

HYPOTHESIS 6: MH/FH

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 41.75             | 51.3             | +9.55                  | 9.55    | 6    | +6             |
| Castle      | 42.4              | 46.7             | +4.3                   | 4.3     | 3    | +3             |
| Griffiss    | 45.1              | 36.65            | -8.45                  | 8.45    | 4    | -4             |
| K.I. Sawyer | 40.95             | 44.9             | +3.95                  | 3.95    | 2    | +2             |
| McChord     | 53.7              | 44.7             | -9.0                   | 9.0     | 5    | -5             |
| Minot       | 41.8              | 40.7             | -1.1                   | 1.1     | 1    | -1             |

$T = 1$

# HYPOTHESIS 7: REPEAT RATE

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 5.0               | 8.05             | +3.05                  | 3.05    | 3    | +3             |
| Castle      | 6.15              | 8.00             | +1.85                  | 1.85    | 1    | +1             |
| Griffiss    | 3.7               | 9.9              | +6.2                   | 6.2     | 6    | +6             |
| K.I. Sawyer | 9.2               | 6.8              | -2.4                   | 2.4     | 2    | -2             |
| McChord     | 6.6               | 12.4             | +5.8                   | 5.8     | 5    | +5             |
| Minot       | 9.1               | 5.35             | -3.75                  | 3.75    | 4    | -4             |

T = 9

HYPOTHESIS 8: GROUND ABORT RATE

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank            | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|-----------------|----------------|
| Langley     | 2.95              | 3.30             | + .35                  | .35     | 1               | +1             |
| Castle      | 2.00              | 5.10             | +3.1                   | 3.1     | 5               | +5             |
| Griffiss    | 2.3               | 2.25             | - .05                  | .05     | Discard:<br>n=5 | --             |
| K.I. Sawyer | 4.7               | 3.6              | -1.1                   | 1.1     | 3               | -3             |
| McChord     | 2.7               | 3.9              | +1.2                   | 1.2     | 4               | +4             |
| Minot       | 2.55              | 2.95             | + .4                   | .4      | 2               | +2             |

T = 9

# HYPOTHESIS 9: AVERAGE HOURS FOR 400 HOUR INSPECTION

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 787               | 738              | -49                    | 49      | 1    | -1             |
| Castle      | 757               | 665              | -92                    | 92      | 2    | -2             |
| Griffiss    | 501               | 1071             | +570                   | 570     | 6    | +6             |
| K.I. Sawyer | 932               | 1126             | +194                   | 194     | 4    | +4             |
| McChord     | 699               | 930              | +231                   | 231     | 5    | +5             |
| Minot       | 306               | 427              | +121                   | 121     | 3    | +3             |

$T = 15$



NUMBER ASSIGNED

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 473               | 473              | -36                    | 36      | 6    | -6             |
| Castle      | 413               | 416              | +3                     | 3       | 1    | +1             |
| Griffiss    | 500               | 482              | -18                    | 18      | 3    | -3             |
| K.I. Sawyer | 475               | 454              | -21                    | 21      | 4    | -4             |
| McChord     | 448               | 426              | -22                    | 22      | 5    | -5             |
| Minot       | 452               | 443              | -9                     | 9       | 2    | -2             |

$T = -19$

MEAN SKILL LEVEL

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 5.19              | 5.33             | + .14                  | .14     | 3    | +3             |
| Castle      | 5.38              | 5.53             | + .15                  | .15     | 4    | +4             |
| Griffiss    | 5.38              | 5.33             | - .05                  | .05     | 1    | -1             |
| K.I. Sawyer | 5.15              | 5.36             | + .21                  | .21     | 5    | +5             |
| McChord     | 5.40              | 5.48             | + .08                  | .08     | 2    | +2             |
| Minot       | 4.85              | 5.405            | + .555                 | .55     | 6    | +6             |

T = 19

# HOURS FLOWN

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 459               | 477              | +18                    | 18      | 3    | +3             |
| Castle      | 465               | 475              | +10                    | 10      | 1    | +1             |
| Griffiss    | 456               | 477              | +21                    | 21      | 4    | +4             |
| K.I. Sawyer | 424               | 462              | +38                    | 38      | 6    | +6             |
| McChord     | 490               | 516              | +26                    | 26      | 5    | +5             |
| Minot       | 480               | 491              | +11                    | 11      | 2    | +2             |

$T = 21$

# HOURS ALLOCATED

| FIS         | (Before)<br>$x_i$ | (After)<br>$y_i$ | $(y_i - x_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 492               | 485              | -7                     | 7       | 2    | -2             |
| Castle      | 465               | 469              | +4                     | 4       | 1    | +1             |
| Griffiss    | 456               | 476              | +20                    | 20      | 4    | +4             |
| K.I. Sawyer | 424               | 464              | +40                    | 40      | 6    | +6             |
| McChord     | 490               | 516              | +26                    | 26      | 5    | +5             |
| Minot       | 484               | 494              | +10                    | 10      | 3    | +3             |

T = 17

NUMBER PERSONNEL ASSIGNED VERSUS AUTHORIZED

| FIS         | (Before)<br>$X_i$ | (After)<br>$Y_i$ | $(Y_i - X_i)$<br>$D_i$ | $ D_i $ | Rank | Signed<br>Rank |
|-------------|-------------------|------------------|------------------------|---------|------|----------------|
| Langley     | 111               | 98               | -13                    | 13      | 6    | -6             |
| Castle      | 100               | 103              | +3                     | 3       | 2.5  | +2.5           |
| Griffiss    | 108               | 105              | -3                     | 3       | 2.5  | -2.5           |
| K.I. Sawyer | 111               | 110              | -1                     | 1       | 1    | -1             |
| McChord     | 101               | 97               | -4                     | 4       | 4    | -4             |
| Minot       | 109               | 102              | -7                     | 7       | 5    | -5             |

$T = -16$

APPENDIX D  
REGRESSION RESULTS

POMO ANALYSIS  
CORRELATION COEFFICIENTS

|     | X1       | X7       | X9       | X10      | X11      | X12      | X13      |
|-----|----------|----------|----------|----------|----------|----------|----------|
| X1  | 1.00000  | -0.14173 | -0.34861 | 0.09293  | -0.28186 | 0.21965  | -0.29268 |
| X7  | -0.14173 | 1.00000  | 0.38694  | 0.19562  | 0.53136  | -0.06578 | -0.06740 |
| X9  | -0.34861 | 0.38694  | 1.00000  | -0.06883 | 0.33629  | -0.08185 | -0.15266 |
| X10 | 0.09293  | 0.19562  | -0.06883 | 1.00000  | -0.09143 | 0.01481  | 0.04472  |
| X11 | -0.28186 | 0.53136  | 0.33629  | -0.09143 | 1.00000  | 0.16416  | -0.35331 |
| X12 | 0.21965  | -0.06578 | -0.08185 | 0.01481  | 0.16416  | 1.00000  | -0.35453 |
| X13 | -0.29268 | -0.06740 | -0.15266 | 0.04472  | -0.35331 | -0.35453 | 1.00000  |
| X14 | -0.10295 | -0.19346 | 0.06468  | -0.13579 | 0.11562  | 0.44993  | -0.19889 |
| X15 | 0.12441  | -0.05555 | 0.12481  | -0.22264 | 0.17715  | 0.11003  | -0.21464 |
| X16 | 0.14498  | -0.29143 | -0.02908 | -0.35936 | -0.17489 | 0.03055  | -0.15526 |
| X17 | 0.15115  | 0.13411  | 0.06786  | -0.01598 | 0.01272  | 0.17419  | -0.04682 |
| X18 | 0.30055  | -0.33078 | -0.18287 | -0.15198 | -0.24483 | 0.13564  | -0.14379 |
| X19 | 0.11951  | -0.18495 | -0.22491 | 0.01865  | -0.14981 | 0.05289  | -0.05299 |
| X21 | -0.23642 | 0.47779  | 0.23218  | -0.08237 | 0.19427  | 0.08221  | -0.08922 |
| X22 | -0.04757 | -0.04478 | -0.02563 | -0.08966 | 0.01355  | -0.08348 | 0.08547  |

|     | X14      | X15      | X16      | X17      | X18      | X19      | X21      | X22      |
|-----|----------|----------|----------|----------|----------|----------|----------|----------|
| X1  | -0.08205 | 0.12581  | 0.14898  | 0.15135  | 0.38085  | 0.11951  | -0.23662 | -0.04757 |
| X7  | -0.19346 | -0.05555 | -0.29143 | 0.13411  | -0.33978 | -0.18495 | 0.47779  | -0.04478 |
| X9  | 0.06468  | 0.12681  | -0.02998 | 0.06786  | -0.18287 | -0.22491 | 0.23218  | -0.02563 |
| X10 | -0.13579 | -0.22264 | -0.35936 | -0.01598 | -0.15198 | 0.01565  | -0.08237 | -0.08966 |
| X11 | 0.11562  | 0.17715  | -0.17489 | 0.01272  | -0.24483 | -0.18981 | 0.19427  | 0.01355  |
| X12 | 0.44993  | 0.11003  | 0.03055  | 0.17419  | 0.13564  | 0.05289  | 0.08221  | -0.08922 |
| X13 | -0.19889 | -0.21464 | -0.15526 | -0.04682 | -0.14379 | -0.05299 | -0.08922 | 0.08547  |
| X14 | 1.00000  | 0.17458  | 0.17189  | 0.12659  | 0.18788  | -0.25316 | -0.06473 | -0.03874 |
| X15 | 0.17658  | 1.00000  | 0.12781  | 0.25854  | 0.16738  | -0.05186 | -0.15866 | 0.08832  |
| X16 | 0.17189  | 0.12781  | 1.00000  | -0.04858 | 0.10546  | -0.08337 | -0.08598 | 0.01139  |
| X17 | 0.12659  | 0.25854  | -0.04858 | 1.00000  | -0.01548 | -0.02413 | 0.01977  | -0.04407 |
| X18 | 0.18788  | 0.16738  | 0.10546  | -0.01548 | 1.00000  | 0.19991  | -0.38221 | 0.08283  |
| X19 | -0.25316 | -0.05186 | -0.08598 | -0.02413 | 0.19991  | 1.00000  | -0.13599 | 0.04833  |
| X21 | -0.06473 | -0.15866 | -0.08598 | 0.01977  | -0.38221 | -0.13599 | 1.00000  | -0.04382 |
| X22 | -0.03874 | 0.08832  | 0.01139  | -0.04407 | 0.08283  | 0.04833  | -0.04382 | 1.00000  |

LEGEND:

|     |                                       |
|-----|---------------------------------------|
| X1  | Maintenance Concept                   |
| X7  | Number Assigned                       |
| X9  | Average Turn Time                     |
| X10 | Scheduling Effectiveness Rate         |
| X11 | NMCM Rate                             |
| X12 | Direct Labor Rate                     |
| X13 | FMC Rate                              |
| X13 | Man-hours per Flying Hour             |
| X15 | Repeat Rate                           |
| X16 | Ground Abort Rate                     |
| X17 | Average Hours per 400-Hour Inspection |
| X18 | Mean Skill Level                      |
| X19 | Hours Flown                           |
| X21 | Number Assigned vs. Authorized        |
| X22 | Hours Flown vs. Allocated             |

```

POMO ANALYSIS
04/00/00

FILE NAME (CREATION DATE = 04/00/00)
..... MULTIPLE REGRESSION ..... VARIABLE LIST 1
DEPRESSION LIST 1

DEPENDENT VARIABLE.. Y0 AVO TURN TIME

VARIABLE(S) ENTERED ON STEP NUMBER 1.. X1 MAINTENANCE NOT CONCEPT

MULTIPLE R 0.34061 ANALYSIS OF VARIANCE OF SUM OF SQUARES MEAN SQUARE F
R SQUARE 0.11691 REGRESSION 1. 371.00073 371.00073 27.20727
ADJUSTED R SQUARE 0.11176 RESIDUAL 200. 2033.66921 13.62337
STANDARD ERROR 3.49099

----- VARIABLES IN THE EQUATION -----
VARIABLE B RETA STD ERROR R F
(CONSTANT) -2.9762931 -0.34061 8.56066 27.297
X1 11.0637931

----- VARIABLES NOT IN THE EQUATION -----
VARIABLE PARTIAL TOLERANCE F
X7 0.26306 0.27701 0.97091 17.312
X10 -0.00048 0.00067 0.00049 1.478
X19 -0.10087 -0.10733 0.00572 8.387
X21 0.16052 0.16587 0.94392 5.058
X22 -0.04193 -0.04454 0.90774 0.412

.....
VARIABLE(S) ENTERED ON STEP NUMBER 2.. X7 NUMBER ASSIGNED

MULTIPLE R 0.42923 ANALYSIS OF VARIANCE OF SUM OF SQUARES MEAN SQUARE F
R SQUARE 0.18424 REGRESSION 2. 590.37709 295.28854 23.37498
ADJUSTED R SQUARE 0.17675 RESIDUAL 207. 2614.46386 12.63266
STANDARD ERROR 3.55425

----- VARIABLES IN THE EQUATION -----
VARIABLE B RETA STD ERROR R F
X1 -2.6495767 -0.38321 8.59415 22.068
X7 0.0411024 0.26306 0.00908 17.117
(CONSTANT) -6.7995265

----- VARIABLES NOT IN THE EQUATION -----
VARIABLE PARTIAL TOLERANCE F
X10 -0.00538 -0.00533 0.02474 0.006
X19 -0.14437 -0.15631 0.95691 5.294
X21 0.04619 0.74254 0.401 0.401
X22 -0.03137 0.99584 0.203 0.203

```



POMO ANALYSIS

04/08/80

FILE WNAME (CREATION DATE = 04/08/80)

..... MULTIPLE REGRESSION ..... VARIABLE LIST 1  
 REGRESSION LIST 1

DEPENDENT VARIABLE.. Y9 AVO TURN TIME

VARIABLE(S) ENTERED ON STEP NUMBER J.. X19 HOURS FLOW

|                   |         |                      |      |                |             |          |
|-------------------|---------|----------------------|------|----------------|-------------|----------|
| MULTIPLE R        | 0.45242 | ANALYSIS OF VARIANCE | DF   | SUM OF SQUARES | MEAN SQUARE | F        |
| R SQUARE          | 0.20468 | REGRESSION           | 3.   | 656.11421      | 218.70474   | 17.67100 |
| ADJUSTED R SQUARE | 0.19318 | RESIDUAL             | 266. | 2549.42673     | 12.37586    |          |
| STANDARD ERROR    | 3.51793 |                      |      |                |             |          |

----- VARIABLES IN THE EQUATION -----

| VARIABLE   | n          | BETA     | STD ERROR B | F      | VARIABLE | BETA IN  | PARTIAL TOLERANCE | F       |
|------------|------------|----------|-------------|--------|----------|----------|-------------------|---------|
| X1         | -2.5274994 | -0.26929 | 0.55163     | 21.844 | X18      | 0.01526  | 0.01541           | 0.040   |
| X7         | 0.0371095  | 0.23888  | 0.86992     | 14.851 | X21      | 0.03824  | 0.02980           | 0.173   |
| X19        | -0.0114553 | -4.14617 | 0.88498     | 5.296  | X22      | -0.02241 | -0.02241          | 0.09169 |
| (CONSTANT) | 0.3547249  |          |             |        |          |          |                   |         |

----- VARIABLES NOT IN THE EQUATION -----

F-LEVEL OR TOLERANCE-LEVEL INSUFFICIENT FOR FURTHER COMPUTATION

STATISTICS WHICH CANNOT BE COMPUTED ARE PRINTED AS ALL MINES.

..... MULTIPLE REGRESSION ..... VARIABLE LIST 1  
 REGRESSION LIST 1

DEPENDENT VARIABLE.. X9 AVO TURN TIME

SUMMARY TABLE

| VARIABLE   | MAINTENANCE PCT CONCEPT | MULTIPLE R | R SQUARE | RSD CHANGE | SIMPLE R | B          | BETA       |
|------------|-------------------------|------------|----------|------------|----------|------------|------------|
| X1         |                         | 0.34861    | 0.11691  | 0.11691    | -0.34861 | -2.5274994 | -0.26929   |
| X7         |                         | 0.42923    | 0.18424  | 0.06922    | 0.38684  | 0.0371095  | 0.23888    |
| X19        |                         | 0.45242    | 0.20468  | 0.02644    | -0.22491 | -0.0114553 | -0.0114553 |
| (CONSTANT) |                         |            |          |            |          | 0.3547249  |            |

```

      04/00/00
PUMP ANALYSIS
FILE  NAME  (CREATION DATE = 04/00/00)
..... M U L T I P L E   R E G R E S S I O N ..... VARIABLE LIST 1
REPRESSION LIST 1
INDEPENDENT VARIABLE.. X10   SCHER EFFECTIVENESS RATE
VARIABLE(S) ENTERED ON STEP NUMBER 1.. X7   NUMBER ASSIGNED

MULTIPLE R      0.19542
R SQUARE      0.38227
ADJUSTED R SQUARE  0.33344
STANDARD ERROR  0.36740

ANALYSIS OF VARIANCE
REGRESSION      1.
RESIDUAL        208.
SUM OF SQUARES  578.81890
MEAN SQUARE     578.81890
F               0.27450

----- VARIABLES IN THE EQUATION -----
VARIABLE      B      NETA   STD ERROR  F
X1             0.0461020  0.19542  0.03301  0.777
(CONSTANT)    46.4452386

----- VARIABLES NOT IN THE EQUATION -----
VARIABLE      BETA IN   PARTIAL   TOLERANCE   F
X10           -0.12312   0.12428   0.07091   3.240
X19           -0.09798   -0.09421   0.09858   1.054
X21           -0.05077   -0.05689   0.06579   0.672
X22           -0.12419   -0.11125   0.07172   2.594
X23           -0.06183   -0.06217   0.09080   0.803

.....
VARIABLE(S) ENTERED ON STEP NUMBER 2.. X1   MAINTENANCE NOT CONCEPT

MULTIPLE R      0.23049
R SQUARE      0.53112
ADJUSTED R SQUARE  0.04398
STANDARD ERROR  0.31786

ANALYSIS OF VARIANCE
REGRESSION      2.
RESIDUAL        207.
SUM OF SQUARES  803.50544
MEAN SQUARE     401.75272
F               5.88670

----- VARIABLES IN THE EQUATION -----
VARIABLE      BETA IN   PARTIAL   TOLERANCE   F
X10           -0.14363   -0.13485   0.02476   3.760
X19           -0.04538   -0.04554   0.05691   0.428
X21           -0.10183   -0.08947   0.07425   1.462
X22           -0.05454   -0.05591   0.09584   0.440

```

84/08/88

[illegible]

|                                       | MULTIPLE REGRESSION          | VARIABLE LIST 1<br>REGRESSION LIST 1 |
|---------------------------------------|------------------------------|--------------------------------------|
| DEPENDENT VARIABLE..                  | 110 SCHED EFFECTIVENESS RATE |                                      |
| WAVIAN(LF) ENTERED ON STEP NUMBER J.. | 11A MEAN SKILL LEVEL         |                                      |

TABLE 1. MEAN SKILL LEVEL

| ANALYSIS OF VARIANCE |  |  |  | SUM OF SQUARES | MEAN SQUARE |
|----------------------|--|--|--|----------------|-------------|
| PROGRESSION          |  |  |  | 3.             |             |
| RESIDUAL             |  |  |  | 286.           |             |
| 0.76484              |  |  |  |                |             |
| 0.47614              |  |  |  |                |             |
| 0.47614              |  |  |  |                |             |
| 0.85640              |  |  |  |                |             |
| 0.22270              |  |  |  |                |             |

| VARIABLES IN THE EQUATION |            | VARIABLES NOT IN THE EQUATION |             |
|---------------------------|------------|-------------------------------|-------------|
| VARIABLE                  | B          | MEFA                          | STD ERROR B |
| 1                         | 0.00777469 | 0.17084                       | 0.02412     |
| 2                         | 3.0434351  | 0.16315                       | 1.23869     |
| 3                         | -0.6331795 | -0.14343                      | 3.11702     |
| CONSTANT                  | 80.6345545 |                               |             |
|                           |            |                               | F           |
|                           |            |                               | 5.746       |
|                           |            |                               | 5.746       |
|                           |            |                               | 3.769       |
|                           |            |                               |             |
|                           |            |                               | BETA IN     |
|                           |            |                               | 0.86358     |
|                           |            |                               | -0.43354    |
|                           |            |                               | -0.46366    |
|                           |            |                               | -0.14282    |
|                           |            |                               | 0.96808     |
|                           |            |                               | 0.404       |
|                           |            |                               | 0.404       |
|                           |            |                               | 0.404       |

..... X21 ASSIGNER VS AUTHORIZED

## ASSIGNED VS AUTHORIZED

| MULTIPLE R | ANALYSIS OF VARIANCE | SUM OF SQUARES | MEAN SQUARE | F       |
|------------|----------------------|----------------|-------------|---------|
| 0.3990     | REGRESSION           | 1279.9580      | 319.9952    | 4.73794 |
| 0.39462    | 4.                   |                |             |         |
| 0.86676    | RESIDUAL             | 1305.2270      | 67.53778    |         |
| 0.71913    | TOTAL                |                |             |         |
|            | ERROR                |                |             |         |

| VARIABLES IN THE EQUATION |            |          |             | VARIABLES NOT IN THE EQUATION |          |           |       |
|---------------------------|------------|----------|-------------|-------------------------------|----------|-----------|-------|
| UNIAH.E                   | D          | BETA     | STD ERROR B | BETA IN                       | PARTIAL  | TOLERANCE | F     |
| 7                         | 0.8767019  | 0.22664  | 0.2618      |                               |          |           |       |
| 1                         | 7.7274015  | 0.19371  | 1.31295     | 0.85506                       | 0.95548  | 0.93630   | 0.634 |
| 4                         | -7.1751128 | -0.17502 | 3.16675     | -0.84388                      | -0.04608 | 0.90661   | 0.448 |

| PERCENT VARIABLE, X10 | SCHED EFFECTIVENESS RATE | M U L T I P L E | R E G R E S S I O N | VARIABLE LIST 1 | PRECEDENCE LIST 1 |
|-----------------------|--------------------------|-----------------|---------------------|-----------------|-------------------|
| CONSTANT)             | 0.11759                  | 3.244           |                     |                 |                   |
| -0.21731E             | -8.14194                 |                 |                     |                 |                   |
| 101.01959/1           |                          |                 |                     |                 |                   |

SCMFD EFFECTIVENESS DATE

| SUMMARY TABLE |                          |            |          |            |          |             |          |
|---------------|--------------------------|------------|----------|------------|----------|-------------|----------|
| TABLE         | NUMBER ASSIGNED          | MULTIPLE R | R SQUARE | R50 CHANGE | SIMPLE R | P           | MEY      |
| MAIN          | MAINTENANCE COST CONCEPT | 0.10562    | 0.03627  | 0.03027    | 0.10562  | 0.0767019   | 0.2266R  |
| R             | MAINTENANCE COST         | 0.27049    | 0.05312  | 0.01406    | 0.09293  | 2.7270015   | 0.1371   |
| Y             | MAINTENANCE COST         | 0.26484    | 0.07914  | 0.01701    | -0.15190 | -7.3753320  | -0.1502  |
| CONSTANT      | ASSIGNED VS. AUTOMATED   | 0.27490    | 0.0442   | 0.0149     | -0.08737 | 101.4195671 | -0.14354 |

PMSO ANALYSIS  
 FILE NAME (CREATION DATE = 04/00/00)  
 04/00/00  
 . . . . . MULTIPLE REGRESSION . . . . . VARIABLE LIST 1  
 DEPENDENT VARIABLE.. X11 RMCM RATE . . . . . REGRESSION LIST 1  
 VARIABLE(S) ENTERED ON STEP NUMBER 1.. X7 NUMBER ASSIGNED

MULTIPLE R 0.53136  
 R SQUARE 0.28235  
 ADJUSTED R SQUARE 0.27009  
 STANDARD ERROR 0.76727

ANALYSIS OF VARIANCE  
 REGRESSION 1.  
 RESIDUAL 200.  
 TOTAL 201.  
 MEAN SQUARE 1.374761227  
 F 01.83200

VARIABLE R BETA STD ERROR B F  
 (CONSTANT) -54.5319701 0.53136 0.01002 01.833  
 X7 0.1684202 0.01002 0.01002 01.833  
 X10 -0.07665 0.00539 0.00539 1.520  
 X19 -0.09470 0.00539 0.00539 1.520  
 X21 -0.07465 0.00539 0.00539 1.520  
 X22 0.03730 0.00539 0.00539 1.520

VARIABLE R BETA STD ERROR B F  
 (CONSTANT) -54.5319701 0.53136 0.01002 01.833  
 X7 0.1684202 0.01002 0.01002 01.833  
 X10 -0.07665 0.00539 0.00539 1.520  
 X19 -0.09470 0.00539 0.00539 1.520  
 X21 -0.07465 0.00539 0.00539 1.520  
 X22 0.03730 0.00539 0.00539 1.520

[illegible]

MOMO ANALYSIS  
 FILE NAME (CREATION DATE = 04/08/80)  
 . . . . . MULTIPLE REGRESSION . . . . . VARIABLE LIST 1  
 . . . . . REGRESSION LIST 1  
 DEPENDENT VARIABLE.. X12 DIRECT LABOR RATE  
 VARIABLE(S) ENTERED ON STEP NUMBER 1.. X1 MAINTENANCE NOT CONCEPT  
 MULTIPLE R 0.21965 ANALYSIS OF VARIANCE OF SUM OF SQUARES MEAN SQUARE F  
 R SQUARE 0.48225 REGRESSION 1. 1489.55594 1489.55594 10.94487  
 ADJUSTED R SQUARE 0.44347 RESIDUAL 288. 27865.91678 133.68220  
 STANDARD ERROR 11.56211  
 . . . . . VARIABLES IN THE EQUATION . . . . . VARIABLES NOT IN THE EQUATION . . . . .  
 VARIABLE B BETA STD ERROR B F VARIABLE BETA IN PARTIAL TOLERANCE F  
 X1 5.7844473 0.21965 1.74448 18.544 X7 -0.43528 0.83588 0.97991 0.246  
 (CONSTANT) 56.5482759 X18 0.87648 0.87476 0.96949 1.163  
 X19 0.82783 0.82758 0.98572 0.157  
 X21 0.14228 0.14162 0.94392 4.236  
 X22 0.00699 0.00715 0.99774 0.611  
 . . . . . ASSIGNED VS AUTHORIZED . . . . .  
 VARIABLE(S) ENTERED ON STEP NUMBER 2.. X21  
 MULTIPLE R 0.25949 ANALYSIS OF VARIANCE OF SUM OF SQUARES MEAN SQUARE F  
 R SQUARE 0.44733 REGRESSION 2. 1967.21116 983.60558 7.47227  
 ADJUSTED R SQUARE 0.45832 RESIDUAL 287. 27248.26196 131.63411  
 STANDARD ERROR 11.47319  
 . . . . . VARIABLES IN THE EQUATION . . . . . VARIABLES NOT IN THE EQUATION . . . . .  
 VARIABLE B BETA STD ERROR B F VARIABLE BETA IN PARTIAL TOLERANCE F  
 X1 6.6824712 0.25331 1.82268 13.444 X7 -0.11527 0.77885 2.774  
 X21 0.2916145 0.14228 0.14168 4.236 X18 0.14098 0.13114 0.88784 3.683  
 X22 25.7336678 0.05131 0.85783 0.95984 0.959  
 X27 0.01489 0.01537 0.99452 0.049

# PHD ANALYSIS

04/08/88

FILE NAME (CREATION DATE = 04/08/88)

..... MULTIPLE REGRESSION ..... VARIABLE LIST 1  
 DEPENDENT VARIABLE.. X12 DIRECT LABOR RATE REGRESSION LIST 1

VARIABLE(S) ENTERED ON STEP NUMBER 3.. X10 MEAN SKILL LEVEL

| MULTIPLE R        | 0.78878  | ANALYSIS OF VARIANCE | OF   | SUM OF SQUARES | MEAN SQUARE | F       |
|-------------------|----------|----------------------|------|----------------|-------------|---------|
| P SQUARE          | 0.6337   | REGRESSION           | 3.   | 2439.83486     | 813.94489   | 6.24501 |
| ADJUSTED R SQUARE | 0.07003  | RESIDUAL             | 286. | 26779.63866    | 129.99825   |         |
| STANDARD ERROR    | 11.40168 |                      |      |                |             |         |

| VARIABLES IN THE EQUATION |             |         |             | VARIABLES NOT IN THE EQUATION |          |          |                   |
|---------------------------|-------------|---------|-------------|-------------------------------|----------|----------|-------------------|
| VARIABLE                  | B           | BETA    | STD ERROR B | F                             | VARIABLE | BETA IN  | PARTIAL TOLERANCE |
| X1                        | 5.0541282   | 0.22191 | 1.04309     | 9.873                         | X7       | -0.18423 | -0.49483          |
| X21                       | 0.3868488   | 0.18865 | 0.14947     | 6.699                         | X19      | 0.83546  | 0.83598           |
| X10                       | 0.2575744   | 0.14896 | 4.34928     | 3.605                         | X22      | 0.88372  | 0.88386           |
| (CONSTANT)                | -27.5581913 |         |             |                               |          |          |                   |

F-LEVEL OR TOLERANCE-LEVEL INSUFFICIENT FOR FURTHER COMPUTATION  
 STATISTICS WHICH CANNOT BE COMPUTED ARE PRINTED AS ALL NINES.

..... MULTIPLE REGRESSION ..... VARIABLE LIST 1  
 DEPENDENT VARIABLE.. X12 DIRECT LABOR RATE REGRESSION LIST 1

## SUMMARY TABLE

| VARIABLE   | MAINTENANCE NOT CONCEPT | MULTIPLE R | R SQUARE | RSD CHANGE | SIMPLE R | B           | BETA    |
|------------|-------------------------|------------|----------|------------|----------|-------------|---------|
| X1         |                         | 0.21965    | 0.44825  | 0.84025    | 0.21965  | 5.0541282   | 0.22191 |
| X21        | ASSIGNED VS AUTHORIZED  | 0.25949    | 0.86733  | 0.81989    | 0.88221  | 0.3868488   | 0.18865 |
| X10        | MEAN SKILL LEVEL        | 0.28875    | 0.08337  | 0.81084    | 0.13564  | 0.2575744   | 0.14896 |
| (CONSTANT) |                         |            |          |            |          | -27.5581913 |         |

05/12/80

FILE NAME (CREATION DATE = 05/12/80)

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***** MULTIPLE REGRESSION *****
```

DEPENDENT VARIABLE.. X13 FMC RATE

[illegible]

|                   |         |                      |     |                |             |         |
|-------------------|---------|----------------------|-----|----------------|-------------|---------|
| MULTIPLE R        | 0.1907  | ANALYSIS OF VARIANCE | DF  | SUM OF SQUARES | MEAN SQUARE | F       |
| 0. SQUARE         | 0.2906  | REGRESSION           | 1   | 438.22086      | 438.22086   | 5.26739 |
| ADJUSTED R-SQUARE | 0.2334  | RESIDUAL             | 176 | 16642.35508    | 93.19509    |         |
| STANDARD ERROR    | 9.12113 |                      |     |                |             |         |

| VARIABLES IN THE EQUATION |            |              | VARIABLES NOT IN THE EQUATION |          |           |
|---------------------------|------------|--------------|-------------------------------|----------|-----------|
| VARIABLE                  | B          | STD. ERROR B | VARIABLE                      | BETA IN  | TOLERANCE |
| X1                        | -3.5356 90 | 0.17087      | X7                            | -0.00806 | 0.94811   |
| (CONSTANT)                | 63. 979167 | 1.58052      | X18                           | -0.12496 | 0.9123    |
|                           |            |              | X19                           | -0.02719 | 0.98768   |
|                           |            |              | X21                           | -0.11880 | 0.97485   |
|                           |            |              | X22                           | 0.01360  | 0.99721   |
|                           |            |              |                               |          | 0.033     |

7-LEVEL OR TOLERANCE-LEVEL INSUFFICIENT FOR FURTHER COMPUTATION.

STATISTICS WHICH CANNOT BE COMPUTED AS-YET PRINTED AS-ALL MINES.

|                             |     |          |  |
|-----------------------------|-----|----------|--|
|                             | X13 | PAC RATE |  |
| MULTIPLE REGRESSION .....   |     |          |  |
| VARIABLE LIST 1 .....       |     |          |  |
| REGRESSOR .....             |     |          |  |
| T-STAT FOR REGRESSION ..... |     |          |  |

## SUMMARY TABLE

| VARIABLE                | MULTIPLE R | R SQUARE | B50 CHANGE | SINGLE R | B          | BETA     |
|-------------------------|------------|----------|------------|----------|------------|----------|
| MAINTENANCE HGT CONCEPT | 0.17047    | 0.02906  | 0.62906    | 0.17047  | -3.5336090 | -0.17087 |
| (CONSTANT)              |            |          |            |          | 63.0979167 |          |



POMO ANALYSIS 04/08/00  
 MULTIPLE REGRESSION  
 VARIABLE LIST 1  
 REGRESSION LIST 1

DEPENDENT VARIABLE.. X14 HOURS FLOWN  
 VARIABLE(S) ENTERED ON STEP NUMBER 1.. X19 HOURS FLOWN  
 ANALYSIS OF VARIANCE  
 REGRESSION 1.  
 RESIDUAL 200.  
 SUM OF SQUARES 1129.15176  
 MEAN SQUARE 79.27657  
 F 14.24320

VARIABLES IN THE EQUATION  
 VARIABLE BETA IN PARTIAL TOLERANCE F  
 X1 0.02661 0.92936 0.90572 0.179  
 X7 -0.25273 0.90570 14.124  
 X18 0.16711 0.90883 5.947  
 X21 -0.17882 0.90584 3.025  
 X22 -0.02355 -0.02430 0.90636 0.122

VARIABLES NOT IN THE EQUATION  
 VARIABLE BETA IN PARTIAL TOLERANCE F  
 X1 0.02661 0.92936 0.90572 0.179  
 X7 -0.25273 0.90570 14.124  
 X18 0.16711 0.90883 5.947  
 X21 -0.17882 0.90584 3.025  
 X22 -0.02355 -0.02430 0.90636 0.122

VARIABLES ENTERED ON STEP NUMBER 2.. X7 NUMBER ASSIGNED  
 ANALYSIS OF VARIANCE  
 REGRESSION 2.  
 RESIDUAL 287.  
 SUM OF SQUARES 2182.37297  
 MEAN SQUARE 1891.18648  
 F 14.63275

VARIABLES IN THE EQUATION  
 VARIABLE BETA IN PARTIAL TOLERANCE F  
 X1 -0.00140 -0.97890 0.001  
 X18 0.00790 0.07865 1.084  
 X21 -0.00409 -0.00465 0.004  
 X22 -0.03197 -0.03487 0.239

LEVEL OR TOLERANCE-LEVEL INSUFFICIENT FOR FURTHER COMPUTATION  
 MULTIPLE REGRESSION  
 VARIABLE LIST 1  
 REGRESSION LIST 1

# SUMMARY TABLE

DEPENDENT VARIABLE.. X14 HOURS FLOWN  
 VARIABLE HOURS FLOWN  
 X19 HOURS FLOWN  
 X7 HOURS FLOWN  
 (CONSTANT)  
 MULTIPLE R 0.25316  
 R SQUARE 0.06409  
 RSD CHANGE 0.06409  
 SIMPLE R -0.25314  
 BETA -0.0549671  
 R -0.0549671  
 -0.24070  
 112.4243017

POND ANALYSIS  
 FILE NAME (CREATION DATE = 04/08/00)  
 04/08/00  
 . . . . . MULTIPLE REGRESSION . . . . . VARIABLE LIST 1  
 . . . . . REGRESSION LIST 1  
 DEPENDENT VARIABLE.. X15 REPEAT RATE  
 VARIABLE(S) ENTERED ON STEP NUMBER 1.. X10 MEAN SKILL LEVEL  
 MULTIPLE R 0.16730  
 R SQUARE 0.02801  
 ADJUSTED R SQUARE 0.02333  
 STANDARD ERROR 4.76207  
 ANALYSIS OF VARIANCE  
 REGRESSION 1. 5.995  
 RESIDUAL 200.  
 SUM OF SQUARES 98.92021  
 MEAN SQUARE 16.50030  
 F 5.99503  
 . . . . . VARIABLES IN THE EQUATION . . . . .  
 . . . . . VARIABLES NOT IN THE EQUATION . . . . .  
 VARIABLE P BETA STD ERROR B F  
 X10 3.4802545 0.16730 1.39100 5.995  
 (CONSTANT) -5.0649174  
 F-LEVEL OR TOLERANCE-LEVEL INSUFFICIENT FOR FURTHER COMPUTATION  
 STATISTICS WHICH CANNOT BE COMPUTED ARE PRINTED AS ALL NINES.  
 . . . . . MULTIPLE REGRESSION . . . . . VARIABLE LIST 1  
 . . . . . REGRESSION LIST 1  
 DEPENDENT VARIABLE.. X15 REPEAT RATE  
 SUMMARY TABLE  
 MULTIPLE R R SQUARE RSD CHANGE SIMPLE R  
 0.16730 0.02801 0.02801 0.16730  
 MEAN SKILL LEVEL  
 VARIABLE X15  
 (CONSTANT)  
 BETA  
 3.4802545  
 -5.0649174  
 0.16730

```

PINO ANALYSIS
FILE MONAME (CREATION DATE = 04/08/00)
***** MULTIPLE REGRESSION ***** VARIABLE LIST 1
DEPENDENT VARIABLE.. X16 GROUND ABOBT RATE REGRESSION LIST 1
VARIABLE(S) ENTERED ON STEP NUMBER 1.. X7 NUMBER ASSIGNED

MULTIPLE R 0.79143
R SQUARE 0.78493
ADJUSTED R SQUARE 0.40053
STANDARD ERROR 1.50018

ANALYSIS OF VARIANCE
RE-ONFSSION 1.
RESIDUAL 200.
SUM OF SQUARES 43.90059
MEAN SQUARE 43.90059
F 19.30500

----- VARIABLES NOT IN THE EQUATION -----
VARIABLE BETA IN PARTIAL TOLERANCE F
X1 0.18980 0.11363 0.97091 2.700
X10 0.01017 0.01003 0.60590 0.021
X19 -0.14213 -0.14001 0.66570 4.500
X21 0.17331 0.15915 0.77172 5.300
X22 -0.00104 -0.00171 0.99000 0.001

***** ASSIGNED VS AUTHORIZED *****
VARIABLE(S) ENTERED ON STEP NUMBER 2.. X21

MULTIPLE R 0.32990
R SQUARE 0.10611
ADJUSTED R SQUARE 0.09949
STANDARD ERROR 1.10247

ANALYSIS OF VARIANCE
RE-ONFSSION 2.
RESIDUAL 207.
SUM OF SQUARES 59.89120
MEAN SQUARE 27.04564
F 12.54595

----- VARIABLES NOT IN THE EQUATION -----
VARIABLE BETA IN PARTIAL TOLERANCE F
X1 0.14920 0.14920 0.94286 4.096
X10 0.05003 0.05003 0.02947 0.044
X19 -0.12450 -0.11034 0.95319 3.560
X22 0.00226 0.00240 0.90735 0.001

```

# VARIABLE LIST 1 REGRESSION LIST 1

DEPENDENT VARIABLE.. X14      MULTIPLE REGRESSION      MAINTENANCE NOT CONCEPT

VARIABLE(S) ENTERED ON STEP NUMBER 3.. X1

| MULTIPLE R        | 0.54776 | ANALYSIS OF VARIANCE | DF   | SUM OF SQUARES | MEAN SQUARE | F        |
|-------------------|---------|----------------------|------|----------------|-------------|----------|
| R SQUARE          | 0.12799 | REGRESSION           | 3.   | 64.16781       | 22.05594    | 10.07661 |
| ADJUSTED R SQUARE | 0.11529 | RESIDUAL             | 286. | 496.88643      | 2.18839     |          |
| STANDARD ERROR    | 1.47932 |                      |      |                |             |          |

## VARIABLES IN THE EQUATION

| VARIABLE   | R          | BETA     | STD ERROR B | F      | VARIABLE | BETA IN  | PARTIAL TOLERANCE | F       |
|------------|------------|----------|-------------|--------|----------|----------|-------------------|---------|
| X7         | -0.0238747 | -0.36886 | 0.04444     | 24.776 | X18      | 0.02329  | 0.02281           | 0.78896 |
| X1         | 0.0559556  | 0.26912  | 0.02860     | 7.381  | X19      | -0.13778 | -0.14364          | 0.94774 |
| X1         | 0.5498345  | 0.14524  | 0.23513     | 4.694  | X22      | 0.01887  | 0.01160           | 0.00368 |
| (CONSTANT) | 7.4607598  |          |             |        |          |          |                   |         |

VARIABLE(S) ENTERED ON STEP NUMBER 4.. X19      HOURS FLOWN

| MULTIPLE R        | 0.10288 | ANALYSIS OF VARIANCE | DF   | SUM OF SQUARES | MEAN SQUARE | F       |
|-------------------|---------|----------------------|------|----------------|-------------|---------|
| R SQUARE          | 0.14598 | REGRESSION           | 4.   | 75.48942       | 18.86735    | 0.76007 |
| ADJUSTED R SQUARE | 0.12032 | RESIDUAL             | 285. | 441.58682      | 2.15369     |         |
| STANDARD ERROR    | 1.16755 |                      |      |                |             |         |

## VARIABLES IN THE EQUATION

| VARIABLE   | R          | BETA     | STD ERROR B | F      | VARIABLE | BETA IN | PARTIAL TOLERANCE | F       |
|------------|------------|----------|-------------|--------|----------|---------|-------------------|---------|
| X7         | -0.0241183 | -0.34554 | 0.04403     | 27.188 | X18      | 0.04842 | 0.03842           | 0.77154 |
| X1         | 0.0517286  | 0.18981  | 0.02893     | 6.368  | X22      | 0.01837 | 0.01178           | 0.00864 |
| X1         | 0.5162768  | 0.15548  | 0.23303     | 5.454  |          |         |                   |         |
| X19        | -0.0843364 | -0.13778 | 0.06240     | 4.319  |          |         |                   |         |
| (CONSTANT) | 10.4132186 |          |             |        |          |         |                   |         |

F-LEVEL OR TOLERANCE-LEVEL INSUFFICIENT FOR FURTHER COMPUTATION

DEPENDENT VARIABLE.. X15      MULTIPLE REGRESSION      MAINTENANCE NOT CONCEPT

| VARIABLE | NUMOFP ASSIGNED | ASSIGNED VS AUTHORIZED | MAINTENANCE NOT CONCEPT | HOURS FLOWN | (CONSTANT) |
|----------|-----------------|------------------------|-------------------------|-------------|------------|
| X7       |                 |                        |                         |             |            |
| X1       |                 |                        |                         |             |            |
| X19      |                 |                        |                         |             |            |

### SUMMARY TABLE

| MULTIPLE R | R SQUARE | RSD CHANGE | SIMPLE R   | BETA       |
|------------|----------|------------|------------|------------|
| 0.20143    | 0.04493  | -0.79143   | -0.0241183 | -0.34554   |
| 0.18411    | 0.02316  | -0.04958   | 0.0517286  | 0.18981    |
| 0.37888    | 0.14088  | 0.14088    | 0.5162768  | 0.15548    |
| 0.35794    | 0.12799  | 0.01908    | -0.0843364 | -0.13778   |
| 0.38288    | 0.14598  | 0.01799    | -0.08337   | 10.4132186 |

0040 ANALYSIS 04/09/88  
 MULTIPLE REGRESSION  
 DEPENDENT VARIABLE.. X17 AVG HRS PER INSPECTION  
 VARIABLE(S) ENTERED ON STEP NUMBER 1.. X1 MAINTENANCE NOT CONCEPT

MULTIPLE R 0.95135  
 R SQUARE 0.90501  
 ADJUSTED R SQUARE 0.91821  
 STANDARD ERROR 531.52240

ANALYSIS OF VARIANCE  
 REPRESSION 1.  
 RESIDUAL 200.  
 SUM OF SQUARES 1370107.01221  
 MEAN SQUARE 68505.35061

ANALYSIS OF VARIANCE  
 REPRESSION 2.  
 RESIDUAL 207.  
 SUM OF SQUARES 1431908.12704  
 MEAN SQUARE 69174.26422

VARIABLES IN THE EQUATION  
 VARIABLE X7 X10 X19 X21 X22  
 BETA IN 0.15075 -0.06472 -0.04506 0.05791 -0.03695  
 PARTIAL TOLERANCE 0.97991 0.94949 0.98572 0.94392 0.99774  
 F 5.367 0.071 0.421 0.697 0.289

VARIABLE(S) ENTERED ON STEP NUMBER 2.. X7 NUMBER ASSIGNED

MULTIPLE R 0.92187  
 R SQUARE 0.85000  
 ADJUSTED R SQUARE 0.83449  
 STANDARD ERROR 526.12779

ANALYSIS OF VARIANCE  
 REPRESSION 2.  
 RESIDUAL 207.  
 SUM OF SQUARES 1431908.12704  
 MEAN SQUARE 69174.26422

VARIABLES IN THE EQUATION  
 VARIABLE X7 X10 X19 X21 X22  
 BETA IN 0.15075 -0.06472 -0.04506 0.05791 -0.03695  
 PARTIAL TOLERANCE 0.97991 0.94949 0.98572 0.94392 0.99774  
 F 5.367 0.071 0.421 0.697 0.289

# SUMMARY TABLE

MULTIPLE R 0.95135  
 R SQUARE 0.90501  
 ADJUSTED R SQUARE 0.91821  
 STANDARD ERROR 531.52240

MAINTENANCE NOT CONCEPT  
 NUMBER ASSIGNED  
 (CONSTANT)

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#### B. RELATED SOURCES

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BIOGRAPHICAL SKETCHES

## BIOGRAPHICAL SKETCHES

Captain Diener is a distinguished graduate of the United States Air Force Academy with a B.S. degree in management and economics. After receiving his commission, he entered the Aircraft Maintenance career field and was assigned to Moody AFB GA (TAC) prior to entering AFIT.

During the tour at Moody, Captain Diener supervised activities in flightline maintenance (OMS), Job Control, and shop maintenance (CRS). Captain Diener was also involved in the transition of the Wing to the POMO concept. Following graduation from AFIT, Captain Diener will be assigned to HQ USAFE/LGM.

Captain Hood enlisted in the Air Force in 1959 and received his commission through the Airmen Education and Commissioning Program (AECPP). Following graduation from Florida State University with a B.S. degree in Business Administration, Captain Hood was commissioned in 1973 and served as a Personnel Officer for two years. In 1975 he became an Aircraft Maintenance Officer and was assigned to the Air Defense Weapons Center at Tyndall AFB FL. His experience as an Aircraft Maintenance Officer include Branch OIC (AMS), Maintenance Supervisor (FMS), and finally F-106 AMU supervision during POMO transition.

Upon graduation Captain Hood will be assigned to the  
Quality Assurance Division, San Antonio Air Logistics  
Center, Kelly AFB, Texas.